# **Review of Issues Arising from Performance Reports**

# Great Western Ambulance Joint Health Scrutiny Committee 17<sup>th</sup> September 2010

Author: Chair, Great Western Ambulance Joint Health Scrutiny Committee

# **Purpose**

To present Members with:

- the Commissioners Monthly Report (July 2010)
- the Board Performance Report for August (covering activity in July 2010)
- Handover times/delays broken down by hospital

#### Recommendation

The Great Western Ambulance Joint Health Scrutiny Committee is requested to:

Consider the appended reports and identify any issues requiring further clarification or discussion with the Great Western Ambulance NHS Trust or NHS Gloucestershire as lead commissioners.

### 1.0 Reasons

1.1 The Great Western Ambulance Joint Health Scrutiny Committee had previously resolved to review the monthly "Managing Our Performance" Report that was presented to the Great Western Ambulance NHS Trust Board. This report has subsequently been revised and renamed as the "Board Performance Report".

#### 2.0 Detail

- 2.1 The Commissioners Monthly Report (July 2010) outlines GWAS performance by month, broken down by sector, PCT and local authority. This is attached at Appendix 1.
- 2.2 The Board Performance Report for August is attached at Appendix 2.
- 2.3 Attached at Appendix 3 is a full breakdown of handover times/delays by hospital. This provides more detailed information as the Board Performance Report only indicates average handover time.

# 3.0 Background Papers and Appendices

**Appendices** 

Appendix A: Commissioners Monthly Report (July 2010), Great Western Ambulance NHS Trust

Appendix B: Board Performance Report for August (covering activity in July 2010), Great Western Ambulance NHS Trust

Appendix C: Breakdown of handover times/delays by hospital, Great Western Ambulance NHS Trust



# Great Western Ambulance Service

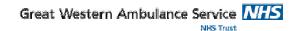
# ACTIVITY & PERFORMANCE COMMISSIONERS' MONTHLY REPORT 2010/11

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ACTUAL ACTIVITY BROKEN DOWN BY PCT





# TRUST SUMMARY - ACTIVITY AND PERFORMANCE AGAINST NATIONAL TARGETS

# ACTIVITY:

#### Incidents with Response:

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2009/10	19,768	21,215	21,067	21,624	*	*	*	*	*	*	*	*	83,674
2010/11 Contract	20,389	21,860	21,786	22,402	*	*	*	*	*	*	*	*	86,437
2010/11 Actual	20,658	22,298	21,402	21,891	*	*	*	*	*	*	*	*	86,249
•													
Variance from Contract	269	438	-384	-511	*	*	*	*	*	*	*	*	-188
Variance from Contract %	1.3%	2.0%	-1.8%	-2.3%	*	*	*	*	*	*	*	*	-0.2%
Variance from 2009/10	890	1,083	335	267	*	*	*	*	*	*	*	*	2,575
Variance from 2009/10 %	4.5%	5.1%	1.6%	1.2%	*	*	*	*	*	*	*	*	3.1%

# Incidents with Transport:

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2009/10	13,304	14,027	13,477	13,777	*	*	*	*	*	*	*	*	54,585
2010/11 Contract	13,703	14,448	13,881	14,190	*	*	*	*	*	*	*	*	56,223
2010/11 Actual	13,901	14,753	14,196	14,361	*	*	*	*	*	*	*	*	57,211
Variance from Contract	198	305	315	171	*	*	*	*	*	*	*	*	988
Variance from Contract %	1.4%	2.1%	2.3%	1.2%	*	*	*	*	*	*	*	*	1.8%
Variance from 2009/10	597	726	719	584	*	*	*	*	*	*	*	*	2,626
Variance from 2009/10 %	4.5%	5.2%	5.3%	4.2%	*	*	*	*	*	*	*	*	4.8%

# Conveyance Rates (Transports over Responses):

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2009/10	67.3%	66.1%	64.0%	63.7%	*	*	*	*	*	*	*	*	65.2%
2010/11 Actual	67.3%	66.2%	66.3%	65.6%	*	*	*	*	*	*	*	*	66.3%
Variance from 2009/10 %	0.0%	0.0%	2.4%	1.9%	*	*	*	*	*	*	*	*	1.1%

# PERFORMANCE:

#### Category A 8 Minute Target Performance:

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2009/10	76.03%	77.41%	77.17%	72.72%	77.17%	75.77%	74.78%	75.04%	69.97%	71.21%	75.81%	78.24%	75.0%
2010/11 Target	77.85%	76.17%	76.27%	76.03%	75.81%	76.19%	76.30%	75.43%	74.78%	75.69%	77.01%	78.00%	76.3%
2010/11 Actual	78.32%	78.07%	76.28%	77.55%	*	*	*	*	*	*	*	*	77.6%
Variance from Target	0.5%	1.9%	0.0%	1.5%	*	*	*	*	*	*	*	*	1.3%
Variance from 2009/10	2.3%	0.7%	-0.9%	4.8%	*	*	*	*	*	*	*	*	2.5%

# Category A 19 Minute Target Performance: \*

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2009/10	95.89%	96.46%	95.85%	95.28%	95.59%	95.72%	95.19%	95.21%	93.20%	93.44%	94.96%	95.35%	95.1%
2010/11 Target	96.36%	96.28%	95.59%	95.40%	95.97%	96.15%	95.53%	95.56%	95.52%	96.39%	95.58%	95.79%	95.8%
2010/11 Actual	95.98%	96.01%	94.93%	95.66%	*	*	*	*	*	*	*	*	95.6%
Variance from Target	-0.4%	-0.3%	-0.7%	0.3%	*	*	*	*	*	*	*	*	-0.2%
Variance from 2009/10	0.1%	-0.4%	-0.9%	0.4%	*	*	*	*	*	*	*	*	0.5%

#### Category B 19 Minute Target Performance: \*

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2009/10	92.36%	92.95%	92.40%	91.04%	91.82%	92.16%	89.75%	89.80%	86.45%	87.69%	90.15%	90.98%	90.7%
2010/11 Target	92.52%	92.60%	90.87%	91.67%	91.84%	91.98%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	93.4%
2010/11 Actual	93.18%	93.83%	91.77%	92.52%	*	*	*	*	*	*	*	*	92.8%
Variance from Target	0.7%	1.2%	0.9%	0.8%	*	*	*	*	*	*	*	*	-0.6%
Variance from 2009/10	0.8%	0.9%	-0.6%	1.5%	*	*	*	*	*	*	*	*	2.2%

#### Category C Performance: \*

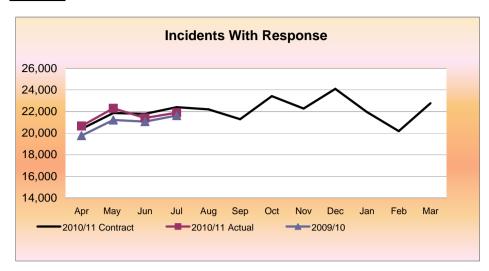
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
2009/10	92.2%	92.4%	93.1%	91.6%	90.4%	90.8%	86.4%	85.9%	81.1%	85.6%	83.8%	83.4%	87.9%
2010/11 Target	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
2010/11 Actual	85.7%	85.5%	81.4%	84.0%	*	*	*	*	*	*	*	*	84.2%
Variance from Target	-9.3%	-9.5%	-13.6%	-11.0%	*	*	*	*	*	*	*	*	-10.8%
Variance from 2009/10	-6.4%	-6.8%	-11.6%	-7.6%	*	*	*	*	*	*	*	*	-3.8%

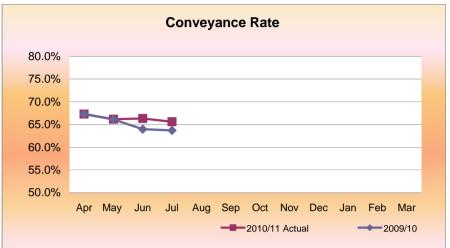




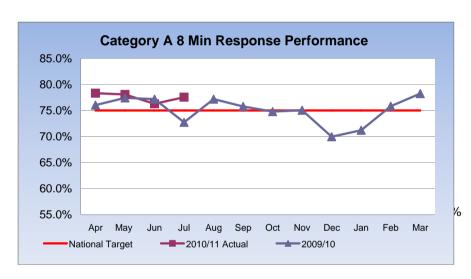
# TRUST SUMMARY - ACTIVITY AND PERFORMANCE AGAINST NATIONAL TARGETS

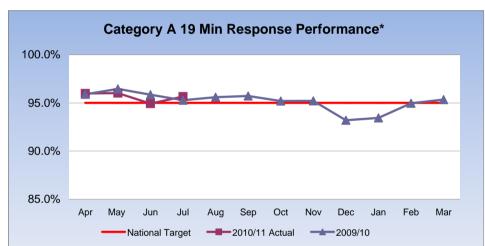
# **ACTIVITY:**

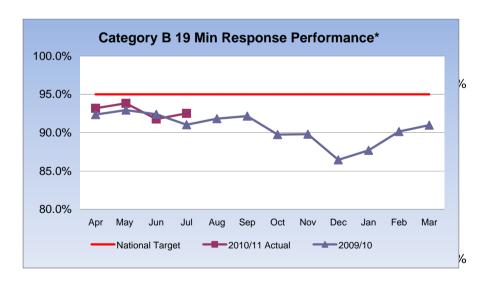


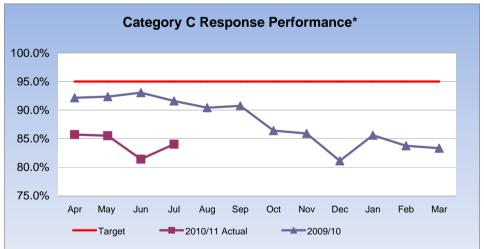


# **PERFORMANCE:**









	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Avon Gloucestershire	3236 1811	3493 1919	3265 1797	3528 1819	*	*	*	*	*	*	*	*	13,522 7,346
Wiltshire Other/Unknown	2409	2755 59	2626 39	2732 46	*	*	*	*	*	*	*	*	10,522
Fotal	7,496	8,226	7,727	8,125	*	*	*	*	*	*	*	*	31,574
Compliant Cat A Responses													
Avon	Apr-10 2518	May-10 2767	Jun-10 2468	<b>Jul-10</b> 2716	Aug-10	Sep-10 *	Oct-10	Nov-10 *	Dec-10 *	Jan-11 *	Feb-11 *	Mar-11 *	YTD 10,469
Gloucestershire Wiltshire	1437 1905	1496 2148	1399 2020	1446 2133	*	*	*	*	*	*	*	*	5,778 8,206
Other/Unknown	11	11	7	6	*	*	*	*	*	*	*	*	35
Total	5,871	6,422	5,894	6,301	*	*	*	*	*	*	*	*	24,48
Cat A 8 Min Performance	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Avon Gloucestershire	77.8% 79.3%	79.2% 78.0%	75.6% 77.9%	77.0% 79.5%	*	*	*	*	*	*	*	*	77.49 78.79
Wiltshire Other/Unknown	79.1% 27.5%	78.0% 18.6%	76.9% 17.9%	78.1% 13.0%	*	*	*	*	*	*	*	*	78.0°
Total	78.3%	78.1%	76.3%	77.6%	*	*	*	*	*	*	*	*	77.69
Category A 8 Minute Performa		70.170	70.070	17.070					I.			I.	77.0
	ance by POT												
Category A Responses	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Bath and North East Somerset Bristol	531 1,658	608 1,803	541 1,775	568 1,891	*	*	*	*	*	*	*	*	2,24 7,12
Gloucestershire North Somerset	1,811 742	1,919 797	1,797 716	1,819 830	*	*	*	*	*	*	*	*	7,34 3,08
South Gloucestershire Swindon	752 612	814 710	713 655	728 736	*	*	*	*	*	*	*	*	3,00° 2,71°
Wiltshire Other/Unknown	1,350 40	1,515 60	1,490 40	1,507 46	*	*	*	*	*	*	*	*	5,86 186
Гotal	7,496	8,226	7,727	8,125	*	*	*	*	*	*	*	*	31,57
Compliant Cat A Responses													
Bath and North East Somerset	<b>Apr-10</b> 404	May-10 473	Jun-10 411	<b>Jul-10</b> 451	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11 *	<b>YTE</b> 1,73
Bristol Gloucestershire	1,396 1,437	1,518 1,496	1,467 1,399	1,566 1,446	*	*	*	*	*	*	*	*	5,94 5,77
North Somerset South Gloucestershire	543 538	602	496 474	630	*	*	*	*	*	*	*	*	2,27 2,09
Swindon Wiltshire	566 976	636 1,084	596 1,044	654 1,071	*	*	*	*	*	*	*	*	2,45 4,17
Other/Unknown	11	11	7	6	*	*	*	*	*	*	*	*	35
Total	5,871	6,422	5,894	6,301	*	*	*	*	*	*	*	*	24,48
Cat A 8 Min Performance													
Bath and North East Somerset	<b>Apr-10</b> 76.1%	May-10 77.8%	<b>Jun-10</b> 76.0%	<b>Jul-10</b> 79.4%	Aug-10	Sep-10 *	Oct-10	Nov-10 *	Dec-10 *	Jan-11 *	Feb-11 *	Mar-11 *	77.4°
Bristol Gloucestershire	84.20% 79.35%	84.19% 77.96%	82.65% 77.85%	82.81% 79.49%	*	*	*	*	*	*	*	*	83.4° 78.7°
North Somerset South Gloucestershire	73.18% 71.54%	75.53% 73.96%	69.27% 66.48%	75.90% 65.52%	*	*	*	*	*	*	*	*	73.6° 69.5°
Swindon Wiltshire	92.48% 72.30%	89.58% 71.55%	90.99% 70.07%	88.86% 71.07%	*	*	*	*	*	*	*	*	90.4° 71.2°
Other/Unknown	27.50%	18.33%	17.50%	13.04%	*	*	*	*	*	*	*	*	18.89
ategory A Responses		ict Council /	Officery Aut	ioni									
Prietol	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
South Gloucestershire	Apr-10 1,658 752	<b>May-10</b> 1,803 814	Jun-10 1,775 713	Jul-10 1,891 728	*	*	*	*	*	*	*	*	7,12°
South Gloucestershire North Somerset Bath and North East Somerset	Apr-10 1,658 752 742 531	May-10 1,803 814 797 608	Jun-10 1,775 713 716 541	Jul-10 1,891 728 830 568	* * *	*	* * * *	* * *	Dec-10  *  *  *  *  *	* * *	* * * *	* * * *	7,12 3,00 3,08 2,24
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold	Apr-10 1,658 752 742 531 225 219	May-10 1,803 814 797 608 246 218	Jun-10 1,775 713 716 541 259 242	Jul-10 1,891 728 830 568 249 259	* * * * * *	* * * * * *	* * * * * *	* * * * * *	* * * * * * * *	* * * * * * *	* * * * * *	* * * * * * * * * * * * * * * * * * * *	7,12 3,00 3,08 2,24 979 938
South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean	Apr-10 1,658 752 742 531 225 219 211 405	May-10 1,803 814 797 608 246 218 187 433	Jun-10 1,775 713 716 541 259 242 202 355	Jul-10 1,891 728 830 568 249 259 222 342	* * * * * * * *	* * * * * * *	* * * * * * * *	* * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * *	* * * * * * * * * * * * * * * * * * * *	7,12 3,00 3,08 2,24 979 938 822 1,53
South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury	Apr-10 1,658 752 742 531 225 219 211 405 431 320	May-10 1,803 814 797 608 246 218 187 433 481 354	Jun-10 1,775 713 716 541 259 242 202 202 355 454 285	Jul-10 1,891 728 830 568 249 259 222 430 317	* * * * * * * * * * * * * * * * * * * *	* * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * *	* * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	7,12 3,00 3,08 2,24 979 938 822 1,53 1,79
South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester	Apr-10 1,658 752 742 531 225 219 211 405 431	May-10 1,803 814 797 608 246 218 187 433 481	Jun-10 1,775 713 716 541 259 242 202 355 454	Jul-10 1,891 728 830 568 249 259 222 342 430	* * * * * * * * * * * * * * * * * * * *	* * * * * * * *	* * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	7,12 3,00 3,08 2,24 979 938 822 1,53 1,79 1,27
South Gloucestershire North Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205	May-10 1,803 814 797 608 246 218 187 433 481 354 234	Jun-10 1,775 713 716 541 259 242 202 355 454 285 244	Jul-10 1,891 728 830 568 249 259 222 342 430 317 224	* * * * * * * * * * * * * * * * * * * *	* * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	7,12 3,00 3,08 2,24 979 938 822 1,53 1,79 1,27 907 1,71 2,67
South Gloucestershire North Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon Nest Wiltshire Salisbury	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700	Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645	Jul-10 1,891 728 830 568 249 259 222 342 430 317 224 478 727		* * * * * * * * * * * * * * * * * * * *			* * * * * * * * * * * * * * * * * * * *			* * * * * * * * * * * * * * * * * * * *	7,12 3,00 3,08 2,24 979 938 822 1,53 1,79 1,27 907 1,71 2,67 1,83
South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Chelr/Unknown	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309	May-10 1,803 814 797 608 246 218 187 433 481 354 445 700 484 352 70	Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428	Jul-10  1,891  728  830  568  249  259  222  342  430  317  224  478  478  454  351	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *		* * * * * * * * * * * * * * * * * * * *			* * * * * * * * * * * * * * * * * * * *	7,12 3,00 3,08 2,24 979 938 8222 1,53 1,79 1,27 907 1,71 2,67 1,83 1,41
South Gloucestershire North Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon Nest Wiltshire Salisbury Other/Unknown	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352	Jun-10 1,775 713 716 541 259 242 202 355 454 285 285 454 417 645 428 401 50	Jul-10 1,891 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *		* * * * * * * * * * * * * * * * * * * *			* * * * * * * * * * * * * * * * * * * *	7,12 3,00 3,08 2,24 979 938 8222 1,53 1,79 1,27 907 1,71 2,67 1,83 1,41
South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Dther/Unknown Fotal Compliant Cat A Responses	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46  7,496	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70  8,226	Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50 7,727	Jul-10 1,891 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *		* * * * * * * * * * * * * * * * * * * *			* * * * * * * * * * * * * * * * * * * *	7,12 3,00 3,08 2,24 979 938 822 1,53 1,79 1,27 907 1,71 2,67 1,83 1,41 221
South Gloucestershire North Somerset South And North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Cheltenham Compliant Cat A Responses Stristol Couth Gloucestershire	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46 7,496	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70  8,226	Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50 7,727	Jul-10 1,891 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55  8,125	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *		* * * * * * * * * * * * * * * * * * * *			* * * * * * * * * * * * * * * * * * * *	7,12 3,00 3,08 2,24 979 938 822 1,53 1,79 907 1,71 2,67 1,83 1,41 221 31,57
South Gloucestershire North Somerset Stath and North East Somerset Orest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Stalisbury Other/Unknown Total Compliant Cat A Responses Gouth Gloucestershire North Somerset Stath and North East Somerset	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46  7,496  Apr-10 1,396 538 543 404	May-10 1,803 814 797 608 246 218 187 433 481 234 445 700 484 352 70  8,226  May-10 1,518 602 602 473	Jun-10 1,775 713 716 541 259 242 202 355 454 417 645 428 401 50 7,727	Jul-10 1,891 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55  8,125	*     *	* * * * * * * * * * * * * * * * * * *	· · · · · · · · · · · · · · · · · · ·	* * * * * * * * * * * * * * * * * * *	*     *	* * * * * * * * * * * * * * * * * * *	· · · · · · · · · · · · · · · · · · ·	*     *	7,12 3,00 3,08 2,24 9799 938 822 1,53 1,79 1,27 907 1,71 2,67 1,83 1,41 221 31,57  YTE 5,94 2,09 2,27 1,73
South Gloucestershire North Somerset South And North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Fotal Compliant Cat A Responses Bristol South Gloucestershire North Somerset South Gloucestershire North Somerset South Gloucestershire North Somerset Forest of Dean Cotswold	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46  7,496  Apr-10 1,396 538 543 404 137	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70  8,226  May-10 1,518 602 602 473 147	Jun-10 1,775 713 716 541 259 242 202 355 454 285 284 417 645 428 401 50 7,727	Jul-10 1,891 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55  8,125  Jul-10 1,566 477 630 451 176 162	*	* * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	Nov-10	*	* * * * * * * * * * * * * * * * * * *	Feb-11	*	7,12 3,00 3,08 2,24 979 938 822 1,53 1,79 907 1,71 2,67 1,83 1,41 221 31,57  YTL 5,94 2,09 2,27 1,73 6311 539
South Gloucestershire North Somerset Stath and North East Somerset Orest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Stalisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Torest of Dean Cotswold Tewkesbury Cheltenham	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46  7,496  Apr-10 1,396 538 543 404 137 137 164 376	May-10 1,803 814 797 608 246 218 187 433 481 234 445 700 484 352 70  8,226  May-10 1,518 602 602 473 147 117 142 409	Jun-10 1,775 713 716 541 259 242 202 355 454 417 645 428 401 50 7,727  Jun-10 1,467 474 496 411 171 123 152 333	Jul-10 1,891 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55  8,125  Jul-10 1,566 477 630 451 176 162 173 322	*     *	* * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	Nov-10	* * * * * * * * * * * * * * * * * * *	*     *	Feb-11	*     *	7,12 3,00 3,08 2,24 979 938 822 1,53 1,79 1,27 907 1,71 2,67 1,83 1,41 221 31,5:  YTE 5,94 2,09 2,27 1,73 631 539 631 1,44
South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Gennet North Wiltshire Swindon West Wiltshire Salisbury Chter/Unknown Fotal Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46  7,496  Apr-10 1,396 538 543 404 137 137 164 376 400 223	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70  8,226  May-10 1,518 602 602 473 147 117 142 409 437 244	Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50 7,727  Jun-10 1,467 474 496 411 171 123 152 333 420 200	Jul-10 1,891 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55  8,125  Jul-10 1,566 477 630 451 176 162 173 322 384 229	Aug-10	Sep-10  *  *  *  *  *  *  *  *  *  *  *  *  *	Oct-10	Nov-10  * * * * * * * * * * * * * * * * * *	*	Jan-11	Feb-11	*     *	7,12 3,00 3,08 2,24 979 938 822 1,539 1,79 1,27 907 1,71 2,67 1,83 1,41 221 31,55  YTE 5,94 2,09 2,27 1,73 631 538 631 1,44 896
South Gloucestershire North Somerset Stath and North East Somerset Orest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Sath and North East Somerset Torest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet Stroud Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46  7,496  Apr-10 1,396 538 543 404 137 137 164 376 400 223 136 277	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70  8,226  May-10 1,518 602 602 473 147 117 142 409 437 244 130 317	Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50 7,727  Jun-10 1,467 474 496 411 171 123 152 333 420 200 131 299	Jul-10 1,891 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55  8,125  Jul-10 1,566 477 630 451 176 162 173 322 384 229 129	Aug-10	Sep-10  *  *  *  *  *  *  *  *  *  *  *  *  *	Oct-10	Nov-10	Dec-10  *  *  *  *  *  *  *  *  *  *  *  *  *	Jan-11	Feb-11	*     *	7,12 3,00 3,08 2,24 979 938 822 1,53 1,79 907 1,71 2,67 1,83 1,41 221  31,5  YTE 5,94 2,09 2,27 1,73 631 538 631 1,44 1,64 896 526 1,24
South Gloucestershire Jorth Somerset Stath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Gennet Jorth Wiltshire Swindon Fotal Compliant Cat A Responses Stristol South Gloucestershire Jorth Gloucestershire Jorth Somerset Stath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Gennet Jorth Wiltshire Jorth Gloucestershire Jorth Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Gennet Jorth Wiltshire Jorth Wiltshire Jorth Wiltshire Jorth Wiltshire Jorth Wiltshire Jord Wiltshire	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46  7,496  Apr-10 1,396 538 543 404 137 137 164 376 400 223 136 277 564 347	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70 1,518 602 602 473 147 117 142 409 437 244 130 317 634 378	Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50 7,727  Jun-10 1,467 474 496 411 171 123 152 333 420 200 131 299 593 321	Jul-10 1,891 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55  8,125  Jul-10 1,566 477 630 451 176 162 173 384 229 129 347 650 333	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	*     *	7,12 3,00 3,08 2,24 979 938 822 1,53 1,79 1,27 907 1,71 2,67 1,83 1,41 221 31,55  YTE 5,94 2,09 2,27 1,73 631 1,44 1,44 1,37
couth Gloucestershire lorth Somerset lorth Somerset lorth Somerset lorth Somerset lorest of Dean lorth Somerset lorest of Dean lorth Somerset lorth Wiltshire lorth Wiltshire lorth Gloucestershire lorth Gloucestershire lorth Gloucestershire lorth Somerset lorth Holicestershire lorth Somerset lorth Gloucestershire lorth Gloucestershire lorth Gloucestershire lorth Gloucestershire lorth Wiltshire	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46  7,496  Apr-10 1,396 538 543 404 137 137 164 376 400 223 136 277 564	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 3552 70  8,226  May-10 1,518 602 473 147 117 117 142 409 437 244 130 317 634	Jun-10 1,775 713 716 541 259 242 202 355 454 417 645 428 401 50 7,727  Jun-10 1,467 474 496 411 171 123 152 333 420 200 299 593	Jul-10 1,891 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55  8,125  Jul-10 1,566 477 630 451 176 162 173 322 384 229 347 650	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	* * * * * * * * * * * * * * * * * * *	7,12 3,00 3,08 2,244 97'' 938 822 1,53 1,79 1,27 907 1,71 2,67 1,83 1,41 221 31,5:  YTIL 5,94 2,09 2,27 1,73 631 1,44 1,64 8,96 5,26 1,24 2,44 1,37 1,03
South Gloucestershire Jorth Somerset Jorth Somerset Jorth Somerset Jorth Somerset Jorest of Dean	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46  7,496  Apr-10 1,396 538 543 404 137 137 164 376 400 223 136 277 564 347 216	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70 8,226  May-10 1,518 602 602 473 147 117 142 409 437 244 130 317 634 378 259	Jun-10 1,775 713 716 541 259 242 202 355 454 285 284 417 645 428 401 50 7,727  Jun-10 1,467 474 496 411 171 123 152 333 420 200 131 299 593 321 293	Jul-10 1,891 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55  8,125  Jul-10 1,566 477 630 451 176 162 173 322 384 229 129 347 650 333 262	* * * * * * * * * * * * * * * * * * *	Sep-10  *  *  *  *  *  *  *  *  *  *  *  *  *	Oct-10	Nov-10	Dec-10  *  *  *  *  *  *  *  *  *  *  *  *  *	Jan-11	Feb-11	*     *	7,12 3,00 3,08 2,24 979 938 822 1,53 1,79 1,27 907 1,71 2,67 1,83 1,41 221 31,5:  YTE 5,949 2,09 2,27 1,73 631 1,44 1,64 896 526 1,24 2,44 1,37 1,03 46
South Gloucestershire Jorth Somerset Jorth Somerset Jorth Somerset Jorest of Dean Jorest Wiltshire Jorest Wiltshire Jorest Wiltshire Jorest Wiltshire Jorest Of Dean Jorest	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46  7,496  Apr-10 1,396 538 543 404 137 164 376 400 223 136 277 564 347 216 13	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 8,226  May-10 1,518 602 602 473 147 117 142 409 437 244 130 317 634 378 259 13	Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50 7,727  Jun-10 1,467 474 496 411 171 123 152 333 420 200 131 299 593 321 299 593 321 299 10	Jul-10 1,891 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55  8,125  Jul-10 1,566 477 630 451 176 162 173 322 384 229 129 347 650 333 262 10 6,301	Aug-10	Sep-10  *  *  *  *  *  *  *  *  *  *  *  *  *	Oct-10	Nov-10	*	Jan-11	Feb-11	*     *	7,12 3,00 3,08 2,24 979 938 822 1,53 1,79 907 1,71 2,67 1,83 1,41 221 31,5:  YTE  YTE  31,5: 41 2,09 2,27 1,73 631 1,44 1,64 8,96 5,26 1,24 2,44 1,37 1,03 46
South Gloucestershire North Somerset Stath and North East Somerset Orest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Gennet North Wiltshire Salisbury Other/Unknown  Total  Compliant Cat A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Orest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Gennet North Wiltshire Salisbury Cheltenham Gloucester Stroud Connet North Wiltshire Stroud Connet North Wiltshire Scalisbury Cheltenham Gloucester Stroud Connet North Wiltshire Salisbury Cheltenham Gloucester Stroud Connet North Wiltshire Salisbury Cheltenham Gloucester Stroud Connet North Wiltshire Salisbury Cher/Unknown  Total  Cat A 8 Min Performance	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46  7,496  Apr-10 1,396 538 543 404 137 137 164 376 400 223 136 277 564 347 216 13 5,871	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70  8,226  May-10 1,518 602 602 473 147 117 117 117 117 117 244 130 317 634 378 259 13 6,422	Jun-10 1,775 713 716 541 259 242 202 355 454 417 645 428 401 50 7,727  Jun-10 1,467 474 496 411 171 123 123 200 131 152 333 420 200 131 299 593 321 293 10 5,894	Jul-10  1,891  728  830  568  249  259  222  342  430  317  224  478  727  454  351  55  8,125  Jul-10  1,566  477  630  451  176  162  177  322  384  229  129  347  650  333  262  10  6,301	Aug-10	Sep-10  *  *  *  *  *  *  *  *  *  *  *  *  *	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	*     *	7,12 3,00 3,08 2,24 975 938 822 1,53 1,79 1,27 907 1,71 2,67 1,83 1,41 221 31,55  YTE 5,94 2,09 2,27 1,73 631 538 631 1,44 896 526 1,24 2,444 1,37 1,03 46
South Gloucestershire North Somerset North Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon Nest Wiltshire Salisbury Other/Unknown Fotal Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon Nest Wiltshire Salisbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon Nest Wiltshire Salisbury Other/Unknown Fotal Cat A 8 Min Performance Bristol South Gloucestershire North Gloucestershire South Gloucestershire Swindon Nest Wiltshire Salisbury Other/Unknown Fotal Cat A 8 Min Performance	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46  7,496  Apr-10 1,396 538 543 404 137 137 164 376 400 223 136 277 564 347 216 13 5,871  Apr-10 84.2% 71.54% 73.18%	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 8,226  May-10 1,518 602 602 473 147 117 142 409 437 244 130 317 634 378 259 13 6,422	Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50 7,727  Jun-10 1,467 474 496 411 171 123 152 333 420 200 131 299 593 321 293 10  5,894  Jun-10 82,6% 66,48% 69,27%	Jul-10  1,891  728  830  568  249  259  222  342  430  317  224  478  727  454  351  55  8,125  Jul-10  1,566  477  630  451  176  162  173  322  384  229  129  347  650  333  362  10  Jul-10  6,301	Aug-10	Sep-10  *  *  *  *  *  *  *  *  *  *  *  *  *	Oct-10	Nov-10	*	Jan-11	Feb-11	*     *	7,12 3,00 3,08 2,24 979 938 822 1,53 1,79 907 1,71 2,67 1,83 1,41 221 31,55  YTE \$1,44 1,64 8,96 5,26 1,24 2,44 1,03 46 24,44  YTE 83,45 69,55 73,66
South Gloucestershire North Somerset North Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon Nest Wiltshire Salisbury Other/Unknown Fotal Compliant Cat A Responses Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon Nest Wiltshire Salisbury Cheltenham Gloucester Stroud Cennet North Wiltshire Swindon Nest Wiltshire Salisbury Cheltenham Gloucester Stroud Cennet North Wiltshire Salisbury Chelr/Unknown Fotal Cat A 8 Min Performance Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46  7,496  Apr-10 1,396 538 543 404 137 137 164 376 400 223 136 277 564 347 216 13 5,871  Apr-10 84.2% 71.54% 73.18% 76.08% 60.89%	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70  8,226  May-10 1,518 602 602 473 147 117 117 142 409 437 244 409 437 244 378 259 13 6,422  May-10 84.2% 73.96% 75.53% 77.80% 59.76%	Jun-10 1,775 713 716 541 259 242 202 355 454 417 645 428 401 50 7,727  Jun-10 1,467 474 496 411 171 123 152 333 420 200 333 420 200 1,31 299 593 321 293 10 5,894  Jun-10 82.6% 66.48% 69.27% 75.97% 66.02%	Jul-10  1,891  728  830  568  249  259  222  342  430  317  224  478  727  454  351  55  8,125  Jul-10  1,566  477  630  451  176  162  173  322  384  229  10  6,301  Jul-10  82.8%  65.52%  75.90%  79.40%  70.68%	Aug-10	Sep-10  *  *  *  *  *  *  *  *  *  *  *  *  *	Oct-10	Nov-10  Nov-10  Nov-10  Nov-10  Nov-10  Nov-10  Nov-10  Nov-10  Nov-10  Nov-10	Dec-10	Jan-11	Feb-11	* * * * * * * * * * * * * * * * * * *	7,12 3,00 3,08 2,24 979 938 822 1,53 1,79 907 1,71 2,67 1,83 1,41 221 31,57  YTE 5,94 2,09 2,27 1,73 631 1,44 1,64 896 526 1,24 2,44 1,37 1,03 46 24,44  YTE 83,4 69,5 73,6 677,4 64,5
South Gloucestershire North Somerset Stath and North East Somerset Orest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Cennet North Wiltshire Salisbury Other/Unknown  Total Compliant Cat A Responses Stristol South Gloucestershire North Somerset Stath and North East Somerset Orest of Dean Cotswold Tewkesbury Cheltenham Gloucestershire North Wiltshire Salisbury Other/Unknown  Total Compliant Cat A Responses  Stristol Couth Gloucestershire North Somerset Stroud Cewkesbury Cheltenham Gloucester Stroud Cennet North Wiltshire Swindon Nest Wiltshire Salisbury Other/Unknown  Total  Cat A 8 Min Performance  Bristol South Gloucestershire North Somerset Salth and North East Somerset Cotswold Cots	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46  7,496  Apr-10 1,396 538 543 404 137 137 164 376 400 223 136 277 564 347 216 13 5,871  Apr-10 84,2% 71,54% 73,18% 76,08% 60,89% 60,89% 62,56% 77,73%	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70  8,226  May-10 1,518 602 602 473 147 117 142 409 437 244 130 317 634 378 259 13 6,422  May-10 84,2% 75,53% 77,80% 59,76% 59,76% 75,94%	Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50 7,727  Jun-10 1,467 474 496 411 171 123 152 333 420 200 131 299 593 321 293 10  5,894  Jun-10 82.6% 66.48% 69.27% 75.97% 66.02% 50.83% 75.25%	Jul-10  1,891  728  830  568  249  259  222  342  430  317  224  478  727  454  351  55  8,125  Jul-10  1,566  477  630  451  176  162  173  322  384  229  129  347  650  3333  262  10  Jul-10  6,301  Jul-10  6,301	Aug-10	Sep-10  *  *  *  *  *  *  *  *  *  *  *  *  *	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	*     *	7,12 3,00 3,08 2,24 979 938 822 1,53 1,79 907 1,71 2,67 1,83 1,41 221 31,57  YTIL 31,51 46 46 46,55 73.66 77.44 64,55 57.55 76.8
South Gloucestershire North Somerset Stath and North East Somerset Sorth Somerset Sorth Somerset Sorth Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Gennet North Wiltshire Swindon Nest Wiltshire Salisbury Other/Unknown  Total  Compliant Cat A Responses  Bristol South Gloucestershire North Somerset Sorth Gloucestershire North Somerset Sorth Gloucester Stroud Tewkesbury Cheltenham Gloucester Stroud Stroud Sennet North Wiltshire Swindon Nest Wiltshire Swindon Nest Wiltshire South Gloucester Stroud Stroud Sennet North Wiltshire Swindon Nest Wiltshire Swindon Nest Wiltshire Somerset Sorth Gloucestershire North Somerset Sorth Somerset Stroud S	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46  7,496  Apr-10 1,396 538 543 404 137 137 164 376 400 223 136 277 564 347 216 13 5,871  Apr-10 84.2% 71.54% 73.18% 76.08% 60.89% 62.56% 67.73% 92.84% 92.81%	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70  8,226  May-10 1,518 602 602 473 147 117 117 142 409 437 244 409 437 244 37 244 37 244 37 38 317 634 378 259 13 6,422  May-10 84.2% 73.96% 75.53% 77.80% 59.76% 59.76% 59.76% 99.45%	Jun-10 1,775 713 716 541 259 242 202 355 454 417 645 428 401 50 7,727  Jun-10 1,467 474 496 411 171 123 152 333 420 200 333 420 200 333 420 200 5,894  Jun-10 5,894	Jul-10 1,891 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55  8,125  Jul-10 1,566 477 630 451 176 162 173 322 384 229 147 650 333 262 10 6,301  Jul-10 82.8% 65.52% 75.90% 70.68% 62.55% 77.93% 89.30%	Aug-10	Sep-10  *  *  *  *  *  *  *  *  *  *  *  *  *	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	*     *	7,12 3,00 3,08 2,24 979 938 822 1,53 1,79 907 1,71 2,67 1,83 1,41 221 31,53  YTE 5,94 2,09 2,27 1,73 631 1,44 1,64 896 1,24 2,44 1,37 1,03 46 24,48  YTE 83,44 69,57 73,66 77,44 64,5 57,56 76,88 93,88 91,44
South Gloucestershire North Somerset North Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon Nest Wiltshire Salisbury Other/Unknown Fotal Compliant Cat A Responses Stristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon Nest Wiltshire Salisbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon Nest Wiltshire Salisbury Other/Unknown Fotal Cat A 8 Min Performance Bristol South Gloucestershire North Somerset Salisbury Cheltenham Gloucester Stroud Cennet North Somerset Salisbury Cheltenham Gloucestershire North Somerset Salisbury Cheltenham Gloucestershire North Somerset Salisbury Cheltenham Gloucester Stroud Gewkesbury Cheltenham Gloucester Stroud Gennet	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46  7,496  Apr-10 1,396 538 543 404 137 137 164 376 400 223 136 277 564 347 216 13 5,871  Apr-10 84.2% 71.54% 73.18% 76.08% 60.89% 60.56% 77.73% 92.84% 92.81% 69.69% 66.34%	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 45 700 1,518 602 602 473 147 117 142 409 437 244 130 317 634 378 259 13 6,422  May-10 84,2% 73,96% 75,53% 77,80% 53,67% 75,94% 94,46% 90,85% 68,93% 55,56%	Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50 7,727  Jun-10 1,467 474 496 411 171 123 152 333 420 200 131 299 593 321 293 10  5,894  Jun-10 82.6% 66.48% 69.27% 75.97% 66.02% 75.97% 66.02% 75.25% 93.80% 92.51% 93.80% 92.51% 53.69%	Jul-10 1,891 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55  8,125  Jul-10 1,566 477 630 451 176 162 173 322 384 229 129 347 650 333 262 10  6,301  Jul-10 82.8% 65.52% 75.90% 79.40% 65.55% 77.93% 94.15% 89.30% 77.24% 57.59%	Aug-10	Sep-10  *  *  *  *  *  *  *  *  *  *  *  *  *	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	*     *	7,12 3,00 3,08 2,24 979 938 822 1,53 1,79 907 1,71 2,67 1,83 1,41 221 31,57  YTE 5,94 2,09 2,27 1,73 631 1,44 1,64 2,44 1,37 1,03 46  YTE 83,44 69,55 73,66 77,46 64,55 76,88 93,88 91,49 70,22 58,00
South Gloucestershire North Somerset Stath and North East Somerset Orest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Gennet North Wiltshire Swindon West Wiltshire Stalisbury Other/Unknown  Total  Compliant Cat A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Torest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Cennet North Wiltshire Salisbury Cher/Unknown  Total  Cat A 8 Min Performance  Bristol Couth Gloucestershire North Somerset Sorth Gloucester Cotswold Tewkesbury Cheltenham Gloucester Stroud	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46  7,496  Apr-10 1,396 538 543 404 137 137 164 376 400 223 136 277 564 347 216 13 5,871  Apr-10 84.2% 71.54% 73.18% 76.08% 60.89% 62.56% 77.73% 92.81% 69.69%	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70  8,226  May-10 1,518 602 602 473 147 117 142 409 437 244 130 317 634 378 259 13 6,422  May-10 84.2% 73.96% 75.53% 77.80% 59.67% 75.94% 94.86% 99.85% 68.93%	Jun-10 1,775 713 716 541 259 242 202 355 454 417 645 428 401 50 7,727  Jun-10 1,467 474 496 411 171 123 152 333 420 200 131 299 593 321 293 10 5,894  Jun-10 82,6% 66,48% 66,48% 69,27% 75,97% 66,02% 50,83% 75,25% 93,80% 92,51% 70,18% 53,69% 91,94%	Jul-10  1,891  728  830  568  249  259  222  342  430  317  224  478  727  454  351  55  8,125  Jul-10  1,566  477  630  451  176  162  173  322  384  229  129  347  650  333  262  10  6,301  Jul-10  82.8%  65.52%  75.90%  79.40%  70.68%  62.55%  77.93%  94.15%  89.30%  72.24%  57.59%  89.41%	Aug-10	Sep-10  *  *  *  *  *  *  *  *  *  *  *  *  *	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	*     *	7,12 3,00 3,08 2,24 979 938 822 1,53 1,79 907 1,71 2,67 1,83 1,41 221 31,5  YTE 5,94 2,09 2,27 1,73 631 1,44 1,64 896 1,24 2,44 1,37 1,03 46 69.5 73.6 64.5 57.5 76.8 93.8 91.4 70.2 58.0 77.4 91.2
South Gloucestershire North Somerset Stath and North East Somerset Orest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Cennet North Wiltshire Salisbury Other/Unknown  Total Compliant Cat A Responses Bristol South Gloucestershire North Somerset Stath and North East Somerset Orest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Cennet North Wiltshire Salisbury Other/Unknown  Total Compliant Cat A Responses  Bristol Couth Gloucestershire North Somerset Stroth Somerset Stroud Cennet North Wiltshire Swindon Nest Wiltshire Swindon Nest Wiltshire Salisbury Other/Unknown  Total  Cat A 8 Min Performance  Bristol South Gloucestershire North Somerset Stroud Cennet North Somerset Stroud Cennet South Gloucestershire North Somerset Stroth Gloucestershire North Somerset Stroth Somerset Stroth Gloucestershire North Somerset Stroth Gloucestershire North Somerset Stroth Gloucester Stroud Centenham Gloucester Stroud Cennet North Wiltshire	Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46  7,496  Apr-10 1,396 538 543 404 137 164 376 400 223 136 277 564 347 216 13 5,871  Apr-10 84,2% 71,54% 73,18% 76,08% 60,89% 62,56% 77,73% 92,84% 92,81% 69,69% 66,34% 74,46%	May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 8,226  May-10 1,518 602 602 473 147 117 142 409 437 244 130 317 634 378 259 13 6,422  May-10 84.2% 77.80% 59.6% 77.80% 69.85% 68.93% 68.93% 90.85% 68.93% 68.93% 71.24%	Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 401 50 7,727  Jun-10 1,467 474 496 411 171 171 172 152 333 420 200 131 299 593 321 299	Jul-10  1,891  728  830  568  249  259  222  342  430  317  224  478  727  454  351  55  8,125  Jul-10  1,566  477  630  451  176  176  176  177  322  384  229  129  347  650  333  262  10  Jul-10  6,301  Jul-10  82.8%  65.52%  75.99%  79.40%  70.68%  62.55%  77.93%  94.15%  89.30%  72.24%  89.30%  72.24%  89.30%  72.259%	Aug-10	Sep-10  *  *  *  *  *  *  *  *  *  *  *  *  *	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	*     *	7,12 3,00 3,08 2,24 977 938 822 1,53 1,79 907 1,71 2,67 1,83 1,41 221 31,5  YTI 31,5  YTI 4,64 5,94 2,09 2,27 1,73 631 1,44 1,64 83,46 24,44 1,37 1,03 46 97 1,03 97 1,03 1,03 1,03 1,03 1,03 1,03 1,03 1,03

Total

78.3% 78.1% 76.3% 77.6% \*

77.6%

Category A 19 Minute Perform	nance by Sec	toi											
Category A Responses													
Avon	Apr-10 3236	May-10 3493	Jun-10 3265	Jul-10 3528	Aug-10	Sep-10 *	Oct-10 *	Nov-10 *	Dec-10 *	Jan-11 *	Feb-11 *	Mar-11 *	YTD 13,522
Gloucestershire Wiltshire	1811 2409	1919 2755	1797 2626	1819 2732	*	*	*	*	*	*	*	*	7,346 10,522
Other/Unknown	40	59	39	46	*	*	*	*	*	*	*	*	184
Total	7,496	8,226	7,727	8,125	*	*	*	*	*	*	*	*	31,574
Compliant Cat A Responses	1	M 40		1-140	A 10	0 10	0-140	Nevido	D 40	1 44	F-1-44	No. 44	VTD
Avon	<b>Apr-10</b> 3122	May-10 3373	Jun-10 3123	<b>Jul-10</b> 3403	Aug-10	Sep-10 *	Oct-10 *	Nov-10 *	Dec-10 *	Jan-11 *	Feb-11 *	Mar-11 *	YTD 13,021
Gloucestershire Wiltshire	1734 2309	1842 2638	1723 2462	1739 2596	*	*	*	*	*	*	*	*	7,038 10,005
Other/Unknown	30	45	27	34	*	*	*	*	*	*	*	*	136
Total	7,195	7,898	7,335	7,772	*	*	*	*	*	*	*	*	30,200
Cat A 19 Min Performance	1	M 40		1:140	A 40	0	0-140	Nov. 40	D = 10	1 44	F-1-44	No. 44	VTD
Avon	<b>Apr-10</b> 96.5%	May-10 96.6%	<b>Jun-10</b> 95.7%	<b>Jul-10</b> 96.5%	Aug-10	Sep-10 *	Oct-10 *	Nov-10 *	Dec-10 *	Jan-11 *	Feb-11 *	Mar-11 *	96.3%
Gloucestershire Wiltshire	95.7% 95.8%	96.0% 95.8%	95.9% 93.8%	95.6% 95.0%	*	*	*	*	*	*	*	*	95.8% 95.1%
Other/Unknown	75.0%	76.3%	69.2%	73.9%	*	*	*	*	*	*	*	*	73.9%
Total	96.0%	96.0%	94.9%	95.7%	*	*	*	*	*	*	*	*	95.6%
Category A 19 Minute Perform	nance by PC1												
Category A Responses													
Bath and North East Somerset	<b>Apr-10</b> 531	May-10 608	<b>Jun-10</b> 541	Jul-10 568	Aug-10	Sep-10 *	Oct-10	Nov-10	Dec-10	Jan-11 *	Feb-11 *	Mar-11 *	YTD 2,248
Bristol	1,658	1,803	1,775	1,891	*	*	*	*	*	*	*	*	7,127
Gloucestershire North Somerset	1,811 742	1,919 797	1,797 716	1,819 830	*	*	*	*	*	*	*	*	7,346 3,085
South Gloucestershire Swindon	752 612	814 710	713 655	728 736	*	*	*	*	*	*	*	*	3,007 2,713
Wiltshire Other/Unknown	1,350 40	1,515 60	1,490 40	1,507 46	*	*	*	*	*	*	*	*	5,862 186
Total	7,496	8,226	7,727	8,125	*	*	*	*	*	*	*	*	31,574
	, ,,,,,,,	0,220	1,121	0,120	1			i					01,014
Compliant Cat A Responses	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Bath and North East Somerset Bristol	514 1,627	581 1,761	504 1,714	535 1,854	*	*	*	*	*	*	*	*	2,134 6,956
Gloucestershire North Somerset	1,734 694	1,842 755	1,723 665	1,739	*	*	*	*	*	*	*	*	7,038 2,898
South Gloucestershire	720	784	686	696	*	*	*	*	*	*	*	*	2,886
Swindon Wiltshire	602 1,274	702 1,427	647 1,368	725 1,405	*	*	*	*	*	*	*	*	2,676 5,474
Other/Unknown	30	46	28	34	*	*	*	*	*	*	*	*	138
Total	7,195	7,898	7,335	7,772	*	*	*	*	*	*	*	*	30,200
Cat A 19 Min Performance													
Bath and North East Somerset	<b>Apr-10</b> 96.8%	May-10 95.6%	Jun-10 93.2%	<b>Jul-10</b> 94.2%	Aug-10	Sep-10 *	Oct-10	Nov-10 *	Dec-10	Jan-11 *	Feb-11 *	Mar-11 *	YTD 94.9%
Bristol Gloucestershire	98.13% 95.75%	97.67% 95.99%	96.56% 95.88%	98.04% 95.60%	*	*	*	*	*	*	*	*	97.60% 95.8%
North Somerset	93.53%	94.73%	92.88%	94.46% 95.60%	*	*	*	*	*	*	*	*	93.9%
South Gloucestershire Swindon	95.74%	96.31%	96.21%									-	96.0%
	98.37%	98.87%	98.78%	98.51%	*	*	*	*	*	*	*	*	98.6%
Wiltshire Other/Unknown	98.37% 94.37% 75.00%	98.87% 94.19% 76.67%			* *	* *	*	* *	* *	* * *	* *	* *	98.6% 93.4% 74.2%
Wiltshire Other/Unknown	94.37% 75.00%	94.19% 76.67%	98.78% 91.81% 70.00%	98.51% 93.23% 73.91%	*	*	* * *	*	*	*	*	*	93.4% 74.2%
Wiltshire Other/Unknown Total	94.37% 75.00% 96.0%	94.19% 76.67% 96.0%	98.78% 91.81% 70.00% 94.9%	98.51% 93.23% 73.91% 95.7%	*	*	* * *	*	*	*	*	*	93.4%
Wiltshire Other/Unknown  Total  Category A 19 Minute Perform	94.37% 75.00% 96.0%	94.19% 76.67% 96.0%	98.78% 91.81% 70.00% 94.9%	98.51% 93.23% 73.91% 95.7%	*	*	* * *	*	*	*	*	*	93.4% 74.2%
Wiltshire Other/Unknown Total	94.37% 75.00% 96.0%	94.19% 76.67% 96.0%	98.78% 91.81% 70.00% 94.9%	98.51% 93.23% 73.91% 95.7%	*	*	*     *     *     *     Oct-10	*	*	*	*	*	93.4% 74.2% 95.6%
Wiltshire Other/Unknown  Total  Category A 19 Minute Perform	94.37% 75.00% 96.0%	94.19% 76.67% 96.0% rict Council	98.78% 91.81% 70.00% 94.9% / Unitary Au	98.51% 93.23% 73.91% 95.7%	*	*	*	*	*	*	*	*	93.4% 74.2% 95.6%
Wiltshire Other/Unknown  Total  Category A 19 Minute Perform  Category A Responses  Bristol South Gloucestershire North Somerset	94.37% 75.00% 96.0% nance by Dist Apr-10 1,658 752 742	94.19% 76.67% 96.0% rict Council May-10 1,803 814 797	98.78% 91.81% 70.00% 94.9% / Unitary Au Jun-10 1,775 713 716	98.51% 93.23% 73.91% 95.7% thorit: Jul-10 1,891 728 830	*     *     *     * Aug-10	*     *     *     *  Sep-10	* * * Oct-10	* * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	*     *     *  Jan-11     *	*	* * * * * * * * * * * * * * * * * * *	93.4% 74.2% 95.6% YTD 7.127 3,007 3,085
Wiltshire Other/Unknown  Total  Category A 19 Minute Perform  Category A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean	94.37% 75.00% 96.0% nance by Dist Apr-10 1,658 752 742 531 225	94.19% 76.67% 96.0% rict Council May-10 1,803 814 797 608 246	98.78% 91.81% 70.00% 94.9% / Unitary Au Jun-10 1,775 713 716 541 259	98.51% 93.23% 73.91% 95.7% thority Jul-10 1,891 728 830 568 249	Aug-10  *  *  *  *  *  *  *  *  *  *  *  *  *	Sep-10	Oct-10	Nov-10  *  *  *  *  *  *  *  *  *  *  *  *  *	Dec-10	Jan-11 * * * * * * * * * * * * * * * * * *	Feb-11	Mar-11 *	93.4% 74.2% 95.6% YTD 7,127 3,007 3,085 2,248 979
Wiltshire Other/Unknown  Total  Category A 19 Minute Perform  Category A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury	94.37% 75.00% 96.0% nance by Dist Apr-10 1,658 752 742 531 225 219 211	94.19% 76.67% 96.0% rict Council May-10 1,803 814 797 608 218 187	98.78% 91.81% 70.00% 94.9% / Unitary Au Jun-10 1.775 713 716 541 541 259 242 202	98.51% 93.23% 73.91% 95.7% thorit: Jul-10 1,891 728 830 568 249 259 222	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11  *  *  *  *  *  *  *  *  *  *  *  *	Feb-11	Mar-11  *  *  *  *  *  *  *  *  *  *  *  *	93.4% 74.2% 95.6% YTD 7.127 3,007 3,085 2,248 979 938 822
Wiltshire Other/Unknown  Total  Category A 19 Minute Perform  Category A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold	94.37% 75.00% 96.0% nance by Dist Apr-10 1,658 752 742 531 225 219 211 405 431	94.19% 76.67% 96.0% rict Council May-10 1,803 814 797 608 246 218	98.78% 91.81% 70.00% 94.9% / Unitary Au Jun-10 1,775 713 716 541 259 242	98.51% 93.23% 73.91% 95.7% thority Jul-10 1,891 728 830 568 249 259	* * * * * * * * * * * * * * * * * * *	Sep-10	Oct-10  *  *  *  *  *  *  *  *  *  *  *  *  *	Nov-10  *  *  *  *  *  *  *  *  *  *  *  *  *	Dec-10	Jan-11 * * * * * * * * * * * * * * * * *	Feb-11	Mar-11	93.4% 74.2% 95.6% YTD 7,127 3,007 3,085 2,248 979 938
Wiltshire Other/Unknown  Total  Category A 19 Minute Perform Category A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham	94.37% 75.00% 96.0% nance by Dist Apr-10 1,658 752 742 531 225 219 211 405	94.19% 76.67% 96.0% rict Council May-10 1.803 814 797 608 246 218 187 433	98.78% 91.81% 70.00% 94.9% / Unitary Au Jun-10 1,775 713 716 541 259 242 202 355	98.51% 93.23% 73.91% 95.7% thorit: Jul-10 1,891 728 830 568 249 259 222 342	* * * * * * * * * * * * * * * * * * *	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	93.4% 74.2% 95.6% YTD 7,127 3,007 3,085 2,248 979 938 822 1,535
Wiltshire Other/Unknown  Total  Category A 19 Minute Perform  Category A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire	94.37% 75.00%  96.0%  nance by Dist  Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372	94.19% 76.67% 96.0% rict Council 1,803 814 797 608 246 218 187 433 481 354 234 445	98.78% 91.81% 70.00% 94.9% / Unitary Au Jun-10 1.775 713 716 541 259 242 202 355 454 454 417	98.51% 93.23% 73.91%  95.7%  thorit:  Jul-10 1,891 728 830 568 249 259 222 342 430 317 224 478	* * * * * * * * * * * * * * * * * * *	Sep-10	* * * * * * * * * * * * * * * * * * *	Nov-10  *  *  *  *  *  *  *  *  *  *  *  *  *	Dec-10	Jan-11 * * * * * * * * * * * * * * * * * *	Feb-11	Mar-11  *  *  *  *  *  *  *  *  *  *  *  *	93.4% 74.2% 95.6% 95.6% YTD 7,127 3,007 3,085 2,248 979 938 822 1,535 1,796 1,276 907 1,712
Wiltshire Other/Unknown  Total  Category A 19 Minute Perform Category A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire	94.37% 75.00%  96.0%  nance by Dist  Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464	94.19% 76.67% 96.0% rict Council May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484	98.78% 91.81% 70.00% 94.9% / Unitary Au Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428	98.51% 93.23% 73.91%  95.7%  thority  Jul-10 1,891 728 830 568 249 259 222 430 317 224 478 727 454	* * * * * * * * * * * * * * * * * * *	Sep-10	* * * * * * * * * * * * * * * * * * *	Nov-10	Dec-10	Jan-11  *  *  *  *  *  *  *  *  *  *  *  *	Feb-11	Mar-11  *  *  *  *  *  *  *  *  *  *  *  *	93.4% 74.2% 95.6% 95.6% 7,127 3,007 3,085 2,248 979 938 822 1,535 1,796 1,276 907 1,712 2,678 1,830
Wiltshire Other/Unknown  Total  Category A 19 Minute Perform Category A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon	94.37% 75.00%  96.0%  Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606	94.19% 76.67% 96.0% rict Council May-10 1.803 814 797 608 246 218 187 433 481 354 434 445 700	98.78% 91.81% 70.00% 94.9% / Unitary Au 1,775 713 716 541 259 242 202 355 454 285 244 417 645	98.51% 93.23% 73.91%  95.7%  thority  Jul-10 1,891 728 830 568 249 259 249 430 317 224 478 727	* * * * * * * * * * * * * * * * * * *	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	93.4% 74.2% 95.6% 95.6% YTD 7,127 3,007 3,085 2,248 979 938 822 1,535 1,796 1,276 907 1,712 2,678
Wiltshire Other/Unknown  Total  Category A 19 Minute Perform  Category A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury	94.37% 75.00%  96.0%  Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309	94.19% 76.67% 96.0% rict Council May-10 1,803 814 797 608 246 218 187 433 443 354 234 445 700 484 352	98.78% 91.81% 70.00% 94.9% / Unitary Au Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401	98.51% 93.23% 73.91% 95.7% thority 1,891 728 830 568 249 259 222 342 430 317 224 478 727 454 351	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11  *  *  *  *  *  *  *  *  *  *  *  *	Feb-11	Mar-11	93.4% 74.2% 95.6% 95.6% 7.127 3,007 3,085 2,248 979 938 822 1,535 1,796 1,276 907 1,712 2,678 1,830 1,413
Wiltshire Other/Unknown  Total  Category A 19 Minute Perform Category A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown	94.37% 75.00%  96.0%  nance by Dist  Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46	94.19% 76.67%  96.0%  rict Council  May-10 1.803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70	98.78% 91.81% 70.00% 94.9% / Unitary Au 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50	98.51% 93.23% 73.91%  95.7%  thority  Jul-10 1,891 728 830 568 249 259 222 342 430 317 224 478 727 454 351 555	* * * * * * * * * * * * * * * * * * *	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11  *  *  *  *  *  *  *  *  *  *  *  *	Feb-11	Mar-11	93.4% 74.2% 95.6% 95.6% 95.6% 1,127 3,007 3,085 2,248 979 938 822 1,535 1,796 1,276 907 1,712 2,678 1,830 1,413 221
Wiltshire Other/Unknown  Total  Category A 19 Minute Perform Category A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Compliant Cat A Responses	94.37% 75.00%  96.0%  nance by Dist  Apr-10  1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46  7,496	94.19% 76.67%  96.0%  rict Council  May-10  1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 3552 70  8,226	98.78% 91.81% 70.00% 94.9% / Unitary Au 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50 7,727	98.51% 93.23% 73.91%  95.7%  thority  Jul-10 1,891 728 830 568 249 259 244 430 317 222 448 727 454 351 55  8,125	* * * * * * * * * * * * * * * * * * *	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11  *  *  *  *  *  *  *  *  *  *  *  *	Feb-11	Mar-11	93.4% 74.2% 95.6% 95.6% 95.6% 97.127 3,007 3,085 2,248 979 938 822 1,535 1,796 1,276 907 1,712 2,678 1,830 1,413 221
Wiltshire Other/Unknown  Total  Category A 19 Minute Perform  Category A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Compliant Cat A Responses  Bristol South Gloucestershire	94.37% 75.00%  96.0%  nance by Dist  Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46  7,496  Apr-10 1,627 720	94.19% 76.67%  96.0%  rict Council  May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70  8,226	98.78% 91.81% 70.00% 94.9% / Unitary Au Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50 7,727	98.51% 93.23% 73.91%  95.7%  thority  Jul-10 1,891 728 830 568 249 259 222 430 317 224 478 727 454 351 55  8,125	Aug-10	Sep-10	Cot-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	93.4% 74.2%  95.6%  YTD 7,127 3,007 3,085 2,248 979 938 822 1,535 1,796 1,276 907 1,712 2,678 1,830 1,413 221  31,574  YTD 6,956 2,886
Wiltshire Other/Unknown  Total  Category A 19 Minute Perform Category A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Compliant Cat A Responses  Bristol	94.37% 75.00%  96.0%  nance by Dist  Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46  7,496	94.19% 76.67%  96.0%  rict Council  May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70  8,226	98.78% 91.81% 70.00%  94.9%  / Unitary Au  1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50  7,727	98.51% 93.23% 73.91%  95.7%  thority  Jul-10 1,891 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55  8,125	Aug-10	Sep-10	Cot-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	93.4% 74.2%  95.6%  YTD 7,127 3,007 3,085 2,248 979 938 822 1,535 1,796 1,276 907 1,712 2,678 1,830 1,413 221  31,574
Wiltshire Other/Unknown  Total  Category A 19 Minute Perform  Category A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Compliant Cat A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean	94.37% 75.00%  96.0%  nance by Dist  Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46  7,496  Apr-10 1,627 720 694 514 214	94.19% 76.67%  96.0%  rict Council  May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70  8,226  May-10 1,761 784 755 581 233	98.78% 91.81% 70.00% 94.9%  / Unitary Au  Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50 7,727	98.51% 93.23% 73.91%  95.7%  thority  Jul-10 1,891 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55  8,125  Jul-10 1,854 696 784 535 237	Aug-10	Sep-10	Cot-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	93.4% 74.2%  95.6%  YTD 7,127 3,007 3,085 2,248 979 938 822 1,535 1,796 1,276 907 1,712 2,678 1,830 1,413 221  31,574  YTD 6,956 2,886 2,898 2,134 934
Wiltshire Other/Unknown  Total  Category A 19 Minute Perform  Category A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Compliant Cat A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury	94.37% 75.00%  96.0%  96.0%  Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46  7,496  Apr-10 1,627 720 694 514 214 185 207	94.19% 76.67%  96.0%  rict Council  May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70  May-10 1,761 784 755 581 233 178	98.78% 91.81% 70.00%  94.9%  / Unitary Au  Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50  7,727  Jun-10 1,714 686 665 504 250 202 199	98.51% 93.23% 73.91%  95.7%  thority  Jul-10 1,891 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55  8,125  Jul-10 1,854 696 784 535 237 222 221	Aug-10	Sep-10	Oct-10  *  *  *  *  *  *  *  *  *  *  *  *  *	Nov-10	Dec-10	Jan-11  *  *  *  *  *  *  *  *  *  *  *  *	Feb-11	Mar-11	93.4% 74.2%  95.6%  YTD 7,127 3,007 3,085 2,248 979 938 822 1,535 1,796 1,276 907 1,712 2,678 1,830 1,413 221  31,574  YTD 6,956 2,886 2,898 2,134 934 787 813
Wiltshire Other/Unknown  Total  Category A 19 Minute Perform  Category A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Compliant Cat A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester	94.37% 75.00%  96.0%  96.0%  Apr-10  1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46  7,496  Apr-10  1,627 720 694 514 214 185 207 402 428	94.19% 76.67%  96.0%  rict Council  May-10  1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70  8,226  May-10  1,761 784 755 581 233 178 186 430 476	98.78% 91.81% 70.00%  94.9%  / Unitary Au  1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50 7,727  Jun-10 1,714 686 665 504 250 202 199 3555 449	98.51% 93.23% 73.91%  95.7%  thority  Jul-10 1,891 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55  8,125  Jul-10 1,854 696 784 535 237 222 221 336 427	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	93.4% 74.2%  95.6%  95.6%  YTD 7.127 3,007 3,085 2,248 979 938 822 1,535 1,796 1,276 907 1,712 2,678 1,830 1,413 221  31,574  YTD 6,956 2,886 2,898 2,134 934 787 813 1,523 1,780
Wiltshire Other/Unknown  Total  Category A 19 Minute Perform  Category A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Compliant Cat A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham	94.37% 75.00%  96.0%  Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46  7,496  Apr-10 1,627 720 694 514 214 185 207 402	94.19% 76.67%  96.0%  rict Council  May-10  1,803 814 797 608 246 218 187 433 481 354 234 445 700  8,226  May-10  1,761 784 755 581 233 178 186 430	98.78% 91.81% 70.00%  94.9%  / Unitary Au  Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50  7,727  Jun-10 1,714 686 665 504 250 202 199 355	98.51% 93.23% 73.91%  95.7%  thority  1,891 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55  8,125  Jul-10 1,854 696 784 535 237 222 221 336	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	93.4% 74.2%  95.6%  95.6%  71.27 3.007 3.085 2.248 979 938 822 1.535 1.796 1.276 907 1.712 2.678 1.830 1,413 221  31,574  YTD 6.956 2.886 2.898 2.134 934 787 813 1,523
Wiltshire Other/Unknown  Total  Category A 19 Minute Perform  Category A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Compliant Cat A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Sath and Goucestershire North Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire	94.37% 75.00%  96.0%  96.0%  Apr-10 1,658 752 742 531 225 219 211 405 320 205 372 606 464 309 46  7,496  Apr-10 1,627 720 694 514 214 185 207 402 428 298 186 349	94.19% 76.67%  96.0%  rict Council  May-10  1,803 814 797 608 246 218 187 433 481 354 234 445 700  8,226  May-10  1,761 784 755 581 233 178 186 430 476 339 214 446	98.78% 91.81% 70.00%  94.9%  / Unitary Au  Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50  7,727  Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390	98.51% 93.23% 73.91%  95.7%  thority  1,891 728 830 568 249 259 222 342 430 317 224 478 351 55  8,125  Jul-10 1,854 696 784 535 237 222 221 336 427 296 199 446	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	93.4% 74.2%  95.6%  YTD 7,127 3,007 3,085 2,248 979 938 822 1,535 1,796 1,276 907 1,712 2,678 1,830 1,413 221  31,574  YTD 6,956 2,886 2,898 2,134 934 787 813 1,523 1,780 1,201 818 1,601
Wiltshire Other/Unknown  Total  Category A 19 Minute Perform  Category A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Compliant Cat A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Miltshire Salisbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire	94.37% 75.00%  96.0%  nance by Dist  Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46  7,496  Apr-10 1,627 720 694 514 214 185 207 402 428 298 186 349 596 448	94.19% 76.67%  96.0%  rict Council  May-10  1,803 814 797 608 246 218 187 481 354 234 445 700 484 352 70  8,226  May-10  1,761 784 755 581 233 178 186 430 476 339 214 416 692 465	98.78% 91.81% 70.00% 94.9%  / Unitary Au  Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50  7,727  Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637 391	98.51% 93.23% 73.91%  95.7%  thority  Jul-10 1,891 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55  8,125  Jul-10 1,854 696 784 696 784 696 784 5237 222 221 336 427 296 199 446 717 429	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	93.4% 74.2%  95.6%  YTD 7,127 3,007 3,085 2,248 979 938 822 1,535 1,796 1,276 907 1,712 2,678 1,830 1,413 221  31,574  YTD 6,956 2,886 2,898 2,134 934 787 813 1,523 1,780 1,201 818 1,601 2,642 1,733
Wiltshire Other/Unknown  Total  Category A 19 Minute Perform  Category A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Compliant Cat A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon	94.37% 75.00%  96.0%  96.0%  Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46  7,496  Apr-10 1,627 720 694 514 214 185 207 402 428 298 186 349 596	94.19% 76.67%  96.0%  rict Council  May-10  1,803 814 797 608 246 218 187 433 481 354 234 445 700  8,226  May-10  1,761 784 755 581 233 178 186 430 476 339 476 339 416 692	98.78% 91.81% 70.00%  94.9%  / Unitary Au  1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50 7,727  Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637	98.51% 93.23% 73.91%  95.7%  thority  Jul-10 1,891 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55  8,125  Jul-10 1,854 696 784 535 237 222 221 336 427 296 199 446 717	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11  *  *  *  *  *  *  *  *  *  *  *  *	Feb-11	Mar-11	93.4% 74.2%  95.6%  95.6%  74.27 3,007 3,085 2,248 979 938 822 1,535 1,796 1,276 907 1,712 2,678 1,830 1,413 221  31,574  YTD 6,956 2,898 2,134 934 787 787 813 1,523 1,780 1,201 818 1,601 2,642
Wiltshire Other/Unknown  Total  Category A 19 Minute Perform  Category A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Compliant Cat A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Cheltenham Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire Salisbury	94.37% 75.00%  96.0%  nance by Dist  Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46  7,496  Apr-10 1,627 720 694 514 185 207 402 214 185 207 402 298 186 349 596 448 291	94.19% 76.67%  96.0%  rict Council  May-10  1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70  8,226  May-10  1,761 784 755 581 233 178 186 430 476 339 214 416 692 465 332	98.78% 91.81% 70.00% 94.9%  / Unitary Au  Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50  7,727  Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637 391 368	98.51% 93.23% 73.91%  95.7%  thority  1,891 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55  8,125   Jul-10 1,854 696 784 535 237 222 221 336 427 296 199 446 717 429 331	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	93.4% 74.2%  95.6%  YTD 7,127 3,007 3,085 2,248 979 938 822 1,535 1,796 1,276 907 1,712 2,678 1,830 1,413 221  31,574  YTD 6,956 2,886 2,898 2,134 9787 813 1,523 1,780 1,201 818 1,601 2,642 1,733 1,322
Wiltshire Other/Unknown  Total  Category A 19 Minute Perform  Category A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Sailisbury Other/Unknown  Total  Compliant Cat A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire Salisbury Other/Unknown	94.37% 75.00%  96.0%  Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46  7,496  Apr-10 1,627 720 694 514 214 185 207 402 428 298 186 349 596 448 291 36	94.19% 76.67%  96.0%  rict Council  May-10  1,803 814 797 608 246 218 187 433 481 354 234 445 700  8,226  May-10  1,761 784 755 581 233 178 186 430 476 339 214 416 692 465 332 56	98.78% 91.81% 70.00%  94.9%  / Unitary Au  1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50 7,727  Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637 391 368 38	98.51% 93.23% 73.91%  95.7%  thority  Jul-10 1,891 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55  8,125  Jul-10 1,854 696 1,854 696 1,854 696 1,854 696 1,934 7,17 4,194 4,195 4,196 1,99 4,196 1,99 4,196 1,99 4,196 1,99 4,196 1,99 4,196 1,99 4,196 1,99 4,196 1,99 4,196 1,99 4,196 1,99 4,196 1,99 4,196 1,99 4,196 1,99 4,196 1,99 4,196 1,99 3,31 4,2	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11  *  *  *  *  *  *  *  *  *  *  *  *	Feb-11	Mar-11	93.4% 74.2%  95.6%  74.27  3,007  3,085  2,248  979  938  822  1,535  1,796  1,276  907  1,712  2,678  1,830  1,413  221  31,574   YTD  6,956  2,886  2,898  2,134  934  787  813  1,523  1,780  1,201  818  1,601  2,642  1,733  1,322  172
Wiltshire Other/Unknown  Total  Category A 19 Minute Perform  Category A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Compliant Cat A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire Swindon West Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Cat A 19 Min Performance	94.37% 75.00%  96.0%  Apr-10 1,658 752 742 531 225 219 211 405 320 205 372 606 464 309 46  7,496  Apr-10 1,627 720 694 514 214 185 207 402 428 298 186 349 596 448 291 36  7,195	94.19% 76.67%  96.0%  rict Council  May-10  1,803 814 797 608 246 218 187 433 441 354 234 445 700 484 352 70  8,226  May-10 1,761 784 755 581 233 178 186 430 476 339 214 416 692 465 332 56 7,898	98.78% 91.81% 70.00%  94.9%  / Unitary Au  Jun-10  1.775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50  7,727  Jun-10  1.714 686 665 504 250 202 355 449 268 219 390 637 391 368 38  7,335	98.51% 93.23% 73.91%  95.7%  thority  Jul-10 1,891 728 830 568 249 259 244 430 317 224 4478 727 454 351 55  8,125  Jul-10 1,854 696 696 698 535 237 222 221 336 427 296 199 446 717 429 331 42 7,772	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11  *  *  *  *  *  *  *  *  *  *  *  *	Feb-11	Mar-11	93.4% 74.2%  95.6%  YTD 7,127 3,007 3,085 2,248 979 938 822 1,535 1,796 1,276 907 1,712 2,678 1,830 1,413 221  31,574  YTD 6,956 2,886 2,898 2,134 934 787 813 1,523 1,780 1,201 818 1,601 2,642 1,733 1,322 172 30,200
Wiltshire Other/Unknown  Total  Category A 19 Minute Perform  Category A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Compliant Cat A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Cat A 19 Min Performance  Bristol South Gloucestershire	94.37% 75.00%  96.0%  nance by Dist  Apr-10 1,658 752 742 25 219 211 405 431 320 205 372 606 464 309 46  7,496  Apr-10 1,627 720 694 514 214 185 207 402 428 298 186 349 291 36  7,195	94.19% 76.67%  96.0%  rict Council  May-10  1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70  8,226  May-10  1,761 784 755 581 233 178 186 430 476 339 214 416 692 465 332 56  7,898	98.78% 91.81% 70.00% 94.9%  / Unitary Au  Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50 7,727  Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637 391 368 38  7,335	98.51% 93.23% 73.91%  95.7%  thority  Jul-10 1,891 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55  8,125  Jul-10 1,854 696 784 696 784 696 784 696 784 222 221 336 427 296 199 446 717 429 331 42 7,772	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11    Jan-11	Feb-11  Feb-11  Feb-11  Feb-11  Feb-11	Mar-11  * * * * * * * * * * * * * * * * * *	93.4% 74.2%  95.6%  YTD 7,127 3,007 3,085 2,248 979 938 822 1,535 1,796 1,276 907 1,712 2,678 1,830 1,413 221  31,574  YTD 6,956 2,886 2,898 2,134 934 787 813 1,523 1,780 1,201 818 1,601 2,642 1,733 1,322 172  30,200
Wiltshire Other/Unknown  Total  Category A 19 Minute Perform  Category A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Compliant Cat A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Cat A 19 Min Performance	94.37% 75.00%  96.0%  96.0%  Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 431 320 205 464 309 46  7,496  Apr-10 1,627 720 694 514 214 185 207 402 428 298 186 298 186 349 596 448 291 36  7,195	94.19% 76.67%  96.0%  rict Council  May-10  1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70  8,226  May-10  1,761 784 755 581 233 178 186 480 476 339 214 416 692 465 332 56 7,898	98.78% 91.81% 70.00%  94.9%  / Unitary Au  Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50 7,727  Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 368 219 368 38 7,335	98.51% 93.23% 73.91%  95.7%  thority  Jul-10 1,891 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55  8,125  Jul-10 1,854 696 784 535 237 222 221 336 427 296 199 446 717 429 331 42 7,772	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	93.4% 74.2%  95.6%  YTD 7,127 3,007 3,085 2,248 979 938 822 1,535 1,796 1,276 907 1,712 2,678 1,830 1,413 221  31,574  YTD 6,956 2,886 2,898 2,134 934 787 813 1,523 1,780 1,201 818 1,601 2,642 1,733 1,322 172  30,200
Wiltshire Other/Unknown  Total  Category A 19 Minute Perform  Category A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Compliant Cat A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire Swindon Total  Cat A 19 Min Performance  Bristol South Gloucestershire North Somerset	94.37% 75.00%  96.0%  96.0%  Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46  7,496  Apr-10 1,627 720 694 514 185 207 402 428 298 186 349 596 448 291 36  7,195  Apr-10 98.1% 95.74% 93.53%	94.19% 76.67%  96.0%  rict Council  May-10  1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70  8,226  May-10  1,761 784 755 581 233 178 186 430 476 339 214 416 692 465 332 56  7,898	98.78% 91.81% 70.00% 94.9%  / Unitary Au  Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50  7,727  Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637 391 368 38  7,335	98.51% 93.23% 73.91%  95.7%  thority  1,891 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55  8,125   Jul-10 1,854 696 784 535 237 222 221 336 427 296 199 446 717 429 331 42  7,772	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	93.4% 74.2%  95.6%  YTD 7,127 3,007 3,085 2,248 979 938 822 1,535 1,796 1,276 907 1,712 2,678 1,830 1,413 221  31,574  YTD 6,956 2,886 2,898 2,134 31,523 1,780 1,523 1,780 1,523 1,780 1,523 1,780 1,201 818 1,601 2,642 1,733 1,322 172  30,200  YTD 97.6% 96.0% 93.9%
Wiltshire Other/Unknown  Total  Category A 19 Minute Perform  Category A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Compliant Cat A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud  Kennet North Wiltshire Salisbury Other/Unknown  Total  Compliant Cat A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Cat A 19 Min Performance  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury	94.37% 75.00%  96.0%  96.0%  Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46  7,496  Apr-10 1,627 720 694 514 214 185 207 402 214 185 207 402 214 185 207 402 214 185 207 402 214 185 207 402 214 214 214 214 214 215 217 217 217 218 218 219 219 211 214 214 214 214 215 207 207 207 208 208 209 208 209 209 209 209 209 209 209 209 209 209	94.19% 76.67%  96.0%  rict Council  May-10  1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70  8,226  May-10  1,761 784 755 581 233 178 186 430 476 339 214 416 692 465 332 56  7,898  May-10  97.7% 96.37% 94.72% 91.78% 99.47%	98.78% 91.81% 70.00% 94.9%  / Unitary Au  Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50  7,727  Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637 391 368 38  7,335  Jun-10 96.6% 96.21% 92.88% 93.16% 96.53% 98.51%	98.51% 93.23% 73.91% 95.7%  thority  1.891 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55  8,125   Jul-10 1,854 696 784 535 237 222 221 336 427 296 199 446 717 429 331 42  7,772  Jul-10 98.0% 94.46% 94.19% 95.18% 95.518%	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	93.4% 74.2%  95.6%  YTD 7,127 3,007 3,085 2,248 979 938 822 1,535 1,796 1,276 907 1,712 2,678 1,830 1,413 221  31,574  YTD 6,956 2,886 2,898 2,134 934 787 813 1,523 1,780 1,201 818 1,601 2,642 1,733 1,322 172  30,200  YTD 97.6% 96.0% 93.9% 94.9% 95.4% 83.9% 98.9%
Wiltshire Other/Unknown  Total  Category A 19 Minute Perform  Category A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Compliant Cat A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire Swindon Total  Cat A 19 Min Performance  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Teykesbury Cheltenham Gloucester Stroud Cat A 19 Min Performance	94.37% 75.00%  96.0%  96.0%  Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46  7,496  Apr-10 1,627 720 694 514 214 185 207 402 428 298 186 349 596 448 291 36  7,195  Apr-10 98.1% 95.74% 95.53% 96.80% 99.30%	94.19% 76.67%  96.0%  rict Council  May-10 1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70  8,226  May-10 1,761 784 755 581 233 178 186 430 476 339 214 416 692 465 332 56 7,898  May-10 97.7% 96.31% 99.47% 99.47% 99.47% 99.47% 99.931% 99.96%	98.78% 91.81% 70.00% 94.9%  / Unitary Au  Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50 7,727  Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637 391 368 38 7,335  Jun-10 96.6% 96.21% 92.88% 93.16% 96.53% 83.47% 98.51% 98.51% 98.50%	98.51% 93.23% 73.91%  95.7%  thority  1,891 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55  8,125  Jul-10 1,854 696 784 696 784 787 727 454 351 727 454 351 755  8,125	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	93.4% 74.2%  95.6%  YTD 7.127 3,007 3,085 2,248 979 938 822 1,535 1,796 1,276 907 1,712 2,678 1,830 1,413 221  31,574  YTD 6,956 2,886 2,898 2,134 934 787 813 1,523 1,780 1,201 818 1,601 2,642 1,733 1,322 172 30,200  YTD 97.6% 96.0% 93.9% 94.9% 95.4% 83.9% 99.9% 99.1%
Wiltshire Other/Unknown  Total  Category A 19 Minute Perform  Category A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Compliant Cat A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown  Total  Cat A 19 Min Performance  Bristol South Gloucestershire North Wiltshire Salisbury Other/Unknown  Total  Cat A 19 Min Performance  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Total  Cat A 19 Min Performance	94.37% 75.00%  96.0%  96.0%  Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46  7,496  Apr-10 1,627 720 694 514 214 185 207 402 214 185 207 402 214 185 207 402 214 185 207 402 214 185 207 402 214 185 207 402 214 185 207 402 214 185 207 402 214 214 214 214 214 215 216 217 217 218 218 298 298 298 298 298 298 298 298 298 29	94.19% 76.67%  96.0%  rict Council  May-10  1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70  8,226  May-10  1,761 784 755 581 233 178 186 430 476 339 214 416 692 465 332 56  7,898  May-10  7,898	98.78% 91.81% 70.00% 94.9%  / Unitary Au  Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50 7,727  Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637 391 368 38  7,335  Jun-10 96.6% 96.21% 92.88% 93.16% 96.53% 83.47% 98.51% 98.51% 190.00% 98.90% 98.90% 98.90% 98.90% 98.91%	98.51% 93.23% 73.91% 95.7%  thority  Jul-10 1.891 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55  8,125  Jul-10 1,854 696 784 535 237 222 221 336 427 296 199 446 7772 459 331 42  7,772  Jul-10 98.0% 94.46% 94.19% 95.18% 85.71% 99.55% 99.33% 88.84%	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11  * * * * * * * * * * * * * * * * * *	93.4% 74.2%  95.6%  YTD 7,127 3,007 3,085 2,248 979 938 822 1,535 1,796 1,276 907 1,712 2,678 1,830 1,413 221  31,574  YTD 6,956 2,886 2,898 2,134 934 787 813 1,523 1,780 1,201 818 1,601 2,642 1,733 1,322 172  30,200  YTD 97.6% 96.0% 93.9% 94.9% 95.4% 83.9% 99.2% 99.1% 90.2%
Wiltshire Other/Unknown  Total  Category A 19 Minute Perform  Category A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown  Total  Compliant Cat A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucestershire North Wiltshire Salisbury Other/Unknown  Total  Compliant Cat A Responses  Bristol South Gloucestershire North Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Cat A 19 Min Performance  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester	94.37% 75.00%  96.0%  96.0%  Apr-10 1,658 752 742 531 225 531 225 531 320 205 431 320 205 431 320 205 372 606 464 309 46  7,496  Apr-10 1,627 720 694 514 185 207 720 694 514 214 185 207 402 428 298 186 349 596 448 291 36  7,195  Apr-10 98.1% 95.74% 93.53% 96.80% 99.13% 99.30% 99.31%	94.19% 76.67%  96.0%  rict Council  May-10  1,803 814 797 608 246 218 187 481 354 234 445 700 484 352 70  8,226  May-10  1,761 784 755 581 233 178 186 430 476 339 214 416 692 465 332 56  7,898  May-10  97.7% 96.31% 94.73% 94.73% 95.56% 99.47% 99.31% 98.96% 98.96% 98.96%	98.78% 91.81% 70.00% 94.9%  / Unitary Au  Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50 7,727   Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 390 637 391 368 38  7,335  Jun-10 96.6% 96.21% 92.88% 93.16% 96.53% 83.47% 98.51% 100.09% 94.04%	98.51% 93.23% 73.91%  95.7%  thority  1,891 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55  8,125  Jul-10 1,854 696 784 535 237 222 221 1,854 696 784 535 237 222 221 1,7772  Jul-10 98.0% 94.46% 94.19% 95.60% 94.46% 94.19% 95.18% 85.71% 99.55% 99.30% 93.38%	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	93.4% 74.2%  95.6%  YTD 7,127 3,007 3,085 2,248 979 938 822 1,535 1,796 1,276 907 1,712 2,678 1,830 1,413 221  31,574  YTD 6,956 2,886 2,898 2,134 934 787 813 1,523 1,780 1,201 818 1,601 2,642 1,733 1,322 172  30,200  YTD 97.6% 96.0% 93.9% 94.9% 99.9% 99.9% 99.9% 99.9% 99.9% 99.1% 99.1%
Wiltshire Other/Unknown  Total  Category A 19 Minute Perform  Category A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Compliant Cat A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Cat A 19 Min Performance  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Stroud Kennet North Wiltshire Swindon West Wiltshire	94.37% 75.00%  96.0%  96.0%  Apr-10 1,658 752 742 531 225 531 225 531 320 205 431 320 205 431 320 205 466 464 309 46  7,496  Apr-10 1,627 720 694 214 185 207 720 694 214 185 207 720 694 214 185 207 720 694 214 185 207 720 694 214 185 207 720 694 214 185 207 720 694 214 185 207 720 694 214 185 207 720 694 214 185 207 402 428 298 186 349 596 448 291 36 7,195	94.19% 76.67%  96.0%  rict Council  May-10  1,803 814 797 608 246 218 187 433 481 354 234 445 700 484 352 70  8,226  May-10  1,761 784 755 581 233 178 186 436 437 476 339 214 416 692 465 332 56  7,898  May-10  97.7% 96.31% 94.73% 94.73% 95.56% 99.47% 99.31%	98.78% 91.81% 70.00% 94.9%  / Unitary Au  Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50 7,727   Jun-10 1,714 686 665 504 250 202 199 355 449 268 219 355 449 268 219 368 37 391 368 38  7,335	98.51% 93.23% 73.91%  95.7%  thority   Jul-10 1.891 728 830 568 249 259 222 342 430 317 224 478 727 454 351 55  8,125  Jul-10 1.854 696 784 535 237 222 221 231 427 296 199 446 717 429 331 42 7,772  Jul-10 98.0% 95.60% 94.46% 94.19% 95.58% 99.55% 99.55% 99.55% 99.55% 99.50% 93.38% 88.84% 93.38% 98.84% 94.49%	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	93.4% 74.2%  95.6%  YTD 7,127 3,007 3,085 2,248 979 938 822 1,535 1,796 1,276 907 1,712 2,678 1,830 1,413 221  31,574  YTD 6,956 2,886 2,898 2,134 934 787 813 1,523 1,780 1,201 818 1,601 2,642 1,733 1,322 172  30,200  YTD 97.6% 96.0% 93.9% 94.9% 99.9% 99.9% 99.9% 99.1% 90.2% 99.1% 90.2% 99.1% 90.2% 99.1% 90.2% 99.1% 90.2% 99.1% 90.2% 99.1% 90.2% 99.1% 90.2% 99.1% 90.2% 99.1% 90.2% 99.1% 90.2% 99.1% 90.2% 99.1% 90.2%
Wiltshire Other/Unknown  Total  Category A 19 Minute Perform  Category A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown  Total  Compliant Cat A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown  Total  Compliant Cat A Responses  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire Swindon Total  Cat A 19 Min Performance  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon	94.37% 75.00%  96.0%  96.0%  Apr-10 1,658 752 742 531 225 219 211 405 431 320 205 372 606 464 309 46  7,496  Apr-10 1,627 720 694 514 214 214 185 207 402 428 298 186 349 596 448 291 36  7,195  Apr-10 98.1% 95.74% 95.53% 96.80% 95.11% 84.47% 99.53% 96.80% 99.30% 99.30% 99.30% 99.313% 90.73% 99.382% 98.35%	94.19% 76.67%  96.0%  rict Council  May-10 1,803 814 797 608 246 218 187 433 4415 700 484 352 70  8,226  May-10 1,761 784 755 581 233 178 186 430 476 339 214 416 692 465 332 56  7,898  May-10 97.7% 96.31% 94.73% 95.56% 94.72% 81.65% 99.47% 99.31% 98.96% 99.47% 99.31% 98.96% 99.47% 99.348% 98.86%	98.78% 91.81% 70.00% 94.9%  / Unitary Au  Jun-10 1,775 713 716 541 259 242 202 355 454 285 244 417 645 428 401 50 7,727  Jun-10 1,714 686 665 504 250 202 199 355 449 268 2119 390 637 391 368 38 7,335  Jun-10 96.6% 96.21% 96.8% 96.21% 96.23% 83.47% 96.53% 83.47% 96.53% 83.47% 96.53% 83.47% 98.75% 98.75% 98.76%	98.51% 93.23% 73.91% 95.7%  thority   Jul-10 1,891 728 830 568 249 259 244 430 317 224 4478 727 454 351 55  8,125  Jul-10 1,854 696 193 696 1,854 696 1,954 696 1,954 696 1,955 8,125  Jul-10 1,854	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	93.4% 74.2%  95.6%  YTD 7,127 3,007 3,085 2,248 979 938 822 1,535 1,796 1,276 907 1,712 2,678 1,830 1,413 221  31,574  YTD 6,956 2,886 2,898 2,134 934 787 813 1,523 1,780 1,201 818 1,601 2,642 1,733 1,322 172  30,200  YTD 97.6% 96.9% 94.9% 95.4% 83.9% 99.9%

Category B Responses	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTI
von loucestershire	3180 1807	3388 1933	3278 1796	3282 1864	* *	*	*	*	*	* *	*	* *	13,1: 7,40
iltshire ther/Unknown	2522 74	2733 80	2613 91	2592 78	*	*	*	*	*	*	*	*	10,4 323
otal	7,583	8,134	7,778	7,816	*	*	*	*	*	*	*	*	31,3
ompliant Cat B Responses	Amr 40	May 10	Jun-10	Jul-10	Aug 10	Son 10	Oct 10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTI
von Bloucestershire	Apr-10 2893 1719	May-10 3162 1822	2943 1713	2997 1766	Aug-10 *	Sep-10 *	Oct-10	*	* *	* *	*	* *	11,9 7,02
Wiltshire Other/Unknown	2406	2586 62	2413	2415	*	*	*	*	*	*	*	*	9,82
Fotal	7,066	7,632	7,138	7,231	*	*	*	*	*	*	*	*	29.0
Cat B 19 Min Performance	7,000	7,032	7,130	7,231									29,0
Avon	Apr-10 91.0%	May-10 93.3%	Jun-10 89.8%	Jul-10 91.3%	Aug-10	Sep-10 *	Oct-10	Nov-10	Dec-10	Jan-11 *	Feb-11	Mar-11	<b>YTI</b> 91.4
Gloucestershire Wiltshire	95.1% 95.4%	94.3% 94.6%	95.4% 92.3%	94.7% 93.2%	*	*	*	*	*	*	*	*	94.9
Other/Unknown	64.9%	77.5%	75.8%	67.9%	*	*	*	*	*	*	*	*	71.8
Total	93.2%	93.8%	91.8%	92.5%	*	*	*	*	*	*	*	*	92.8
Category B 19 Minute Perform	nance by PC1												
Category B Responses	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTI
Bath and North East Somerset Bristol	553 1,768	561 1,892	528 1,795	498 1,740	*	*	*	*	*	*	*	*	2,14 7,19
Gloucestershire North Somerset	1,807 724	1,933 705	1,796 721	1,864 798	*	*	*	*	*	*	*	*	7,40
South Gloucestershire Swindon	621 636	703 723	695 713	683 765	*	*	*	*	*	*	*	*	2,70
Wiltshire Other/Unknown	1,400 74	1,536 81	1,438 92	1,389 79	*	*	*	*	*	*	*	*	5,76
Total	7,583	8,134	7,778	7,816	*	*	*	*	*	*	*	*	31,3
Compliant Cat B Responses													
Bath and North East Somerset	<b>Apr-10</b> 528	<b>May-10</b> 537	<b>Jun-10</b> 486	<b>Jul-10</b> 464	Aug-10 *	Sep-10 *	Oct-10 *	Nov-10 *	Dec-10 *	Jan-11 *	Feb-11 *	Mar-11 *	<b>YT</b> 2,0°
Bristol Gloucestershire	1,634 1,719	1,786 1,822	1,627 1,713	1,599 1,766	*	*	*	*	*	*	*	*	6,64 7,02
North Somerset South Gloucestershire	638 559	658 638	637 619	740 607	*	*	*	*	*	*	*	*	2,67 2,42
Swindon Wiltshire	625 1,315	705 1,423	705 1,281	750 1,251	*	*	*	*	*	*	*	*	2,78 5,27
Other/Unknown	48	63	70	54	*	*	*	*	*	*	*	*	23
Total	7,066	7,632	7,138	7,231	*	*	*	*	*	*	*	*	29,0
Cat B 19 Min Performance	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YT
Bath and North East Somerset Bristol	95.5% 92.42%	95.7% 94.40%	92.0% 90.64%	93.2% 91.90%	*	*	*	*	*	*	*	*	94.2 92.4
Gloucestershire North Somerset	95.13% 88.12%	94.26% 93.33%	95.38% 88.35%	94.74% 92.73%	*	*	*	*	*	*	*	*	94.9
South Gloucestershire Swindon	90.02% 98.27%	90.75% 97.51%	89.06% 98.88%	88.87% 98.04%	*	*	*	*	*	*	*	*	89.7 98.2
Wiltshire Other/Unknown	93.93% 64.86%	92.64% 77.78%	89.08% 76.09%	90.06% 68.35%	*	*	*	*	*	*	*	*	91.4 72.1
Category B 19 Minute Perform	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YT
Bristol South Gloucestershire	1,768 621	1,892 703	1,795 695	1,740 683	*	*	*	*	*	*	*	*	7,19 2,70
North Somerset Bath and North East Somerset	724 553	705 561	721 528	798 498	*	*	*	*	*	*	*	*	2,9 <sup>4</sup> 2,1 <sup>4</sup>
Forest of Dean Cotswold	231 188	247 242	217 213	285 230	*	*	*	*	*	*	*	*	98
Tewkesbury Cheltenham	198 402	192 387	200 374	204 345	* *	*	*	*	*	*	*	* *	79 1,50
Gloucester Stroud	495 293	503 362	459 333	494 306	* *	*	*	*	*	*	*	* *	1,95
Kennet North Wiltshire	216 356	251 387	216 393	259 361	*	*	*	*	*	*	*	*	1,49
Swindon West Wiltshire	627 468	717 514	710 464	755 416	*	*	*	*	*	*	*	*	2,80 1,80
Salisbury Other/Unknown	360 83	384 87	365 95	353 89	*	*	*	*	*	*	*	*	1,46 35
Total	7,583	8,134	7,778	7,816	*	*	*	*	*	*	*	*	31,3
Compliant Cat B Responses	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YT
Bristol South Gloucestershire	1,634 559	1,786 638	1,627 619	1,599 607	* *	* *	* *	* *	* *	y *	* *	* *	6,6 <sup>2</sup> 2,4 <sup>2</sup>
North Somerset Bath and North East Somerset	638 528	658 537	637	740 464	*	*	*	*	*	*	*	*	2,67
Forest of Dean Cotswold	216 145	227 189	201 178	259 192	*	*	*	*	*	*	*	*	90
Tewkesbury Cheltenham	194 397	185 383	196 369	196 341	*	*	*	*	*	*	*	*	77
Gloucester Stroud	489 278	498 340	455 314	487 291	*	*	*	*	*	*	*	*	1,92
Kennet North Wiltshire	193 337	223 355	180 360	222 327	*	*	*	*	*	*	*	*	81
Swindon West Wiltshire	616 442	699 486	702 405	740 379	*	*	*	*	*	*	*	*	2,75
Salisbury Other/Unknown	343 57	359 69	336 73	323 64	*	*	*	*	*	*	*	*	1,30 26
Fotal	7,066	7,632	7,138	7,231	*	*	*	*	*	*	*	*	29,0
Cat B 19 Min Performance													
out B 10 Milli I Citorinanoc	Apr-10	May-10 94.40%	<b>Jun-10</b> 90.64%	<b>Jul-10</b> 91.90%	Aug-10	Sep-10 *	Oct-10 *	Nov-10 *	Dec-10 *	Jan-11 *	Feb-11 *	Mar-11 *	<b>YT</b> 92.4
Bristol	92.42%			88.87%	*	*	*	*	*	*	*	*	89.7 90.7
Bristol South Gloucestershire North Somerset	92.42% 90.02% 88.12%	90.75% 93.33%	89.06% 88.35%	92.73%	*								
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean	92.42% 90.02% 88.12% 95.48% 93.51%	90.75% 93.33% 95.72% 91.90%	88.35% 92.05% 92.63%	92.73% 93.17% 90.88%	*	*	*	*	*	*	*	*	94.2 92.1
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury	92.42% 90.02% 88.12% 95.48% 93.51% 77.13% 97.98%	90.75% 93.33% 95.72% 91.90% 78.10% 96.35%	88.35% 92.05% 92.63% 83.57% 98.00%	92.73% 93.17% 90.88% 83.48% 96.08%	* * *	* * *	* *	* *	* *	* *	* *	* *	94.2 92.1 80.6 97.1
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester	92.42% 90.02% 88.12% 95.48% 93.51% 77.13% 97.98% 98.76% 98.79%	90.75% 93.33% 95.72% 91.90% 78.10% 96.35% 98.97% 99.01%	88.35% 92.05% 92.63% 83.57% 98.00% 98.66% 99.13%	92.73% 93.17% 90.88% 83.48% 96.08% 98.84% 98.58%	* * * * * *	* * * * * *	* * * * * * *	* * * * * *	* * * * * * *	* * * * *	* * * * *	* * * * * * *	94.2 92.7 80.6 97.7 98.8 98.9
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet	92.42% 90.02% 88.12% 95.48% 93.51% 77.13% 97.98% 98.76% 98.79% 94.88% 89.35%	90.75% 93.33% 95.72% 91.90% 78.10% 96.35% 98.97% 99.01% 93.92% 88.84%	88.35% 92.05% 92.63% 83.57% 98.00% 98.66% 99.13% 94.29% 83.33%	92.73% 93.17% 90.88% 83.48% 96.08% 98.84% 98.58% 95.10% 85.71%	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * *	* * *	* * * * * * *	94.2 92.1 80.6 97.1 98.8 98.9 94.5
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon	92.42% 90.02% 88.12% 95.48% 93.51% 77.13% 97.98% 98.76% 98.79% 94.88% 89.35% 94.66% 98.25%	90.75% 93.33% 95.72% 91.90% 78.10% 96.35% 98.97% 99.01% 93.92% 88.84% 91.73% 97.49%	88.35% 92.05% 92.63% 83.57% 98.00% 98.66% 99.13% 94.29% 83.33% 91.60% 98.87%	92.73% 93.17% 90.88% 83.48% 96.08% 98.58% 95.10% 85.71% 90.58% 98.01%	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * *	* * * * * * *	* * * * * * * * *	94.2 92.1 80.6 97.1 98.8 98.9 94.5 86.8 92.1 98.1
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury	92.42% 90.02% 88.12% 95.48% 93.51% 77.13% 97.98% 98.76% 98.79% 94.88% 89.35% 94.66% 98.25% 94.44% 95.28%	90.75% 93.33% 95.72% 91.90% 78.10% 96.35% 98.97% 99.01% 93.92% 88.84% 91.73% 97.49% 94.555% 93.49%	88.35% 92.05% 92.63% 92.63% 83.57% 98.00% 98.66% 99.13% 94.29% 83.33% 91.60% 98.87% 87.28%	92.73% 93.17% 90.88% 83.48% 96.08% 98.84% 95.10% 85.71% 90.58% 98.01% 91.11% 91.50%	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	94.2 92.1 80.6 97.1 98.8 94.5 86.8 92.1 91.9 93.1
Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown	92.42% 90.02% 88.12% 95.48% 93.51% 77.13% 97.98% 98.76% 98.79% 94.88% 89.35% 94.66% 98.25% 94.44%	90.75% 93.33% 95.72% 91.90% 78.10% 96.35% 98.97% 99.01% 93.92% 88.84% 91.73% 97.49% 94.55%	88.35% 92.05% 92.63% 83.57% 98.00% 98.66% 99.13% 94.29% 83.33% 91.60% 98.87% 87.28%	92.73% 93.17% 90.88% 83.48% 96.08% 98.58% 95.10% 85.71% 90.58% 98.58% 90.58% 91.11%	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * *	* * * * * * * * * * * * * * * * * * * *	94.2 92.4 80.6 97.7 98.8 94.5 86.8 92.7 91.9

Total 93.2% 93.8% 91.8% 92.5% \* \* \* \* \* \* \* \* \* 92.8%

# Category C Compliance by Sector

Category	C	Responses

	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Avon	2198	2337	2363	2356	*	*	*	*	*	*	*	*	9,254
Gloucestershire	1541	1577	1539	1521	*	*	*	*	*	*	*	*	6,178
Wiltshire	1768	1933	1894	1974	*	*	*	*	*	*	*	*	7,569
Other/Unknown	29	27	33	28	*	*	*	*	*	*	*	*	117
Total	5,536	5,874	5,829	5,879	*	*	*	*	*	*	*	*	23,118

# Compliant Category C Responses

	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Avon	1741	1959	1780	1848	*	*	*	*	*	*	*	*	7,328
Gloucestershire	1406	1381	1342	1354	*	*	*	*	*	*	*	*	5,483
Wiltshire	1572	1659	1595	1713	*	*	*	*	*	*	*	*	6,539
Other/Unknown	27	25	30	26	*	*	*	*	*	*	*	*	108
Total	4,746	5,024	4,747	4,941	*	*	*	*	*	*	*	*	19,458

#### Category C Compliance

Category C Compliance													
	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Avon	79.2%	83.8%	75.3%	78.4%	*	*	*	*	*	*	*	*	79.2%
Gloucestershire	91.2%	87.6%	87.2%	89.0%	*	*	*	*	*	*	*	*	88.8%
Wiltshire	88.9%	85.8%	84.2%	86.8%	*	*	*	*	*	*	*	*	86.4%
Other/Unknown	93.1%	92.6%	90.9%	92.9%	*	*	*	*	*	*	*	*	92.3%
Total	0E 70/	Q5 50/ <sub>-</sub>	01 /0/	94.00/	*	*	*	*	*	*	*	*	8/1/20/-

# Category C Compliance by PCT

# Category C Responses

	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Bath and North East Somerset	378	433	434	407	*	*	*	*	*	*	*	*	1,652
Bristol	1,044	1,120	1,076	1,095	*	*	*	*	*	*	*	*	4,335
Gloucestershire	1,541	1,577	1,539	1,521	*	*	*	*	*	*	*	*	6,178
North Somerset	509	493	560	514	*	*	*	*	*	*	*	*	2,076
South Gloucestershire	596	656	649	681	*	*	*	*	*	*	*	*	2,582
Swindon	389	448	421	477	*	*	*	*	*	*	*	*	1,735
Wiltshire	1,050	1,120	1,116	1,152	*	*	*	*	*	*	*	*	4,438
Other/Unknown	29	27	34	32	*	*	*	*	*	*	*	*	122
Total	5,536	5,874	5,829	5,879	*	*	*	*	*	*	*	*	23,118

# **Compliant Category C Responses**

	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Bath and North East Somerset	337	379	348	353	*	*	*	*	*	*	*	*	1,417
Bristol	812	913	803	848	*	*	*	*	*	*	*	*	3,376
Gloucestershire	1,406	1,381	1,342	1,354	*	*	*	*	*	*	*	*	5,483
North Somerset	432	436	438	431	*	*	*	*	*	*	*	*	1,737
South Gloucestershire	456	552	485	518	*	*	*	*	*	*	*	*	2,011
Swindon	348	401	374	424	*	*	*	*	*	*	*	*	1,547
Wiltshire	928	937	926	984	*	*	*	*	*	*	*	*	3,775
Other/Unknown	27	25	31	29	*	*	*	*	*	*	*	*	112
Total	4.746	5.024	4.747	4.941	*	*	*	*	*	*	*	*	19.458

# Category C Compliance

	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Bath and North East Somerset	89.15%	87.53%	80.18%	86.73%	*	*	*	*	*	*	*	*	85.8%
Bristol	77.78%	81.52%	74.63%	77.44%	*	*	*	*	*	*	*	*	77.9%
Gloucestershire	91.24%	87.57%	87.20%	89.02%	*	*	*	*	*	*	*	*	88.8%
North Somerset	84.87%	88.44%	78.21%	83.85%	*	*	*	*	*	*	*	*	83.7%
South Gloucestershire	76.51%	84.15%	74.73%	76.06%	*	*	*	*	*	*	*	*	77.9%
Swindon	89.46%	89.51%	88.84%	88.89%	*	*	*	*	*	*	*	*	89.2%
Wiltshire	88.38%	83.66%	82.97%	85.42%	*	*	*	*	*	*	*	*	85.1%
Other/Unknown	93.10%	92.59%	91.18%	90.63%	*	*	*	*	*	*	*	*	91.8%
Total	85.7%	85.5%	81.4%	84.0%	*	*	*	*	*	*	*	*	84.2%

# Category C Compliance by District Council / Unitary Authority

# Category C Responses

	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Bristol	1,044	1,120	1,076	1,095	*	*	*	*	*	*	*	*	4,335
South Gloucestershire	596	656	649	681	*	*	*	*	*	*	*	*	2,582
North Somerset	509	493	560	514	*	*	*	*	*	*	*	*	2,076
Bath and North East Somerset	378	433	434	407	*	*	*	*	*	*	*	*	1,652
Forest of Dean	188	216	202	201	*	*	*	*	*	*	*	*	807
Cotswold	239	264	277	222	*	*	*	*	*	*	*	*	1,002
Tewkesbury	181	172	175	191	*	*	*	*	*	*	*	*	719
Cheltenham	330	286	311	341	*	*	*	*	*	*	*	*	1,268
Gloucester	338	352	335	312	*	*	*	*	*	*	*	*	1,337
Stroud	265	287	239	254	*	*	*	*	*	*	*	*	1,045
Kennet	176	163	199	180	*	*	*	*	*	*	*	*	718
North Wiltshire	292	320	269	340	*	*	*	*	*	*	*	*	1,221
Swindon	383	444	414	471	*	*	*	*	*	*	*	*	1,712
West Wiltshire	343	377	364	362	*	*	*	*	*	*	*	*	1,446
Salisbury	239	260	284	270	*	*	*	*	*	*	*	*	1,053
Other/Unknown	35	31	41	38	*	*	*	*	*	*	*	*	145
Total	5.526	5 97/	5 920	5 970	*	*	*	*	*	*	*	*	22 119

# Compliant Category C Responses

	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Bristol	812	913	803	848	*	*	*	*	*	*	*	*	3,376
South Gloucestershire	456	552	485	518	*	*	*	*	*	*	*	*	2,011
North Somerset	432	436	438	431	*	*	*	*	*	*	*	*	1,737
Bath and North East Somerset	337	379	348	353	*	*	*	*	*	*	*	*	1,417
Forest of Dean	172	189	178	188	*	*	*	*	*	*	*	*	727
Cotswold	199	225	219	182	*	*	*	*	*	*	*	*	825
Tewkesbury	167	161	156	172	*	*	*	*	*	*	*	*	656
Cheltenham	305	259	279	308	*	*	*	*	*	*	*	*	1,151
Gloucester	319	308	304	285	*	*	*	*	*	*	*	*	1,216
Stroud	244	239	206	219	*	*	*	*	*	*	*	*	908
Kennet	150	131	160	157	*	*	*	*	*	*	*	*	598
North Wiltshire	258	268	236	293	*	*	*	*	*	*	*	*	1,055
Swindon	343	397	369	419	*	*	*	*	*	*	*	*	1,528
West Wiltshire	299	318	295	307	*	*	*	*	*	*	*	*	1,219
Salisbury	221	220	235	227	*	*	*	*	*	*	*	*	903
Other/Unknown	32	29	36	34	*	*	*	*	*	*	*	*	131
Total	4 740	E 004	4 7 4 7	4 0 4 4	*	*	*	*	*	*	*	*	40 450

# Category C Compliance

	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Bristol	77.78%	81.52%	74.63%	77.44%	*	*	*	*	*	*	*	*	77.9%
South Gloucestershire	76.51%	84.15%	74.73%	76.06%	*	*	*	*	*	*	*	*	77.9%
North Somerset	84.87%	88.44%	78.21%	83.85%	*	*	*	*	*	*	*	*	83.7%
Bath and North East Somerset	89.15%	87.53%	80.18%	86.73%	*	*	*	*	*	*	*	*	85.8%
Forest of Dean	91.49%	87.50%	88.12%	93.53%	*	*	*	*	*	*	*	*	90.1%
Cotswold	83.26%	85.23%	79.06%	81.98%	*	*	*	*	*	*	*	*	82.3%
Tewkesbury	92.27%	93.60%	89.14%	90.05%	*	*	*	*	*	*	*	*	91.2%
Cheltenham	92.42%	90.56%	89.71%	90.32%	*	*	*	*	*	*	*	*	90.8%
Gloucester	94.38%	87.50%	90.75%	91.35%	*	*	*	*	*	*	*	*	90.9%
Stroud	92.08%	83.28%	86.19%	86.22%	*	*	*	*	*	*	*	*	86.9%
Kennet	85.23%	80.37%	80.40%	87.22%	*	*	*	*	*	*	*	*	83.3%
North Wiltshire	88.36%	83.75%	87.73%	86.18%	*	*	*	*	*	*	*	*	86.4%
Swindon	89.56%	89.41%	89.13%	88.96%	*	*	*	*	*	*	*	*	89.3%
West Wiltshire	87.17%	84.35%	81.04%	84.81%	*	*	*	*	*	*	*	*	84.3%
Salisbury	92.47%	84.62%	82.75%	84.07%	*	*	*	*	*	*	*	*	85.8%
Other/Unknown	91.43%	93.55%	87.80%	89.47%	*	*	*	*	*	*	*	*	90.3%
	•		•					•			•	•	•
Total	85.7%	85.5%	81.4%	84.0%	*	*	*	*	*	*	*	*	84.2%

incidents with Response by S													
Avon	Apr-10 8607	9185	<b>Jun-10</b> 8895	<b>Jul-10</b> 9159	Aug-10 *	Sep-10 * *	Oct-10 *	Nov-10 *	Dec-10 *	Jan-11 *	Feb-11 *	Mar-11 *	35,846
Gloucestershire Wiltshire Other/Unknown	5160 6697 194	5434 7418 261	5141 7137 229	5208 7299 225	*	*	*	*	*	*	*	*	20,943 28,551 909
Total	20,658	22,298	21,402	21,891	*	*	*	*	*	*	*	*	86,249
Total	20,000	22,200	21,102	21,001									00,240
<b>2009/10</b> Avon	<b>Apr-09</b> 8371	<b>May-09</b> 8919	<b>Jun-09</b> 8596	<b>Jul-09</b> 9017	<b>Aug-09</b> 9014	Sep-09 8546	Oct-09 9316	Nov-09 8819	Dec-09 9662	<b>Jan-10</b> 8966	Feb-10 8028	Mar-10 9133	YTD 106,387
Gloucestershire Wiltshire	4992 6324	5174 6993	5010 7268	5130 7241	5105 7105	5032 6909	5445 7535	5294 7268	5736 8000	5283 7147	4802 6590	5477 7297	62,480 85,677
Other/Unknown	81	129	193	236	227	199	230	238	264	190	183	203	2,373
Total	19,768	21,215	21,067	21,624	21,451	20,686	22,526	21,619	23,662	21,586	19,603	22,110	256,917
Variance Year on Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
Avon Gloucestershire	2.8% 3.4%	3.0% 5.0%	3.5% 2.6%	1.6% 1.5%	*	* *	* *	*	* *	*	*	* *	-63.1% -63.3%
Wiltshire Other/Unknown	5.9% 139.5%	6.1% 102.3%	-1.8% 18.7%	0.8% -4.7%	*	*	*	*	*	*	*	*	-63.6% -58.1%
Total	4.5%	5.1%	1.6%	1.2%	*	*	*	*	*	*	*	*	-63.3%
Incident with Response by PC	,												
Current Year	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Bath and North East Somerset Bristol	1,462 4,469	1,602 4,799	1,505 4,639	1,474 4,720	* *	* *	*	*	*	*	*	* *	6,043 18,627
Gloucestershire North Somerset	5,160 1,971	5,434 1,993	5,141 1,995	5,208 2,142	*	*	*	*	*	*	*	*	20,943 8,101
South Gloucestershire Swindon	1,967 1,635	2,158 1,881	2,055 1,790	2,091 1,977	*	*	*	*	*	*	*	*	8,271 7,283
Wiltshire Other/Unknown	3,800 194	4,168 263	4,045 232	4,049	*	*	*	*	*	*	*	*	16,062 919
Total	20,658	22,298	21,402	21,891	*	*	*	*	*	*	*	*	86,249
2009/10  Bath and North East Somerset	<b>Apr-09</b> 1,465	May-09 1,570	Jun-09 1,423	<b>Jul-09</b> 1,539	<b>Aug-09</b> 1,440	<b>Sep-09</b> 1,497	Oct-09 1,753	Nov-09 1,672	Dec-09 1,704	<b>Jan-10</b> 1,610	Feb-10 1,372	Mar-10 1,637	YTD 18,682
Bristol Gloucestershire	4,365 4,992	4,706 5,174	4,582 5,010	4,785 5,130	4,564 5,105	4,400 5,032	4,900 5,445	4,534 5,294	5,004 5,736	4,620 5,283	4,087 4,802	4,738 5,477	55,285 62,480
North Somerset South Gloucestershire	1,829 1,956	1,858 2,151	1,831 1,979	1,887 2,118	2,294 1,951	1,924 2,010	1,932 2,254	1,876 2,138	2,067 2,321	1,912 2,177	1,765 1,966	1,972 2,197	23,147 25,218
Swindon Wiltshire Other/Unknown	1,511 3,569 81	1,700 3,926 130	1,699 4,350 193	1,737 4,191 237	1,738 4,129 230	1,660 3,960 203	1,761 4,250 231	1,810 4,057 238	2,088 4,478 264	1,839 3,953 192	1,681 3,747 183	1,848 4,035 206	21,072 48,645 2,388
Total	19,768	21,215	21,067	21,624	21,451	20,686	22,526	21,619	23,662	21,586	19,603	22,110	256,917
Variance Year on Year	10,700	21,210	21,007	21,024	21,401	20,000	22,020	21,010	20,002	21,000	10,000	22,110	200,517
Bath and North East Somerset PCT	<b>Apr</b> -0.2%	<b>May</b> 2.0%	<b>Jun</b> 5.8%	<b>Jul</b> -4.2%	Aug *	Sep *	Oct *	Nov *	Dec *	Jan *	Feb *	Mar *	YTD -64.5%
Bristol PCT Gloucestershire PCT	2.4% 3.4%	2.0% 5.0%	1.2% 2.6%	-1.4% 1.5%	*	*	*	*	*	*	*	*	-63.1% -63.3%
North Somerset PCT South Gloucestershire PCT	7.8% 0.6%	7.3% 0.33%	9.0% 3.84%	13.5% -1.27%	*	*	*	*	*	*	*	*	-61.7% -64.07%
Swindon PCT Wiltshire PCT	8.2% 6.5%	10.65% 6.16%	5.36% -7.01%	13.82% -3.39%	*	*	*	*	*	*	*	*	-62.12% -63.99%
Other/Unknown	139.5%	102.3%	20.2%	-3.0%	*	*	*	*	*	*	*	*	-57.9%
Total	4.5%	5.1%	1.6%	1.2%									-63.3%
Incidents with Response by D	istrict Counc	il/Unitary Au	thority										
Current Year Bristol	<b>Apr-10</b> 4,469	<b>May-10</b> 4,799	<b>Jun-10</b> 4,639	<b>Jul-10</b> 4,720	Aug-10	Sep-10 *	Oct-10	Nov-10	Dec-10	Jan-11 *	Feb-11	Mar-11	YTD 18,627
South Gloucestershire North Somerset	1,967 1,971	2,158 1,993	2,055 1,995	2,091 2,142	*	*	*	*	*	*	*	*	8,271 8,101
Bath and North East Somerset Forest of Dean	1,462 645	1,602 711	1,505 685	1,474 736	*	*	*	*	*	*	*	*	6,043 2,777
Cotswold Tewkesbury	647 590	727 551	733 579	714 617	*	*	*	*	*	*	*	*	2,821 2,337
Cheltenham Gloucester	1,137 1,263	1,107 1,335	1,040 1,247	1,028 1,236	*	*	*	*	*	*	*	*	4,312 5,081
Stroud Kennet	878 597	1,003 648	857 660	877 663	*	*	*	*	*	*	*	*	3,615 2,568
North Wiltshire Swindon	1,020 1,613	1,150 1,861	1,079 1,770	1,179 1,952	*	* *	*	*	*	*	*	*	4,428 7,196
West Wiltshire Salisbury	1,275 908	1,375 995	1,256 1,050	1,233 974	* *	* *	*	*	* *	*	*	* *	5,139 3,927
Other/Unknown  Total	20,658	283	252	255 21,891	*	*	*	*	*	*	*	*	1,006 86,249
Total	20,038	22,290	21,402	21,091									00,249
<b>2009/10</b> Bristol	<b>Apr-09</b> 4,365	<b>May-09</b> 4,706	<b>Jun-09</b> 4,582	<b>Jul-09</b> 4,785	<b>Aug-09</b> 4,564	<b>Sep-09</b> 4,400	Oct-09 4,900	Nov-09 4,534	Dec-09 5,004	<b>Jan-10</b> 4,620	Feb-10 4,087	Mar-10 4,738	<b>YTD</b> 55,285
South Gloucestershire North Somerset	1,956 1,829	2,151 1,858	1,979 1,831	2,118 1,887	1,951 2,294	2,010 1,924	2,254 1,932	2,138 1,876	2,321 2,067	2,177 1,912	1,966 1,765	2,197 1,972	25,218 23,147
Bath and North East Somerset Forest of Dean	1,465 638	1,570 630	1,423 625	1,539 622	1,440 708	1,497 655	1,753 679	1,672 645	1,704 788	1,610 655	1,372 636	1,637 685	18,682 7,966
Cotswold Tewkesbury	657 572	675 628	709 585	686 627	659 581	678 571	711 633	646 626	786 698	699 641	615 561	705 644	8,226 7,367
Cheltenham Gloucester	1,094 1,153	1,068 1,275	1,055 1,223	1,056 1,251	1,066 1,283	1,034 1,229	1,192 1,358	1,142 1,288	1,176 1,338	1,161 1,210	998 1,170	1,243 1,266	13,285 15,044
Stroud Kennet	878 607	898 571	813 644	888 673	808 658	865 696	708	947 657	950 758	917 665	822 609	934 682	10,592 7,928
North Wiltshire Swindon	908 1,496	1,040 1,683	1,399 1,677	1,161 1,723	1,087 1,723	1,012 1,634	1,160 1,759	1,056 1,804	1,230 2,056	1,069 1,820	1,003 1,654	1,103 1,824	13,228 20,853
West Wiltshire Salisbury	1,163 891	1,258 1,057	1,160 1,147	1,310 1,047	1,337 1,047	1,243 1,009	1,350 1,032	1,305 1,039	1,396 1,094	1,226 993	1,224 911	1,283 967	15,255 12,234
Other/Unknown	96	147 21,215	21.067	251	245	228	233	244	296	21,586	210	230	2,606 256,916
Total		Z1,Z15	21,067	Z1,0Z4	∠1,401	∠∪,085	22,320	21,619	23,662	∠1,586	19,603	22,110	200,810
Total  Variance Year on Year	19,768								Dec	lan.			
Variance Year on Year	Apr	<b>May</b> 2.0%	<b>Jun</b> 1.2%	<b>Jul</b> -1.4%	Aug *	Sep *	Oct	Nov *	*	Jan *	Feb *	Mar *	YTD -63.1%
		May 2.0% 0.3% 7.3%	Jun 1.2% 3.8% 9.0%	Jul -1.4% -1.3% 13.5%	Aug * *		Oct * * * *	* * *			* * * *		-63.1% -64.1% -61.7%
Variance Year on Year  Bristol South Gloucestershire	Apr 2.4% 0.6%	2.0% 0.3%	1.2% 3.8%	-1.4% -1.3%	*	*	*	*	*	*	*	*	-63.1% -64.1%
Variance Year on Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset	Apr 2.4% 0.6% 7.8% -0.2%	2.0% 0.3% 7.3% 2.0%	1.2% 3.8% 9.0% 5.8%	-1.4% -1.3% 13.5% -4.2%	* * * *	* * * *	* * *	* * * *	* * *	* * *	* * *	* * * *	-63.1% -64.1% -61.7% -64.5%
Variance Year on Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold	Apr 2.4% 0.6% 7.8% -0.2% 1.1% -1.5%	2.0% 0.3% 7.3% 2.0% 12.9% 7.7%	1.2% 3.8% 9.0% 5.8% 9.6% 3.4%	-1.4% -1.3% 13.5% -4.2% 18.3% 4.1%	* * * * * * *	* * * * * * *	* * * * * * *	* * * * * * *	* * * * * *	* * * * * *	* * * * * *	* * * * * *	-63.1% -64.1% -61.7% -64.5% -61.9% -62.5%
Variance Year on Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham	Apr 2.4% 0.6% 7.8% -0.2% 1.1% -1.5% 3.1% 3.9%	2.0% 0.3% 7.3% 2.0% 12.9% 7.7% -12.3% 3.7%	1.2% 3.8% 9.0% 5.8% 9.6% 3.4% -1.0%	-1.4% -1.3% 13.5% -4.2% 18.3% 4.1% -1.6%	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	-63.1% -64.1% -61.7% -64.5% -61.9% -62.5% -65.2% -64.2%
Variance Year on Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon	Apr 2.4% 0.6% 7.8% -0.2% 1.1% -1.5% 3.1% 3.9% 9.5% 0.0% -1.6% 7.8%	2.0% 0.3% 7.3% 2.0% 12.9% 7.7% -12.3% 3.7% 4.7% 11.7% 13.5% 10.6%	1.2% 3.8% 9.0% 5.8% 9.6% 3.4% -1.0% -1.4% 2.0% 5.4% 2.5% -22.9% 5.5%	-1.4% -1.3% 13.5% -4.2% 18.3% -4.1% -1.6% -2.7% -1.2% -1.25 1.5% 1.6% 13.3%	***************************************	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	-63.1% -64.1% -61.7% -64.5% -61.9% -62.5% -65.2% -64.2% -63.1% -62.6% -64.6% -63.5% -62.2%
Variance Year on Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury	Apr 2.4% 0.6% 7.8% -0.2% 1.1% -1.5% 3.1% 3.9% 9.5% 0.0% -1.6% 12.3% 7.8% 9.6% 1.9%	2.0% 0.3% 7.3% 2.0% 12.9% 7.7% -12.3% 3.7% 4.7% 11.7% 13.5% 10.6% 9.3% -5.9%	1.2% 3.8% 9.0% 5.8% 9.6% 3.4% -1.0% -1.4% 2.0% 5.4% 2.5% -22.9% 5.5% 8.3% -8.5%	-1.4% -1.3% 13.5% -4.2% 18.3% 4.1% -1.6% -2.7% -1.2% -1.2% -1.5% 1.6% 13.3% -5.9% -7.0%		* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	-63.1% -64.1% -61.7% -64.5% -61.9% -62.5% -65.2% -63.1% -62.6% -64.6% -63.5% -62.2% -63.2% -65.1%
Variance Year on Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire	Apr 2.4% 0.6% 7.8% -0.2% 1.1% -1.5% 3.1% 3.9% 9.5% 0.0% -1.6% 12.3% 7.8% 9.6%	2.0% 0.3% 7.3% 2.0% 12.9% 7.7% -12.3% 3.7% 4.7% 11.7% 13.5% 10.6% 9.3%	1.2% 3.8% 9.0% 5.8% 9.6% 3.4% -1.0% -1.4% 2.0% 5.4% 2.5% -22.9% 5.5% 8.3%	-1.4% -1.3% 13.5% -4.2% 18.3% 4.1% -1.6% -2.7% -1.2% -1.2% -1.5% 1.6% 13.3% -5.9%	*	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	-63.1% -64.1% -61.7% -64.5% -61.9% -62.5% -65.2% -63.1% -62.6% -64.6% -63.5% -62.2% -63.2%

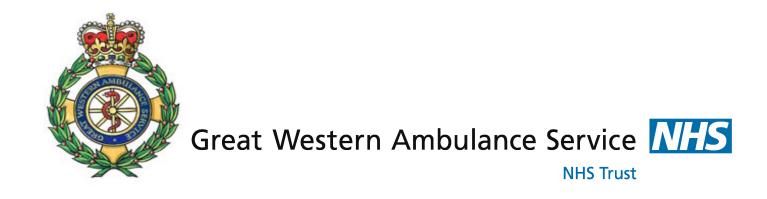
Incidents with a response	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Avon Gloucestershire	8607 5160	9185 5434	8895 5141	9159 5208	* *	* *	*	*	*	*	*	*	35,846 20,943
Viltshire Other/Unknown	6697 194	7418 261	7137 229	7299 225	*	*	*	*	*	*	*	*	28,551 909
otal	20,658	22,298	21,402	21,891	*	*	*	*	*	*	*	*	86,249
ncidents with transport	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Avon Gloucestershire	5891 3492	6103 3629	6044 3426	6056 3518	*	*	*	*	*	*	*	*	24,094 14,065
Wiltshire Other/Unknown	4404 114	4862 159	4595 131	4653 134	*	*	*	*	*	*	*	*	18,514 538
Fotal	13,901	14,753	14,196	14,361	*	*	*	*	*	*	*	*	57,211
ncidents with transport 2009/10	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	YTD
Avon Gloucestershire	5783 3301	6067 3308	5740 3206	5900 3240	5764 3335	5832 3362	6303 3591	6044 3407	6611 3817	6199 3526	5519 3137	6280 3523	72,042 40,753
Wiltshire Other/Unknown	4186 34	4597 55	4444 87	4534 103	4507 100	4517 82	4887 120	4781 122	5047 129	4646 112	4242 105	4755 61	55,143 1,110
Fotal	13,304	14,027	13,477	13,777	13,706	13,793	14,901	14,354	15,604	14,483	13,003	14,619	169,04
Conveyance Rate	Apr-10	May-10	Jun-10 67.95%	<b>Jul-10</b> 66.12%	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD 67.2%
Avon Gloucestershire Wiltshire	68.44% 67.67% 65.76%	66.45% 66.78% 65.54%	66.64% 64.38%	67.55% 63.75%	*	*	*	*	*	*	*	*	67.2% 67.8%
Other/Unknown	58.76%	60.92%	57.21%	59.56%	*	*	*	*	*	*	*	*	59.2%
Total	67.3%	66.2%	66.3%	65.6%	*	*	*	*	*	*	*	*	66.3%
Conveyance Rates by PCT													
ncidents with a response	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Bath and North East Somerset Bristol Gloucestershire	1,462 4,469 5,160	1,602 4,799 5,434	1,505 4,639 5,141	1,474 4,720 5,208	*	*	*	*	*	*	*	*	6,043 18,627 20,943
South Gloucestershire South Gloucestershire	1,971 1,967	5,434 1,993 2,158	5,141 1,995 2,055	5,208 2,142 2,091	*	*	*	*	*	*	*	*	8,101 8,271
Swindon Wiltshire	1,635 3,800	1,881 4,168	1,790 4,045	1,977 4,049	*	*	*	*	*	*	*	*	7,283 16,062
Other/Unknown	194	263	232	230	*	*	*	*	*	*	*	*	919
Total	20,658	22,298	21,402	21,891	*	*	*	*	*	*	*	*	86,249
ncidents with transport	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Bath and North East Somerset Bristol Gloucestershire	1,017 2,980 3,492	1,106 3,075 3,629	1,040 2,993 3,426	1,000 2,966 3,518	*	*	*	*	*	*	*	*	4,163 12,014 14,065
South Somerset South Gloucestershire	1,389 1,384	1,404 1,461	1,433 1,474	1,497 1,451	*	*	*	*	*	*	*	*	5,723 5,770
Swindon Wiltshire	1,064 2,461	1,222 2,696	1,143 2,554	1,239 2,553	*	*	*	*	*	*	*	*	4,668 10,264
Other/Unknown	114	160	133	137	*	*	*	*	*	*	*	*	544
Total	13,901	14,753	14,196	14,361	*	*	*	*	*	*	*	*	57,211
Conveyance Rate	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Bath and North East Somerset Bristol Gloucestershire	69.56% 66.68% 67.67%	69.04% 64.08% 66.78%	69.10% 64.52% 66.64%	67.84% 62.84% 67.55%	*	*	*	*	*	*	*	*	68.9% 64.5% 67.2%
North Somerset South Gloucestershire	70.47% 70.36%	70.45% 67.70%	71.83% 71.73%	69.89% 69.39%	*	*	*	*	*	*	*	*	70.6% 69.8%
Swindon Wiltshire	65.08% 64.76%	64.97% 64.68%	63.85% 63.14%	62.67% 63.05%	*	*	*	*	*	*	*	*	64.1% 63.9%
Other/Unknown	58.76%	60.84%	57.33%	59.57%	*	*	*	*	*	*	*	*	59.2%
Total	67.3%	66.2%	66.3%	65.6%	*	*	*	*	*	*	*	*	66.3%
Conveyance Rates by District Incidents with a response	Council / Oni	tary Authori	ty										
Bristol	<b>Apr-10</b> 4,469	<b>May-10</b> 4,799	<b>Jun-10</b> 4,639	Jul-10 4,720	Aug-10	Sep-10 *	Oct-10	Nov-10	Dec-10	Jan-11 *	Feb-11	Mar-11	YTD 18,627
South Gloucestershire North Somerset	1,967 1,971	2,158 1,993	2,055 1,995	2,091 2,142	*	*	*	*	*	*	*	*	8,271 8,101
Bath and North East Somerset Forest of Dean	1,462 645	1,602 711	1,505 685	1,474 736	*	*	*	*	*	*	*	*	6,043 2,777
Cotswold Tewkesbury	647 590	727 551	733 579	714 617	*	*	*	*	*	*	*	*	2,821 2,337
Cheltenham Gloucester	1,137 1,263 878	1,107 1,335 1,003	1,040 1,247 857	1,028 1,236 877	*	*	*	*	*	*	*	*	4,312 5,081
Stroud Kennet North Wiltshire	597	648	660	663	*	*	*	*	*	*	*	*	3,615 2,568 4,428
	1.020	1.150	1,079	1,179	*	*	*						
Swindon West Wiltshire	1,020 1,613 1,275	1,150 1,861 1,375	1,079 1,770 1,256	1,179 1,952 1,233	* *	* *	*	*	*	*	*	*	7,196 5,139
	1,613	1,861	1,770	1,952	*	*	*	*		* *	* * *		7,196
West Wiltshire Salisbury	1,613 1,275 908	1,861 1,375 995	1,770 1,256 1,050	1,952 1,233 974	* *	*	* *	*	*	*	*	*	7,196 5,139 3,927
West Wiltshire Salisbury Other/Unknown	1,613 1,275 908 216 20,658	1,861 1,375 995 283 22,298	1,770 1,256 1,050 252 21,402	1,952 1,233 974 255 21,891	* * *	* * *	* * * *	* * * *	* * *	*	*	* * *	7,196 5,139 3,927 1,006
West Wiltshire Salisbury Other/Unknown Total	1,613 1,275 908 216	1,861 1,375 995 283	1,770 1,256 1,050 252	1,952 1,233 974 255	* * * *	*	* *	*	*	*	*	*	7,196 5,139 3,927 1,006
West Wiltshire Salisbury Other/Unknown  Fotal  Incidents with transport  Bristol South Gloucestershire North Somerset Bath and North East Somerset	1,613 1,275 908 216 20,658 Apr-10 2,980 1,384 1,389 1,017	1,861 1,375 995 283 22,298 May-10 3,075 1,461 1,404 1,106	1,770 1,256 1,050 252 21,402 Jun-10 2,993 1,474 1,433 1,040	1,952 1,233 974 255 21,891 Jul-10 2,966 1,451 1,497 1,000	Aug-10	Sep-10	Oct-10	*     *     *     *     *     *     *	Dec-10	Jan-11	*     *     *	Mar-11	7,196 5,139 3,927 1,006 86,249 YTD 12,014 5,770 5,723 4,163
West Wiltshire Salisbury Dther/Unknown  Fotal  Incidents with transport  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold	1,613 1,275 908 216 20,658 Apr-10 2,980 1,384 1,389 1,017 448 459	1,861 1,375 995 283 22,298 <b>May-10</b> 3,075 1,461 1,404 1,106 477 484	1,770 1,256 1,050 252 21,402 Jun-10 2,993 1,474 1,433 1,040 469 499	1,952 1,233 974 255 21,891 Jul-10 2,966 1,451 1,497 1,000 473 475	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	* *  *  Jan-11 * * *	*     *  Feb-11  *  *	Mar-11	7,196 5,139 3,927 1,006 86,249 12,014 5,770 5,723 4,163 1,867 1,917
West Wiltshire Salisbury Other/Unknown  Fotal  Incidents with transport  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham	1,613 1,275 908 216 20,658 Apr-10 2,980 1,384 1,389 1,017 448 459 409 781	1,861 1,375 995 283 22,298 May-10 3,075 1,461 1,404 1,106 477 484 375 769	1,770 1,256 1,050 252 21,402  Jun-10 2,993 1,474 1,433 1,040 469 499 367 750	1,952 1,233 974 255 21,891 Jul-10 2,966 1,451 1,497 1,000 473 475 446 751	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	7,196 5,139 3,927 1,006 86,249 YTD 12,014 5,770 5,723 4,163 1,867 1,917 1,597 3,051
West Wiltshire Salisbury Dther/Unknown  Fotal  Incidents with transport  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud	1,613 1,275 908 216 20,658 2,980 1,384 1,389 1,017 448 459 409 781 847 548	1,861 1,375 995 283 22,298 22,298 3,075 1,461 1,404 1,106 477 484 375 769 902 622	1,770 1,256 1,050 252 21,402  Jun-10 2,993 1,474 1,433 1,040 469 499 367 750 828 513	1,952 1,233 974 255 21,891 2,891 2,966 1,451 1,497 1,000 473 475 446 751 845 528	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	7,196 5,139 3,927 1,006 86,249 YTD 12,014 5,770 5,723 4,163 1,867 1,917 1,597 3,051 3,422 2,211
West Wiltshire Salisbury Other/Unknown  Fotal  Incidents with transport  Bristol South Gloucestershire North Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Sitroud Gennet North Wiltshire	1,613 1,275 908 216 20,658 216 2,980 1,384 1,389 1,017 448 459 409 781 847 548 403 664	1,861 1,375 995 283 22,298 May-10 3,075 1,461 1,404 4,77 484 3,75 769 902	1,770 1,256 1,050 252 21,402  Jun-10 2,993 1,474 1,433 1,040 469 499 367 750 828	1,952 1,233 974 255 21,891 Jul-10 2,966 1,451 1,497 1,000 473 475 446 751 845	Aug-10	Sep-10	Cot-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	7,196 5,139 3,927 1,006 86,249 12,014 5,770 5,770 4,163 1,867 1,917 1,597 3,051 3,422 2,211 1,715 2,851
West Wiltshire Salisbury Dther/Unknown  Fotal  Incidents with transport  Siristol South Gloucestershire North Somerset Bath and North East Somerset Corest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Gennet North Wiltshire Swindon West Wiltshire Salisbury	1,613 1,275 908 216 20,658 216 2,980 1,384 1,389 1,017 448 459 409 781 847 548 403 664 1,050 781 613	1,861 1,375 995 283 22,298 May-10 3,075 1,461 1,404 1,106 477 769 902 444 730 1,208 846 676	1,770 1,256 1,050 252 21,402  Jun-10 2,993 1,474 1,433 1,040 469 499 367 750 828 704 1,126 724 678	1,952 1,233 974 255 21,891 2,966 1,451 1,497 1,000 473 475 446 751 845 7528 420 753 1,224 753 1,649	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	7,196 5,139 3,927 1,006 86,249 12,014 5,770 5,773 4,163 1,867 1,917 1,597 3,051 3,422 2,211 1,715 2,851 4,608 3,082 2,616
West Wiltshire Salisbury Dther/Unknown  Fotal  Incidents with transport  Bristol South Gloucestershire North Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet Swindon West Wiltshire Salisbury Dther/Unknown	1,613 1,275 908 216 20,658  216 2,980 1,384 1,389 1,017 448 459 409 781 847 548 403 664 1,050 781 613 128	1,861 1,375 995 283 22,298 22,298 22,298 3,075 1,461 1,404 1,106 477 484 375 769 902 622 444 730 1,208 846 676 174	1,770 1,256 1,050 252 21,402  2,993 1,474 1,433 1,040 469 499 367 750 828 513 448 704 1,126 724 678 150	1,952 1,233 974 255 21,891  2,966 1,451 1,497 1,000 473 475 446 751 845 528 420 753 1,224 731 649 152	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	7,196 5,139 3,927 1,006 86,249 12,014 5,770 5,770 1,917 1,597 3,051 1,463 3,422 2,211 1,715 2,851 4,608 3,082 2,616 604
West Wiltshire Salisbury Dther/Unknown  Fotal  Bristol South Gloucestershire North Somerset Bath and North East Somerset Corest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Gennet North Wiltshire Swindon West Wiltshire Salisbury Dther/Unknown  Fotal	1,613 1,275 908 216 20,658 216 2,980 1,384 1,389 1,017 448 459 409 781 847 548 403 664 1,050 781 613	1,861 1,375 995 283 22,298 May-10 3,075 1,461 1,404 1,106 477 769 902 444 730 1,208 846 676	1,770 1,256 1,050 252 21,402  Jun-10 2,993 1,474 1,433 1,040 469 499 367 750 828 704 1,126 724 678	1,952 1,233 974 255 21,891 2,966 1,451 1,497 1,000 473 475 446 751 845 7528 420 753 1,224 753 1,649	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	7,196 5,139 3,927 1,006 86,249 12,014 5,770 5,770 1,917 1,597 3,051 3,422 2,211 1,715 2,851 4,608 3,082 2,616 604
West Wiltshire Salisbury Dther/Unknown  Fotal  Incidents with transport  Bristol South Gloucestershire North Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Dther/Unknown  Fotal  Conveyance Rate	1,613 1,275 908 216 20,658  216 2,980 1,384 1,389 1,017 448 459 409 781 847 548 403 664 1,050 781 613 128  13,901	1,861 1,375 995 283 22,298  May-10 3,075 1,461 1,404 1,106 477 484 375 769 902 622 444 730 1,208 846 676 174  14,753	1,770 1,256 1,050 252 21,402  21,402  Jun-10 2,993 1,474 1,433 1,040 469 499 367 750 828 513 448 704 1,126 724 678 150  14,196	1,952 1,233 974 255 21,891  Jul-10 2,966 1,451 1,497 1,000 473 475 446 751 845 528 420 753 1,224 731 649 152  14,361	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	7,196 5,139 3,927 1,006 86,249  YTD 12,014 5,770 5,723 4,163 1,867 1,917 1,597 3,051 3,422 2,211 1,715 2,851 4,608 3,082 2,616 604  57,211
West Wiltshire Salisbury Other/Unknown  Fotal  Incidents with transport  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Fotal  Conveyance Rate Bristol, City of South Gloucestershire	1,613 1,275 908 216 20,658  Apr-10 2,980 1,384 1,389 1,017 448 459 409 781 847 548 403 664 1,050 781 613 128  13,901  Apr-10 66,68% 70,36%	1,861 1,375 995 283 22,298  May-10 3,075 1,461 1,404 1,106 477 484 375 769 902 642 444 730 1,208 846 676 174  14,753	1,770 1,256 1,050 252 21,402  21,402  Jun-10 2,993 1,474 1,433 1,040 469 367 750 828 750 828 704 1,126 724 678 150  14,196	1,952 1,233 974 255 21,891 2,966 1,451 1,497 1,000 473 475 446 751 845 528 420 753 1,224 753 1,224 14,361  Jul-10 62,84% 69,39%	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	7,196 5,139 3,927 1,006 86,249 12,014 5,770 5,723 4,163 1,867 1,917 1,597 3,051 3,422 2,211 1,715 2,851 4,608 3,082 2,616 604 57,211  YTD 64,5% 69,8%
West Wiltshire Salisbury Dther/Unknown  Fotal  Incidents with transport  Bristol South Gloucestershire North Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet Worth Wiltshire Swindon West Wiltshire Salisbury Dther/Unknown  Fotal  Conveyance Rate  Bristol, City of South Gloucestershire North Somerset Stroud Sath and North East Somerset	1,613 1,275 908 216 20,658  Apr-10 2,980 1,384 1,389 1,017 448 459 409 781 847 548 403 664 1,050 781 613 128  13,901	1,861 1,375 283 22,298  May-10 3,075 1,461 1,404 1,106 477 484 375 769 902 622 444 730 1,208 846 676 174  14,753	1,770 1,256 1,050 252 21,402  21,402  Jun-10 2,993 1,474 1,433 1,040 469 499 367 750 828 513 448 704 1,126 724 678 150  14,196	1,952 1,233 974 255 21,891 2,966 1,451 1,497 1,000 473 475 446 751 845 528 420 753 1,224 731 649 152 14,361 Jul-10 62,84%	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11  Feb-11  Feb-11	Mar-11	7,196 5,139 3,927 1,006 86,249  YTD 12,014 5,770 5,723 4,163 1,867 1,917 1,597 3,051 3,422 2,211 1,715 2,851 4,608 3,082 2,616 604  YTD 64.5% 69.8% 70.6% 68.9%
West Wiltshire Salisbury Dther/Unknown  Fotal  Incidents with transport  Bristol South Gloucestershire North Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Dther/Unknown Fotal  Conveyance Rate  Bristol, City of South Gloucestershire North Somerset South Gloucestershire North Somerset South Gloucestershire North Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury	1,613 1,275 908 216 20,658  216 2,980 1,384 1,389 1,017 448 459 409 781 847 548 403 664 1,050 781 128  13,901  Apr-10 66.68% 70.36% 70.47% 69.56% 69.46% 70.94% 69.32%	1,861 1,375 995 283 22,298  May-10 3,075 1,461 1,404 1,106 477 484 375 769 902 622 444 730 1,208 846 676 174  14,753  May-10 64,08% 67,70% 70,45% 69,04% 67,09% 68,06%	1,770 1,256 1,050 252 21,402  2,993 1,474 1,433 1,040 469 499 367 750 828 513 448 704 1,126 724 678 150  14,196  Jun-10 64,52% 71,73% 71,83% 69,10% 68,47% 68,08% 63,39%	1,952 1,233 974 255 21,891 2,966 1,451 1,497 1,000 473 475 446 751 845 528 420 753 1,224 731 649 152 14,361 Jul-10 62.84% 69.99% 67.84% 64.27% 69.89% 67.84% 64.27% 66.53% 72.29%	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	7,196 5,139 3,927 1,006 86,249  12,014 5,770 5,723 4,163 1,867 1,917 1,597 3,051 3,422 2,211 1,715 2,851 4,608 3,082 2,616 604  57,211  YTD 64.5% 69.8% 70.6% 68.9% 67.2% 68.9% 68.0% 68.3%
West Wiltshire Salisbury Dther/Unknown Fotal  Incidents with transport  Bristol South Gloucestershire North Somerset Bath and North East Somerset Corest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Dther/Unknown  Fotal  Conveyance Rate Bristol, City of South Gloucestershire North Somerset South Gloucestershire South Gloucester Stroud Conveyance Rate Bristol, City of South Gloucestershire North Somerset Torest of Dean Cotswold Fewkesbury Cheltenham Gloucester	1,613 1,275 908 216 20,658  216 2,980 1,384 1,389 1,017 448 459 409 781 847 548 403 664 1,050 781 613 128  13,901  Apr-10 66.68% 70.36% 70.47% 69.56% 69.46% 70.94% 69.32% 68.69% 67.06%	1,861 1,375 995 283 22,298  May-10 3,075 1,461 1,404 1,106 477 484 375 769 902 622 444 730 1,208 846 676 174  14,753  May-10 64,08% 67,70% 70,45% 69,04% 67,09% 68,57% 68,06% 69,47% 69,947% 68,06% 69,47% 67,57%	1,770 1,256 1,050 252 21,402  21,402  21,402  Jun-10 2,993 1,474 1,433 1,040 469 499 367 750 828 513 448 704 1,126 724 678 150  14,196  Jun-10 64.52% 71.73% 71.83% 69.10% 68.47% 68.08% 63.39% 63.39% 66.40%	1,952 1,233 974 255 21,891 2,966 1,451 1,497 1,000 473 475 446 751 845 528 420 753 1,224 731 649 152 14,361  Jul-10 62.84% 69.39% 69.89% 69.89% 67.84% 64.27% 66.53% 72.29% 73.05% 68.37%	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	7,196 5,139 3,927 1,006 86,249  YTD 12,014 5,770 5,773 4,163 1,867 1,917 1,597 3,051 1,715 2,851 4,608 3,082 2,211 1,715 2,851 4,608 604  57,211  YTD 64,5% 69,8% 70,6% 68,9% 67,2% 68,0% 68,3% 70,8% 67,3% 67,3%
West Wiltshire Salisbury Dther/Unknown  Fotal  Incidents with transport  Bristol South Gloucestershire North Somerset Sath and North East Somerset Forest of Dean Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Dther/Unknown  Fotal  Conveyance Rate  Bristol, City of South Gloucestershire North Somerset Sath and North East Somerset Conveyance Rate  Bristol, City of South Gloucestershire North Somerset Sath and North East Somerset Cotswold Fewkesbury Cheltenham Gloucester Stroud Kennet	1,613 1,275 908 216 20,658  216 2,980 1,384 1,389 1,017 448 459 409 781 847 548 403 664 1,050 781 613 128  13,901  Apr-10 66.68% 70.47% 69.56% 69.46% 70.47% 69.32% 68.69% 67.06% 67.06% 67.06% 62.41% 67.50%	1,861 1,375 995 283 22,298  May-10 3,075 1,461 1,404 1,106 477 484 375 769 902 622 444 730 1,208 846 676 174  14,753  May-10 64,08% 67,70% 67,09% 66,57% 68,06% 69,47% 67,57% 68,06% 69,47% 67,57% 68,06% 69,47% 67,57% 66,01% 68,52%	1,770 1,256 1,050 252 21,402 21,402 2,993 1,474 1,433 1,040 469 499 367 750 828 513 448 704 1,126 724 678 150 14,196  Jun-10 64,52% 71,73% 69,10% 68,47% 68,08% 68,08% 66,39% 72,12% 66,40% 65,98% 67,88%	1,952 1,233 1,233 974 255 21,891 2,1891 2,966 1,451 1,497 1,000 4,751 446 751 845 528 420 753 1,224 731 649 152 14,361  Jul-10 62,84% 69,39% 67,84% 64,27% 66,53% 72,29% 73,05% 68,37% 68,37% 68,37% 68,37% 68,35%	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	7,196 5,139 3,927 1,006 86,249  YTD 12,014 5,770 5,723 4,163 1,867 1,917 1,597 3,051 3,422 2,211 1,715 2,851 4,608 3,082 2,616 604  57,211  YTD 64,5% 68,9% 67,2% 68,9% 67,2% 68,9% 67,2% 68,9% 67,2% 68,9% 67,2% 68,9% 67,2% 68,9% 67,2% 68,9% 67,2% 68,9% 67,2% 68,9% 67,2% 68,9% 67,2% 68,9% 67,2% 68,9% 67,2% 68,9% 67,2% 68,9% 67,2% 68,9% 67,2% 68,9%
West Wiltshire Salisbury Dther/Unknown  Fotal  Bristol South Gloucestershire North Somerset Bath and North East Somerset South Gloucester Stroud Gennet North Wiltshire Salisbury Stroud Gennet Stroud Genset Stroud Gennet Genification Genset Genification Geni	1,613 1,275 908 216 20,658  216 2,980 1,384 1,389 1,017 448 459 409 781 847 548 403 664 1,050 781 613 128  13,901  Apr-10 66.68% 70.36% 70.47% 69.56% 69.46% 70.94% 69.32% 68.69% 67.06% 62.41% 67.50% 65.10% 65.10%	1,861 1,375 995 283 22,298  May-10 3,075 1,461 1,404 1,106 477 484 375 769 902 622 444 730 1,208 846 676 174  14,753  May-10 64,08% 67,70% 70,45% 68,06% 69,47% 69,47% 69,47% 68,57% 68,06% 69,47% 69,47% 67,57% 62,01% 68,52% 68,34% 64,91%	1,770 1,256 1,050 252 21,402  21,402  31,474 1,433 1,040 469 367 750 828 513 448 704 1,126 724 678 150  14,196  Jun-10 64.52% 71.73% 71.83% 68.08% 63.39% 63.39% 67.212% 66.40% 65.25% 63.62%	1,952 1,233 974 255 21,891 2,966 1,451 1,497 1,000 473 475 446 751 845 528 420 753 1,224 731 649 152 14,361  Jul-10 62.84% 69.39% 69.89% 67.84% 64.27% 66.53% 72.29% 66.53% 72.29% 63.35% 63.87% 60.21% 63.87% 62.70%	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	7,196 5,139 3,927 1,006 86,249  YTD 12,014 5,770 5,770 4,163 1,867 1,917 1,597 3,051 1,917 1,597 3,051 1,917 1,715 2,851 4,608 3,082 2,211 1,715 2,851 4,608 604  57,211  YTD 64,5% 69,8% 70,6% 68,9% 68,9% 67,2% 68,0% 68,9% 67,2% 68,0% 68,9% 67,2% 68,0% 68,9% 67,2% 68,0% 68,9% 67,2% 68,9% 67,2% 68,9% 67,2% 68,9% 67,2% 68,9% 67,2% 68,9% 67,2% 68,9% 67,2% 68,9% 67,2% 68,9% 67,2% 68,9% 67,2% 68,9% 67,2% 68,9% 67,2% 68,9% 67,2% 68,9% 67,2% 68,9% 68,9% 67,2% 68,9% 68,9% 67,2% 68,9% 67,2% 68,9% 67,2% 68,9% 67,2% 68,9% 67,2% 68,9% 68,9% 68,9% 67,2% 68,9% 68,9% 67,2% 68,9%
Vest Wiltshire Salisbury Other/Unknown  Total  Pristol South Gloucestershire Jornes of Dean Cotswold  Sewkesbury Cheltenham Gloucester Stroud Gennet Wiltshire Salisbury Other/Unknown  Total  Conveyance Rate  Sirstol, City of South Gloucestershire South Gloucester Stroud Cennet South Gloucestershire South Gloucestershire South Gloucester Stroud Cetter Stroud Cotswold Cewkesbury Cheltenham Gloucester Stroud Cotswold Cennet South Gloucester Stroud Cotswold Cotswold Cennet South Gloucester Stroud Cennet South Gloucester Stroud Cotswold Cotswold Cennet South Gloucester Stroud Cennet Sout	1,613 1,275 908 216 20,658  216 20,658  Apr-10 2,980 1,384 1,389 1,017 448 459 409 781 847 548 403 664 1,050 781 613 128  13,901  Apr-10 66.68% 70.36% 69.46% 70.47% 69.56% 69.46% 70.94% 69.32% 68.69% 67.06% 62.41% 67.50% 65.10%	1,861 1,375 995 283 22,298  May-10 3,075 1,461 1,404 1,106 477 484 375 769 902 622 444 730 1,208 846 676 174  14,753  May-10 64.08% 67.70% 70.45% 69.04% 67.09% 66.57% 68.06% 69.47% 67.57% 62.01% 68.52% 63.48%	1,770 1,256 1,050 2,52 21,402  21,402  21,402  2,993 1,474 1,433 1,040 469 499 367 750 828 513 448 704 1,126 724 678 150  14,196  34,196  48,196  48,196  48,196  48,196  48,196  48,196  59,196  68,1	1,952 1,233 974 255 21,891 2,966 1,451 1,497 1,000 473 475 446 751 845 528 420 753 1,224 731 649 152 14,361  Jul-10 62.84% 69.39% 69.89% 69.89% 64.27% 66.53% 72.29% 73.05% 68.37% 60.21% 63.35% 63.87%	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	7,196 5,139 3,927 1,006 86,249  YTD 12,014 5,770 5,723 4,163 1,867 1,917 1,597 3,051 1,715 2,851 4,608 4,608 57,211  YTD 64,5% 69,8% 67,2% 68,9% 67,2% 68,0% 67,2% 68,0% 67,3% 61,2% 66,8% 64,4%

# **Total Number of Responses by Sector**

Current Year Avon	<b>Apr-10</b> 12485	May-10 13679	<b>Jun-10</b> 13169	<b>Jul-10</b> 13239	Aug-10 *	Sep-10 *	Oct-10	Nov-10 *	Dec-10 *	Jan-11 *	Feb-11 *	Mar-11 *	<b>YTD</b> 52,572
Gloucestershire Wiltshire	7704 9994	8178 11160	7807 10615	7781 11009	*	*	*	*	*	*	*	*	31,470 42,778
Other/Unknown	197	222	200	214	*	*	*	*	*	*	*	*	833
Total	30,380	33,239	31,791	32,243	*	*	*	*	*	*	*	*	127,653
2009/10	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	YTD
Avon Gloucestershire	12165 7087	12735 7290	12406 6978	12948 7246	12731 7242	12239 7274	13190 7853	12642 7680	13945 8412	12672 7524	11470 6965	13460 8144	152,603 89,695
Wiltshire Other/Unknown	9368 72	10359 119	10420 196	10580 237	10384 230	10252 196	11245 224	10763 264	11794 247	10320 193	9710 197	10851 193	126,046 2,368
Total	28,692	30,503	30,000	31,011	30,587	29,961	32,512	31,349	34,398	30,709	28,342	32,648	370,712
Variance Year on Year	20,002	00,000	00,000	01,011	00,007	20,001	02,012	01,010	01,000	00,7 00	20,0 12	02,010	0.0,1.12
Avon	<b>Apr</b> 2.6%	<b>May</b> 7.4%	Jun 6.2%	Jul 2.2%	Aug	Sep *	Oct	Nov *	Dec *	Jan *	Feb *	Mar *	YTD -62.2%
Gloucestershire	8.7% 6.7%	12.2%	11.9%	7.4%	*	*	*	*	*	*	*	*	-62.2% -61.4% -62.9%
Wiltshire Other/Unknown	173.6%	7.7% 86.6%	1.9% 2.0%	4.1% -9.7%	*	*	*	*	*	*	*	*	-62.9%
Total	5.9%	9.0%	6.0%	4.0%	*	*	*	*	*	*	*	*	-62.2%
Total Number of Responses by	v PCT												
Current Year	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	YTD
Bath and North East Somerset Bristol	2,152 6,508	2,358 7,191	2,193 6,909	2,163 6,848	*	*	*	*	*	*	*	*	8,866 27,456
Gloucestershire	7,704	8,178	7,807	7,781	*	*	*	*	*	*	*	*	31,470
North Somerset South Gloucestershire	2,906 2,761 2,425	2,990 3,148 2,760	2,985 2,982 2,610	3,180 2,920 2,928	*	*	*	*	*	*	*	*	12,061 11,811 10,723
Swindon Wiltshire Other/Unknown	5,727 197	6,389 225	6,102	6,201 222	*	*	*	*	*	*	*	*	24,419
					*	*	*	*	*	*	*	*	127.653
Total	30,380	33,239	31,791	32,243	<u>I</u>	İ.	İ.	İ.	<u> </u>	<u> </u>	<u> </u>	1	127,653
2009/10 Bath and North East Somerset	<b>Apr-09</b> 2,090	May-09 2,276	<b>Jun-09</b> 2,065	<b>Jul-09</b> 2,209	Aug-09 2,021	<b>Sep-09</b> 2,151	Oct-09 2,537	Nov-09 2,357	<b>Dec-09</b> 2,420	<b>Jan-10</b> 2,242	Feb-10 1,919	Mar-10 2,369	YTD 26,656
Bristol Gloucestershire	6,446 7,087	6,879 7,290	6,700 6,978	7,006 7,246	6,704 7,242	6,381 7,274	7,024 7,853	6,610 7,680	7,334 8,412	6,626 7,524	5,861 6,965	7,080 8,144	80,651 89,695
North Somerset South Gloucestershire	2,653 2,765	2,618 2,961	2,649 2,770	2,674 2,957	3,066 2,673	2,763 2,792	2,737 3,100	2,705 2,977	3,003 3,239	2,738 2,963	2,607 2,727	2,923 3,127	33,136 35,051
Swindon Wiltshire	2,202 5,377	2,464 5,894	2,450 6,192	2,478 6,202	2,502 6,147	2,436 5,963	2,576 6,459	2,636 6,120	3,058 6,685	2,628 5,791	2,507 5,559	2,746 6,059	30,683 72,448
Other/Unknown	72	121	196	239	232	201	226	264	247	197	197	200	2,392
Total	28,692	30,503	30,000	31,011	30,587	29,961	32,512	31,349	34,398	30,709	28,342	32,648	370,712
Variance Year on Year	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	YTD
Bath and North East Somerset PCT Bristol PCT		3.6% 4.5%	6.2% 3.1%	-2.1% -2.3%	*	*	*	*	*	*	*	*	-63.5% -62.7%
Gloucestershire PCT North Somerset PCT	8.7% 9.5%	12.2% 14.2%	11.9% 12.7%	7.4% 18.9%	*	*	*	*	*	*	*	*	-61.4% -60.1%
South Gloucestershire PCT Swindon PCT	-0.1% 10.1%	6.32% 12.01%	7.65% 6.53%	-1.25% 18.16%	*	*	*	*	*	*	*	*	-63.00% -61.62%
Wiltshire PCT Other/Unknown	6.5% 173.6%	8.40% 86.0%	-1.45% 3.6%	-0.02% -7.1%	*	*	*	*	*	*	*	*	-63.22% -61.4%
Total	5.9%	9.0%	6.0%	4.0%	*	*	*	*	*	*	*	*	-62.2%
						1	I.	1					
Total Number of Responses by	y District Cou	uncil/Unitary	Authority										
Current Year Bristol	Apr-10 6,508	May-10 7,191	Jun-10 6,909	Jul-10 6,848	Aug-10	Sep-10 *	Oct-10	Nov-10	Dec-10 *	Jan-11 *	Feb-11	Mar-11 *	YTD 27,456
South Gloucestershire North Somerset	2,761 2,906	3,148 2,990	2,982 2,985	2,920 3,180	*	*	*	*	*	*	*	*	11,811
Bath and North East Somerset Forest of Dean	2,152	2,358	2,193	2,163	*	*	*	*	*	*	*	*	12,061
Cotswold Tewkesbury	1.001		1.066	1,126			*				*	*	12,061 8,866 4,308
	1,001 968 900	1,115 1,086 847	1,066 1,081 899	1,126 1,042 966	*	*	* *	*	*	*	* *	* *	8,866 4,308 4,177
Cheltenham	968 900 1,666	1,115 1,086 847 1,650	1,081 899 1,554	1,042 966 1,514		* * * *	*			* * *	*		8,866 4,308 4,177 3,612 6,384
Cheltenham Gloucester Stroud	968 900 1,666 1,836 1,333	1,115 1,086 847 1,650 1,959 1,521	1,081 899 1,554 1,884 1,323	1,042 966 1,514 1,789 1,344	*	*	* *	*	*	*	* *	* *	8,866 4,308 4,177 3,612 6,384 7,468 5,521
Cheltenham Gloucester Stroud Kennet North Wiltshire	968 900 1,666 1,836 1,333 885 1,566	1,115 1,086 847 1,650 1,959 1,521 995 1,835	1,081 899 1,554 1,884 1,323 992 1,712	1,042 966 1,514 1,789 1,344 1,004 1,872	* * *	* *	* * * * * *	* * * *	* * *	* * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	8,866 4,308 4,177 3,612 6,384 7,468 5,521 3,876 6,985
Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire	968 900 1,666 1,836 1,333 885 1,566 2,396 1,938	1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093	1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904	1,042 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896	* * * * *	* * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * *	* * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	8,866 4,308 4,177 3,612 6,384 7,468 5,521 3,876 6,985 10,593 7,831
Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon	968 900 1,666 1,836 1,333 885 1,566 2,396	1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732	1,081 899 1,554 1,884 1,323 992 1,712 2,577	1,042 966 1,514 1,789 1,344 1,004 1,872 2,888	* * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	8,866 4,308 4,177 3,612 6,384 7,468 5,521 3,876 6,985 10,593
Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury	968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338	1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466	1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494	1,042 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429	* * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	8,866 4,308 4,177 3,612 6,384 7,468 5,521 3,876 6,985 10,593 7,831 5,727
Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown	968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226	1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253	1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236	1,042 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	•	8,866 4,308 4,177 3,612 6,384 7,468 5,521 3,876 6,985 10,593 7,831 5,727 977
Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Sallsbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire	968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226 30,380 Apr-09 6,446 2,765	1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239  May-09 6,879 2,961	1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791 Jun-09 6,700 2,770	1,042 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,243 Jul-09 7,006 2,957	*  *  *  *  *  *  *  *  *  *  *  *  *	*     *	*  *  *  *  *  *  *  *  *  *  *  *  *	*     *	*	*  *  *  *  *  *  *  *  *  *  *  *  *	Feb-10 5,861 2,727	* * * * * * * * * * * * * * * * * * *	8,866 4,308 4,177 3,612 6,384 7,468 5,521 3,876 6,985 10,593 7,831 5,727 977 127,653
Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  2009/10 Bristol	968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226 30,380	1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239	1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791	1,042 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,243	*  *  *  *  *  *  *  *  *  *  *  *  *	*	*     *	*     *	*     *	*  *  *  *  *  *  *  *  *  *  *  *  *	*     *	*     *	8,866 4,308 4,177 3,612 6,384 7,468 5,521 3,876 6,985 10,593 7,831 5,727 977  127,653
Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire North Somerset	968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226 30,380 Apr-09 6,446 2,765 2,653	1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239  May-09 6,879 2,961 2,618	1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791 Jun-09 6,700 2,770 2,649	1,042 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,243 Jul-09 7,006 2,957 2,674	* * * * * * * * * * * * * * * * * * *	*  *  *  *  *  *  *  *  *  *  *  *  *	*     *	*  *  *  *  *  *  *  *  *  *  *  *  *	*	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*     *	8,866 4,308 4,177 3,612 6,384 7,468 5,521 3,876 6,985 10,593 7,831 5,727 977 127,653 YTD 80,651 35,051 33,136
Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean	968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226 30,380 Apr-09 6,446 2,765 2,653 2,090 934	1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239  May-09 6,879 2,961 2,618 2,276 923	1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791 Jun-09 6,700 2,770 2,649 2,065 863	1,042 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,243 Jul-09 7,006 2,957 2,674 2,209 899	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	Feb-10 5,861 2,727 2,607 1,919 936	*  *  *  *  *  *  *  *  *  *  *  *  *	8,866 4,308 4,177 3,612 6,384 7,468 5,521 3,876 6,985 10,593 7,831 5,727 977 127,653 YTD 80,651 35,051 33,136 26,656 11,719
Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury	968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226 30,380 Apr-09 6,446 2,765 2,653 2,090 934 950 824	1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239  May-09 6,879 2,961 2,618 2,276 923 925 927	1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791  Jun-09 6,700 2,770 2,649 2,065 863 987 852	1,042 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,243 Jul-09 7,006 2,957 2,674 2,209 899 936 908	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	* * * * * * * * * * * * * * * * * * *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	8,866 4,308 4,177 3,612 6,384 7,468 5,521 3,876 6,985 10,593 7,831 5,727 977 127,653 YTD 80,651 35,051 33,136 26,656 11,719 11,671 10,856
Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester	968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226 30,380 Apr-09 6,446 2,765 2,653 2,090 934 950 824 1,513 1,632	1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239  May-09 6,879 2,961 2,618 2,276 923 925 927 1,465 1,770	1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791 Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662	1,042 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,243 Jul-09 7,006 2,957 2,674 2,209 899 936 908 1,472 1,745	* * * * * * * * * * * * * * * * * * *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	Feb-10 5,861 2,727 2,607 1,919 936 899 837 1,424 1,649	*  *  *  *  *  *  *  *  *  *  *  *  *	8,866 4,308 4,177 3,612 6,384 7,468 5,521 3,876 6,985 10,593 7,831 5,727 977  127,653  YTD 80,651 35,051 33,136 26,656 11,719 11,671 10,856 18,707 21,346
Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet	968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226 30,380 Apr-09 6,446 2,765 2,653 2,090 934 950 824 1,513 1,632 1,234 933	1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239  May-09 6,879 2,961 2,618 2,276 923 925 927 1,465 1,770 1,280 840	1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791  Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662 1,159 979	1,042 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,243 Jul-09 7,006 2,957 2,674 2,209 899 936 908 1,472 1,745 1,286 967	* * * * * * * * * * * * * * * * * * *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	* * * * * * * * * * * * * * * * * * *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	8,866 4,308 4,177 3,612 6,384 7,468 5,521 3,876 6,985 10,593 7,831 5,727 977  127,653  YTD 80,651 35,051 33,136 26,656 11,719 11,671 10,856 18,707 21,346 15,396 11,736
Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon	968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226  Apr-09 6,446 2,765 2,653 2,090 934 950 824 1,513 1,632 1,234 933 1,397 2,175	1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239  May-09 6,879 2,961 2,618 2,276 923 925 927 1,465 1,770 1,280 840 1,644 2,439	1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791  Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662 1,159 979 1,948 2,417	1,042 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,243 32,243 Jul-09 7,006 2,957 2,674 2,209 899 936 908 1,472 1,745 1,286 967 1,757 2,453	* * * * * * * * * * * * * * * * * * *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	Feb-10 5,861 2,727 2,607 1,919 936 899 837 1,424 1,649 1,220 887 1,563 2,470	*  *  *  *  *  *  *  *  *  *  *  *  *	8,866 4,308 4,177 3,612 6,384 7,468 5,521 3,876 6,985 10,593 7,831 5,727 977  127,653   YTD 80,651 35,051 33,136 26,656 11,719 11,671 10,856 18,707 21,346 15,396 11,736 20,329 30,349
Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury	968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226  30,380  Apr-09 6,446 2,765 2,653 2,090 934 950 824 1,513 1,632 1,234 933 1,397 2,175 1,772	1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239  May-09 6,879 2,961 2,618 2,276 923 925 927 1,465 1,770 1,280 840 1,644 2,439 1,898 1,512	1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791  Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662 1,159 979 1,948 2,417 1,693 1,572	1,042 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,243 Jul-09 7,006 2,957 2,674 2,209 899 936 908 1,472 1,745 1,286 967 1,757 2,453 1,992 1,486	* * * * * * * * * * * * * * * * * * *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	* * * * * * * * * * * * * * * * * * *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	8,866 4,308 4,177 3,612 6,384 7,468 5,521 3,876 6,985 10,593 7,831 5,727 977  127,653  YTD 80,651 35,051 33,136 26,656 11,719 11,671 10,856 18,707 21,346 15,396 11,736 20,329 30,349 22,920 17,463
Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown	968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226  30,380  Apr-09 6,446 2,765 2,653 2,090 934 950 824 1,513 1,632 1,234 933 1,397 2,175 1,7772 1,275 99	1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239  May-09 6,879 2,961 2,618 2,276 923 925 1,465 1,770 1,280 840 1,644 2,439 1,898 1,512 146	1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791  Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662 1,159 979 1,948 2,417 1,693 1,572 229	1,042 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,243 Jul-09 7,006 2,957 2,674 2,209 899 936 908 1,472 1,745 1,286 967 1,757 2,453 1,992 1,486 264	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	Feb-10 5,861 2,727 2,607 1,919 936 837 1,424 1,649 1,220 887 1,563 2,470 1,823 1,286 234	*  *  *  *  *  *  *  *  *  *  *  *  *	8,866 4,308 4,177 3,612 6,384 7,468 5,521 3,876 6,985 10,593 7,831 5,727 977  127,653  YTD 80,651 35,051 35,051 33,136 26,656 11,719 11,671 10,856 18,707 21,346 15,396 11,736 20,329 30,349 22,920 17,463 2,723
Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Variance Year on Year	968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226  30,380  Apr-09 6,446 2,765 2,653 2,090 934 950 824 1,513 1,632 1,234 933 1,397 2,175 1,772 1,275 99  28,692	1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239  May-09 6,879 2,961 2,618 2,276 923 925 927 1,465 1,770 1,280 840 1,644 2,439 1,898 1,512 146 30,503	1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791  Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,456 1,159 979 1,948 2,417 1,693 1,572 229 30,000	1,042 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,243 32,243 Jul-09 7,006 2,957 2,674 2,209 899 936 908 1,472 1,745 1,286 967 1,757 2,453 1,992 1,486 264 31,011	* * * * * * * * * * * * * * * * * * *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	8,866 4,308 4,177 3,612 6,384 7,468 5,521 3,876 6,985 10,593 7,831 5,727 977  127,653  YTD 80,651 35,051 33,136 26,656 11,719 11,671 10,856 11,736 11,736 15,396 11,736 20,329 30,349 22,920 17,463 2,723  370,709
Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Variance Year on Year  Bristol South Gloucestershire North Somerset  Bristol South Gloucestershire	968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226  30,380  Apr-09 6,446 2,765 2,653 2,090 934 950 824 1,513 1,632 1,234 933 1,397 2,175 1,275 99  28,692  Apr 1.0% -0.1% 9.5%	1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239  May-09 6,879 2,961 2,618 2,276 923 925 1,465 1,770 1,280 840 1,644 2,439 1,898 1,512 146 30,503	1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791  Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662 1,159 979 1,948 2,417 1,693 1,572 229  30,000  Jun 3.1% 7.7% 12.7%	1,042 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,243  Jul-09 7,006 2,957 2,674 2,209 899 936 908 1,472 1,745 1,286 967 1,757 2,453 1,992 1,486 264  Jul -2.3% -1.3% 18.9%	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	8,866 4,308 4,177 3,612 6,384 7,468 5,521 3,876 6,985 10,593 7,831 5,727 977  127,653  YTD 80,651 35,051 35,051 33,136 26,656 11,779 11,671 10,856 18,707 21,346 15,396 11,736 20,329 30,349 22,920 17,463 2,723  370,709  YTD -62,7% -63,0% -60,1%
Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Variance Year on Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Foreit Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown	968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226  30,380  Apr-09 6,446 2,765 2,653 2,090 934 950 824 1,513 1,632 1,234 933 1,397 2,175 1,772 1,275 99  28,692  Apr 1.0% -0.1% 9.5% 3.0% 7.2%	1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239  May-09 6,879 2,961 2,618 2,276 923 925 927 1,465 1,770 1,280 840 1,512 146 30,503  May 4.5% 6,3% 4.5% 6,3% 14.2% 3,6% 20.8%	1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791  Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662 1,159 979 1,948 2,417 1,693 1,572 229 30,000  Jun 3.1% 7.7% 6.2% 23.5%	1,042 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,243   Jul-09 7,006 2,957 2,674 2,209 899 936 908 1,472 1,745 1,286 967 1,757 2,453 1,992 1,486 264  31,011  Jul -2.3% -1.3% -1.3% -1.3% -2.3% -2.1% 25.3%	* * * * * * * * * * * * * * * * * * *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	8,866 4,308 4,177 3,612 6,384 7,468 5,521 3,876 6,985 10,593 7,831 5,727 977  127,653   YTD 80,651 35,051 33,136 26,656 11,719 11,671 10,856 18,707 21,346 15,396 11,736 20,329 30,349 22,920 17,463 2,723  370,709  YTD -62,7% -63,0% -60,1% -63,5% -59,6%
Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Variance Year on Year  Bristol South Gloucestershire North Somerset Swindon West Wiltshire Salisbury Other/Unknown	968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226  30,380  Apr-09 6,446 2,765 2,653 2,090 824 1,513 1,632 1,234 933 1,397 2,175 1,772 1,275 99  28,692  Apr 1.0% -0.1% 9.5% 3.0% 7.2% 1,9% 9.2%	1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239  May-09 6,879 2,961 2,618 2,276 923 925 1,465 1,770 1,280 840 1,644 2,439 1,898 1,512 146 30,503  May 4,5% 6,3% 14,2% 3,6% 20,8% 17,4% -8,6%	1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791  Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662 1,159 979 1,948 2,417 1,693 1,572 229  30,000  Jun 3.1% 7.7% 6,2% 23.5% 9,5% 5.5%	1,042 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,243  Jul-09 7,006 2,957 2,674 2,209 899 936 908 1,472 1,745 1,286 967 1,757 2,453 1,992 1,486 264  Jul 22,3% 1,3% 18,9% -2,1% 25,3% 11,3% 6,4%	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	* * * * * * * * * * * * * * * * * * *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	* * * * * * * * * * * * * * * * * * *	8,866 4,308 4,177 3,612 6,384 7,468 5,521 3,876 6,985 10,593 7,831 5,727 977  127,653   YTD 80,651 35,051 35,051 33,136 26,656 11,779 11,671 10,856 18,707 21,346 15,396 11,736 20,329 30,349 22,920 17,463 2,723  370,709  YTD -62,7% -63,5% -69,6% -60,1% -63,5% -69,6% -60,7% -63,5%
Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Variance Year on Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Total  Variance Year on Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester	968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226  30,380  Apr-09 6,446 2,765 2,653 2,653 2,653 1,513 1,632 1,234 933 1,397 2,175 1,772 1,275 99  28,692  Apr 1.0% -0.1% 9.5% 3.0% 7.2% 1,9% 9.2% 10.1% 12.5%	1,115 1,086 847 1,086 847 1,086 1,959 1,521 995 1,521 995 1,835 2,732 2,093 1,466 253 33,239  May-09 6,879 2,961 2,618 2,276 923 925 927 1,465 1,770 1,280 840 1,512 146 30,503  May 4,5% 6,3% 14,2% 3,6% 20,8% 17,4% -8,6% 12,6% 10,7%	1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791  Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662 1,159 979 1,948 2,417 1,693 1,572 229  30,000  Jun 3.1% 7.7% 6,2% 23.5% 9,5% 5,5% 6,8% 13.4%	1,042 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,243   Jul-09 7,006 2,957 2,674 2,209 899 936 908 1,472 1,745 1,286 967 1,757 2,453 1,992 1,486 264  31,011  Jul -2.3% -1.3% -1.3% -1.3% -1.3% -1.3% -1.3% -1.3% -2.3% -1.3% -2.3% -1.3% -2.3% -1.3% -2.3% -1.3% -2.3% -1.3% -2.3% -2.5%	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	Feb-10 5,861 2,727 2,607 1,919 936 899 837 1,424 1,649 1,220 1,823 1,286 2,470 1,823 1,286 234	* * * * * * * * * * * * * * * * * * *	8,866 4,308 4,177 3,612 6,384 7,468 5,521 3,876 6,985 10,593 7,831 5,727 977  127,653   YTD 80,651 35,051 33,136 26,656 11,779 11,671 10,856 18,707 21,346 15,396 11,736 20,329 30,349 22,920 17,463 2,723  370,709  YTD -62,7% -63,0% -60,1% -63,5% -59,6% -60,7% -63,5% -62,3% -61,6%
Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown  Total  Variance Year on Year  Bristol South Gloucestershire North Somerset Swindon West Wiltshire Salisbury Other/Unknown  Total  Variance Year on Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet Stroud Kennet	968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226  30,380  Apr-09 6,446 2,765 2,653 2,090 824 1,513 1,632 1,234 933 1,397 2,175 1,772 1,275 99  28,692  Apr 1.0% -0.1% 9.5% 3.0% 7.2% 1.9% 9.2% 10.1% 12.5% 8.0% -5.1%	1,115 1,086 847 1,650 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239  May-09 6,879 2,961 2,618 2,276 923 925 1,465 1,770 1,280 840 1,644 2,439 1,898 1,512 146 30,503  May 4.5% 6,3% 14.2% 3,6% 20.8% 17,4% -8,6% 12,6% 12,6% 18,8% 18,5%	1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791  Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662 1,159 979 1,948 2,417 1,693 1,572 229  30,000  Jun 3.1% 7.7% 6,2% 23.5% 9,5% 5,5% 6,8% 13.4% 14.2% 1.3%	1,042 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,243  Jul-09 7,006 2,957 2,674 2,209 899 936 908 1,472 1,745 1,286 967 1,757 2,453 1,992 1,486 264  31,011  Jul -2,3% -1,3% 18,9% -2,1% 2,5% 4,5% 3,8%	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	8,866 4,308 4,177 3,612 6,384 7,468 5,521 3,876 6,985 10,593 7,831 5,727 977  127,653  YTD 80,6551 35,051 35,051 33,136 26,656 11,779 11,671 10,856 18,707 21,346 15,396 11,736 20,329 30,349 22,930 30,349 22,930 370,709  YTD -62.7% -63.0% -60.1% -63.5% -59.6% -60.7% -63.5% -61.6% -60.6% -63.9%
Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Variance Year on Year  Bristol South Gloucestershire North Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Salisbury Other/Unknown  Total  Variance Year on Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon	968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226  30,380  Apr-09 6,446 2,765 2,653 2,653 2,653 1,234 950 824 1,513 1,632 1,234 933 1,397 2,175 1,772 1,275 99  28,692  Apr 1.0% -0.1% 9.5% 3.0% 7.2% 1,9% 9.2% 10.1% 12.5% 8.0% -5.1% 12.1% 10.2%	1,115 1,086 847 1,086 847 1,086 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239  May-09 6,879 2,961 2,618 2,276 923 925 927 1,465 1,770 1,280 840 1,644 2,439 1,898 1,512 146 30,503  May 4,5% 6,3% 14,2% 3,6% 20,8% 17,4% -8,6% 12,6% 10,7% 18,8% 18,5% 11,6% 12,0%	1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791  Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662 1,159 979 1,948 2,417 1,693 1,572 229  30,000  Jun 3.1% 7.7% 6,2% 23.5% 9,5% 5,5% 6,8% 13.4% 14.2% 6,6%	1,042 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,243   Jul-09 7,006 2,957 2,674 2,209 899 936 908 1,472 1,745 1,286 967 1,757 2,453 1,992 1,486 264  31,011  Jul -2,3% -1,3% 18,9% -2,1% 25,3% 11,3% 6,4% 2,9% 2,5% 4,5% 3,8% 6,5% 17,7%	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	Feb-10 5,861 2,727 2,607 1,919 936 899 837 1,424 1,649 1,220 887 1,563 2,470 1,823 1,286 234  28,342	*  *  *  *  *  *  *  *  *  *  *  *  *	8,866 4,308 4,177 3,612 6,384 7,468 5,521 3,876 6,985 10,593 7,831 5,727 977  127,653   YTD 80,651 35,051 33,136 26,656 11,779 11,671 10,856 18,707 21,346 15,396 11,736 20,329 30,349 22,920 17,463 2,723 370,709  YTD -62,7% -63,0% -60,1% -63,5% -60,6% -60,6% -60,6% -63,9% -61,6% -62,3% -61,6% -62,3% -61,6% -62,3% -61,6% -62,9% -62,4% -61,7%
Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown  Total  Variance Year on Year  Bristol South Gloucestershire North Wiltshire Salisbury Other/Unknown  Total  Variance Year on Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire Swindon West Wiltshire Swindon West Wiltshire Salisbury	968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226  30,380  Apr-09 6,446 2,765 2,653 2,090 934 950 824 1,513 1,632 1,234 933 1,397 2,175 1,772 1,275 99  28,692  Apr 1.0% -0.1% 9.5% 3.0% -0.1% 9.5% 3.0% 1.99% 9.2% 10.1% 12.5% 8.0% -5.1% 12.1% 10.2% 9,4% 4.9%	1,115 1,086 847 1,086 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239  May-09 6,879 2,961 2,618 2,276 923 925 1,465 1,770 1,280 840 1,644 2,439 1,898 1,512 146 30,503  May 4,5% 6,3% 14,2% 3,6% 20,8% 17,4% -8,6% 12,6% 10,7% 18,8% 18,5% 11,6% 11,6% 12,0% 10,3% -3,0%	1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791  Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662 1,159 979 1,948 2,417 1,693 1,572 229  Jun 3,000  Jun 3,1% 7,7% 6,2% 23,5% 9,5% 6,8% 13,4% 14,2% 1,3% -12,1% 6,6% 12,5% -5,0%	1,042 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,243  Jul-09 7,006 2,957 2,674 2,209 899 936 908 1,472 1,745 1,286 967 1,757 2,453 1,992 1,486 264  31,011  Jul -2,3% -1,3% 18,9% -2,1% 25,3% 11,3% 6,4% 2,9% 2,5% 4,5% 3,8% 6,5% 17,7% -4,8% -3,8%	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	8,866 4,308 4,177 3,612 6,384 7,468 5,521 3,876 6,985 10,593 7,831 5,727 977  127,653  YTD 80,6551 35,051 35,051 33,136 26,656 11,779 11,671 10,856 18,707 21,346 15,396 11,736 20,329 30,349 22,920 17,463 2,723  370,709  YTD -62.7% -63.5% -60.1% -63.5% -60.1% -63.5% -60.1% -63.5% -60.6% -60.7% -63.5% -62.3% -61.6% -60.6% -63.9% -62.4% -61.7% -62.7% -62.7% -62.7% -64.4%
Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown  Total  Variance Year on Year  Bristol South Gloucestershire North Wiltshire Salisbury Other/Unknown  Total  Variance Year on Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire	968 900 1,666 1,836 1,333 885 1,566 2,396 1,938 1,338 226  30,380  Apr-09 6,446 2,765 2,653 2,090 934 950 824 1,513 1,632 1,234 933 1,397 2,175 1,772 1,275 99  28,692  Apr 1.0% -0.1% 9.5% 3.0% 7.2% 1.9% 9.2% 10.1% 12.5% 8.0% -5.1% 10.2% 9.4%	1,115 1,086 847 1,086 847 1,086 1,959 1,521 995 1,835 2,732 2,093 1,466 253 33,239  May-09 6,879 2,961 2,618 2,276 923 925 927 1,465 1,770 1,280 840 1,644 2,439 1,898 1,512 146 30,503  May 4.5% 6.3% 14.2% 3,0503	1,081 899 1,554 1,884 1,323 992 1,712 2,577 1,904 1,494 236 31,791  Jun-09 6,700 2,770 2,649 2,065 863 987 852 1,455 1,662 1,159 979 1,948 2,417 1,693 1,572 229  30,000  Jun 3.1% 7.7% 6,2% 23.5% 9,5% 6,8% 13.4% 14.2% 1,3% -12.1% 6,6%% 12.5%	1,042 966 1,514 1,789 1,344 1,004 1,872 2,888 1,896 1,429 262 32,243  Jul-09 7,006 2,957 2,674 2,209 899 936 908 1,472 1,745 1,286 967 1,757 2,453 1,992 1,486 264  31,011  Jul -2.3% -1.3% 18.9% -2.1% 25.3% 11.3% 6.4% 2.9% 2.9% 2.5% 4.5% 3.8% 6.5% 1,77% -4.8%	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	8,866 4,308 4,177 3,612 6,384 7,468 5,521 3,876 6,985 10,593 7,831 5,727 977  127,653  YTD 80,651 33,136 26,656 11,719 11,671 10,856 18,707 21,346 15,396 11,736 20,329 30,349 22,920 17,463 2,723  370,709  YTD -62,7% -63,5% -60,1% -63,5% -61,6% -60,6% -63,9% -61,6% -61,6% -61,7% -62,7% -62,7%

# Total Number of Patients Transported by Sector

Current Voor	Amr. 10	Mov. 40	lum 40	Jul-10	A 40	Con 40	Oct-10	Nov. 10	Dec 10	Ion 44	Ech 44	Mor 44	YTD
Avon	Apr-10 6048	May-10 6260	Jun-10 6202	6251	Aug-10	Sep-10	* *	Nov-10	Dec-10 *	Jan-11 *	Feb-11	Mar-11	24,761
Gloucestershire Wiltshire	3607 4517	3712 4957	3487 4650	3586 4738	*	*	*	*	*	*	*	*	14,392 18,862
Other/Unknown	129	178	145	149	*		*			*	*	*	601
Total	14,301	15,107	14,484	14,724	*	*	*	*	*	*	*	*	58,616
2009/10	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	YTD
Avon Gloucestershire	5855 3322	6164 3362	5795 3231	6004 3291	5895 3394	5932 3409	6434 3635	6186 3468	6760 3902	6347 3612	5644 3202	6406 3581	73,422 41,409
Wiltshire Other/Unknown	4233 37	4675 60	4501 91	4621 110	4604 113	4574 89	4996 127	4871 142	5132 144	4758 127	4339 124	4834 68	56,138 1,232
Total	13,447	14,261	13,618	14,026	14,006	14,004	15,192	14,667	15,938	14,844	13,309	14,889	172,201
Variance Year on Year	, , , , , , ,	,	, , , , , , , , , , , , , , , , , , , ,	,	,	,		,	,	,	,	,	,,
Avon	Apr 3.3%	<b>May</b> 1.6%	Jun 7.0%	<b>Jul</b> 4.1%	Aug	Sep *	Oct	Nov *	Dec *	Jan *	Feb *	Mar *	<b>YTD</b> -63.1%
Gloucestershire Wiltshire	8.6% 6.7%	10.4%	7.9% 3.3%	9.0%	*	*	*	*	*	*	*	*	-62.0% -63.2%
Other/Unknown	248.6%	196.7%	59.3%	35.5%	*	*	*	*	*	*	*	*	-48.4%
Total	6.4%	5.9%	6.4%	5.0%	*	*	*	*	*	*	*	*	-62.7%
Total Number of Batients Trans		O.T.											
Total Number of Patients Trans  Current Year			lum 40	hil 40	Aug 10	Son 40	004.40	Nov. 40	Dec 40	lon 44	Fob 44	Mor 44	VTD
Bath and North East Somerset	<b>Apr-10</b> 1,040	May-10 1,127	Jun-10 1,056	Jul-10 1,014	Aug-10	Sep-10 *	Oct-10	Nov-10	Dec-10 *	Jan-11 *	Feb-11	Mar-11	4,237
Bristol Gloucestershire	3,060 3,607	3,157 3,712	3,082 3,487	3,080 3,586	*	*	*	*	*	*	*	*	12,379 14,392
North Somerset South Gloucestershire	1,430 1,417	1,444 1,494	1,469 1,503	1,546 1,481	*	*	*	*	*	*	*	*	5,889 5,895
Swindon Wiltshire	1,096 2,522	1,242 2,752	1,157 2,583	1,260 2,605	*	*	*	*	*	*	*	*	4,755 10,462
Other/Unknown	129	179	147	152	*	*	*	*	*	*	*	*	607
Total	14,301	15,107	14,484	14,724	*	*	*	*	*	*	*	*	58,616
2009/10	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	YTD
Bath and North East Somerset Bristol	1,064 2,974	1,102 3,154	1,037 2,970	1,091 3,057	1,009 2,978	1,083 2,933	1,237 3,227	1,169 3,076	1,177 3,418	1,163 3,209	965 2,779	1,121 3,162	13,218 36,937
Gloucestershire North Somerset	3,322 1,307	3,362 1,344	3,231 1,277	3,291 1,334	3,394 1,354	3,409 1,359	3,635 1,393	3,468 1,363	3,902 1,508	3,612 1,373	3,202 1,248	3,581 1,476	41,409 16,336
South Gloucestershire Swindon	1,416 958	1,527 1,103	1,404 1,068	1,460 1,045	1,421 1,027	1,488 1,043	1,652 1,105	1,588 1,173	1,652 1,292	1,589 1,182	1,479 1,085	1,616 1,211	18,292 13,292
Wiltshire Other/Unknown	2,369 37	2,609 60	2,540 91	2,637 111	2,709 114	2,597 92	2,816 127	2,688 142	2,845 144	2,587 129	2,427 124	2,651 71	31,475 1,242
Total	13,447	14,261	13,618	14,026	14,006	14,004	15,192	14,667	15,938	14,844	13,309	14,889	172,201
Variance Year on Year	,	,	,	,		,	,	,	,	,		,	,
Bath and North East Somerset PCT	<b>Apr</b> -2.3%	<b>May</b> 2.3%	Jun 1.8%	<b>Jul</b> -7.1%	Aug	Sep *	Oct	Nov *	Dec *	Jan *	Feb *	Mar *	<b>YTD</b> -65.0%
		0.1%	3.8% 7.9%	0.8%	*	*	*	*	*	*	*	*	-63.3% -62.0%
Bristol PCT	2.9%	10.4%					*	*	*	*	*	*	-60.4%
Bristol PCT Gloucestershire PCT North Somerset PCT	8.6% 9.4%	10.4% 7.4%	15.0%	9.0% 15.9%	*	*	*	*	*	*	*	*	
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT	8.6% 9.4% 0.1% 14.4%	7.4% -2.16% 12.60%	15.0% 7.05% 8.33%	15.9% 1.44% 20.57%			* *	* *	* *	* *	* *	*	-64.65% -60.64%
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT	8.6% 9.4% 0.1%	7.4% -2.16%	15.0% 7.05%	15.9% 1.44%	*	*	*	*	*	* * *		*	
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT	8.6% 9.4% 0.1% 14.4% 6.5%	7.4% -2.16% 12.60% 5.48%	15.0% 7.05% 8.33% 1.69%	15.9% 1.44% 20.57% -1.21%	* *	* *	* *	*	*	*	*	*	-60.64% -63.70%
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown	8.6% 9.4% 0.1% 14.4% 6.5% 248.6%	7.4% -2.16% 12.60% 5.48% 198.3%	15.0% 7.05% 8.33% 1.69% 61.5%	15.9% 1.44% 20.57% -1.21% 36.9% 5.0%	* *	* *	* *	*	*	*	*	*	-60.64% -63.70% -48.2%
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown  Total  Total Number of Patients Trans	8.6% 9.4% 0.1% 14.4% 6.5% 248.6% 6.4%	7.4% -2.16% 12.60% 5.48% 198.3% 5.9%	15.0% 7.05% 8.33% 1.69% 61.5% 6.4%	15.9% 1.44% 20.57% -1.21% 36.9% 5.0%	*	*	* * * * * * * * * * * * * * * * * * * *	* *	* * *	*	*	* * *	-60.64% -63.70% -48.2%
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown  Total  Total Number of Patients Trans  Current Year  Bristol	8.6% 9.4% 0.1% 14.4% 6.5% 248.6% 6.4% sported by Di Apr-10 3,060	7.4% -2.16% 12.60% 5.48% 198.3% 5.9% istrict Counc May-10 3,157	15.0% 7.05% 8.33% 1.69% 61.5% 6.4% 6il/Unitary Au Jun-10 3.082	15.9% 1.44% 20.57% -1.21% 36.9% 5.0% tthority Jul-10 3,080	* * * * * * * * * * * * * * * * * * *	Sep-10	* * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *		*     *     *  *  Jan-11     *	* * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *	-60.64% -63.70% -48.2% -62.7% YTD 12,379
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown  Total  Total Number of Patients Trans  Current Year  Bristol South Gloucestershire North Somerset	8.6% 9.4% 0.1% 14.4% 6.5% 248.6% 6.4% Sported by Di Apr-10 3,060 1,417 1,430	7.4% -2.16% 12.60% 5.48% 198.3% 5.9% sistrict Counce May-10 3,157 1,494 1,444	15.0% 7.05% 8.33% 1.69% 61.5% 6.4% Sil/Unitary Au Jun-10 3.082 1,503 1,469	15.9% 1.44% 20.57% -1.21% 36.9% 5.0% sthority Jul-10 3,080 1,481 1,546	* * * * * * * * * * * * * * * * * * *	Sep-10	* * * * * * * * * * * * * * * * * * * *	* *		*	*	Mar-11	-60.64% -63.70% -48.2% -62.7% -62.7% -12,379 5,895 5,889
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown  Total  Total Number of Patients Trans  Current Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean	8.6% 9.4% 0.1% 14.4% 6.5% 248.6% 6.4% Sported by Di Apr-10 3,060 1,417 1,430 1,040 468	7.4% -2.16% -12.60% -5.48% -198.3% -5.9%	15.0% 7.05% 8.33% 1.69% 61.5% 6.4% <b>5il/Unitary Au</b> <b>Jun-10</b> 3,082 1,503 1,469 1,056 476	15.9% 1.44% 20.57% -1.21% 36.9% 5.0%  sthority  Jul-10 3,080 1,481 1,546 1,014 480	Aug-10	Sep-10	*     *     *     *     *     *     Oct-10     *     *     *     *     *     *     *     *     Oct-10     *	Nov-10		Jan-11	Feb-11	Mar-11	-60.64% -63.70% -48.2% -62.7% -62.7% -62.77 12,379 5,895 5,889 4,237 1,916
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown  Total  Total Number of Patients Trans  Current Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury	8.6% 9.4% 0.1% 14.4% 6.5% 248.6% 6.4% Sported by Di Apr-10 3,060 1,417 1,430 1,040 468 471 419	7.4% -2.16% 12.60% 15.48% 198.3% 5.9%  sistrict Counce May-10 3.157 1,494 1,127 492 497 382	15.0% 7.05% 8.33% 1.69% 61.5% 6.4% Sil/Unitary AL Jun-10 3,082 1,503 1,469 1,056 476 508 376	15.9% 1.44% 20.57% -1.21% 36.9% 5.0%  sthority  Jul-10 3,080 1,481 1,546 1,014 480 489 453	Aug-10	Sep-10	Oct-10	Nov-10  *  *  *  *  *  *  *  *  *  *  *  *  *	Dec-10	Jan-11  *  *  *  *  *  *  *  *  *  *  *  *	Feb-11	Mar-11	-60.64% -63.70% -48.2% -62.7% -62.7% -62.7% -62.7% -62.7% -62.7% -1,937 -1,945 -1,946 -1,965 -1,630
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown  Total  Total Number of Patients Trans  Current Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucestershire	8.6% 9.4% 0.1% 14.4% 6.5% 248.6% 6.4% Sported by Di Apr-10 3,060 1,417 1,430 1,040 468 471 419 801 889	7.4% -2.16% -12.60% -5.48% -198.3% -5.9%	15.0% 7.05% 8.33% 1.69% 61.5% 6.4%  6.4%  Jun-10 3,082 1,503 1,469 1,056 476 508 376 759 844	15.9% 1.44% 20.57% -1.21% 36.9%  5.0%  sthority  Jul-10 3,080 1,481 1,546 1,014 480 489 453 761 866	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	-60.64% -63.70% -48.2% -62.7% -62.7% 12,379 5,895 5,889 4,237 1,916 1,965 1,630 3,098 3,522
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown  Total  Total Number of Patients Trans  Current Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham	8.6% 9.4% 0.1% 14.4% 6.5% 248.6% 6.4% Sported by Di Apr-10 3,060 1,417 1,430 1,040 468 471 419 801 889 559 416	7.4% -2.16% 12.60% 5.48% 198.3% 5.9%  sistrict Counce May-10 3.157 1,494 1,127 492 497 382 777 923 641 456	15.0% 7.05% 8.33% 1.69% 61.5% 6.4%  Sil/Unitary AL  Jun-10 3,082 1,503 1,469 1,056 476 508 376 759 844 524 453	15.9% 1.44% 20.57% -1.21% 36.9% 5.0%  sthority  Jul-10 3,080 1,481 1,546 1,014 480 489 453 761 866 537 426	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11  *  *  *  *  *  *  *  *  *  *  *  *	Feb-11	Mar-11  *  *  *  *  *  *  *  *  *  *  *  *	-60.64% -63.70% -48.2% -62.7% -62.7% -62.7% -62.7% -62.7% -62.79 5,895 5,889 4,237 1,916 1,965 1,630 3,098 3,522 2,261 1,751
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown  Total  Total Number of Patients Trans  Current Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud	8.6% 9.4% 0.1% 14.4% 6.5% 248.6% 6.4% Sported by Di Apr-10 3,060 1,417 1,430 1,040 468 471 419 801 889 559	7.4% -2.16% 12.60% 5.48% 198.3%  5.9%  strict Counce  May-10 3,157 1,494 1,127 492 497 382 777 923 641	15.0% 7.05% 8.33% 1.69% 61.5% 6.4%  6.4%  Sil/Unitary Au  Jun-10 3,082 1,503 1,469 1,056 476 508 376 759 8444 524	15.9% 1.44% 20.57% -1.21% 36.9%  5.0%  tthority  Jul-10 3,080 1,481 1,546 1,014 480 489 453 761 866 537	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11  *  *  *  *  *  *  *  *  *  *  *  *	-60.64% -63.70% -48.2% -62.7% -62.7% 12,379 5,895 5,889 4,237 1,916 1,965 1,630 3,098 3,522 2,261
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown  Total  Total Number of Patients Trans  Current Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury	8.6% 9.4% 0.1% 14.4% 6.5% 248.6%  6.4%  Sported by Di  Apr-10 3,060 1,417 1,430 1,040 468 471 419 801 419 801 559 416 679 1,080 796 631	7.4% -2.16% 12.60% 5.48% 198.3% 5.9%  strict Counce  May-10 3.157 1,494 1,127 492 497 382 777 382 777 382 777 382 777 382 641 456 735 1,226 867 694	15.0% 7.05% 8.33% 1.69% 61.5% 6.4%  Sil/Unitary Au  Jun-10 3,082 1,503 1,469 1,056 476 508 376 759 844 453 710 1,140 733 687	15.9% 1.44% 20.57% -1.21% 36.9%  5.0%  tthority  Jul-10 3,080 1,481 1,546 1,014 480 489 453 761 866 537 426 773 1,244 741 665	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11  *  *  *  *  *  *  *  *  *  *  *  *	Feb-11	Mar-11  *  *  *  *  *  *  *  *  *  *  *  *	-60.64% -63.70% -48.2% -62.7% -62.7% -62.7% -62.7% -62.7% -62.79 5,895 5,889 4,237 1,916 1,965 1,630 3,098 3,522 2,261 1,751 2,897 4,690 3,137 2,677
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown  Total  Total Number of Patients Trans  Current Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire	8.6% 9.4% 0.1% 14.4% 6.5% 248.6% 6.4% Sported by Di Apr-10 3,060 1,417 1,430 1,040 468 471 419 801 889 559 416 679 1,080 796	7.4% -2.16% 12.60% 5.48% 198.3%  5.9%  strict Counce  May-10 3.157 1.494 1.444 1.127 492 497 382 777 923 641 456 735 1.226 867	15.0% 7.05% 8.33% 1.69% 61.5% 6.4%  6.4%  Sil/Unitary Au  Jun-10 3,082 1,503 1,469 1,056 476 508 376 759 844 453 710 1,140 733	15.9% 1.44% 20.57% -1.21% 36.9%  5.0%  tthority  Jul-10 3,080 1,481 1,546 1,014 480 489 453 761 866 537 426 773 1,244 741	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	-60.64% -63.70% -48.2% -62.7%
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown  Total  Total Number of Patients Trans  Current Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury	8.6% 9.4% 0.1% 14.4% 6.5% 248.6%  6.4%  Sported by Di  Apr-10 3,060 1,417 1,430 1,040 468 471 419 801 419 801 559 416 679 1,080 796 631	7.4% -2.16% 12.60% 5.48% 198.3% 5.9%  strict Counce  May-10 3.157 1,494 1,127 492 497 382 777 382 777 382 777 382 777 382 641 456 735 1,226 867 694	15.0% 7.05% 8.33% 1.69% 61.5% 6.4%  Sil/Unitary Au  Jun-10 3,082 1,503 1,469 1,056 476 508 376 759 844 453 710 1,140 733 687	15.9% 1.44% 20.57% -1.21% 36.9%  5.0%  tthority  Jul-10 3,080 1,481 1,546 1,014 480 489 453 761 866 537 426 773 1,244 741 665	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11  *  *  *  *  *  *  *  *  *  *  *  *	Feb-11	Mar-11  *  *  *  *  *  *  *  *  *  *  *  *	-60.64% -63.70% -48.2% -62.7% -62.7% -62.7% -62.7% -62.7% -62.79 5,895 5,889 4,237 1,916 1,965 1,630 3,098 3,522 2,261 1,751 2,897 4,690 3,137 2,677
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown  Total  Total Number of Patients Trans  Current Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total	8.6% 9.4% 0.1% 14.4% 6.5% 248.6%  6.4%  Sported by Di Apr-10 3,060 1,417 1,430 1,040 468 471 419 801 889 559 416 679 1,080 796 631 145  14,301	7.4% -2.16% 12.60% 5.48% 198.3%  5.9%  istrict Counce  May-10 3,157 1,494 1,444 1,127 492 497 382 777 923 641 456 735 1,226 867 694 195  15,107	15.0% 7.05% 8.33% 1.69% 61.5% 6.4%  Sil/Unitary Au  Jun-10 3,082 1,503 1,469 1,056 476 508 376 759 844 524 453 710 1,140 733 687 164  14,484	15.9% 1.44% 20.57% -1.21% 36.9% 5.0%  sthority  Jul-10 3,080 1,481 1,546 1,014 480 489 453 761 866 537 426 773 1,244 741 665 168  14,724	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	-60.64% -63.70% -48.2% -62.7% -62.7% -62.7% -62.7% -62.7% -62.379 -5.895 -5.889 -4.237 -1.916 -1.965 -1.630 -3.098 -3.522 -2.261 -1.751 -2.897 -4.690 -3.137 -2.677 -672 -58,616
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown  Total  Total Number of Patients Trans  Current Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire	8.6% 9.4% 0.1% 14.4% 6.5% 248.6%  6.4%  Sported by Di  Apr-10 3,060 1,417 1,430 1,040 468 471 419 801 889 559 416 679 1,080 796 631 145  14,301  Apr-09 2,974 1,416	7.4% -2.16% 12.60% 5.48% 198.3% 5.9%  strict Counc  May-10 3.157 1,494 1,444 1,127 492 497 382 777 492 497 382 777 1,494 1,526 694 195 15,107	15.0% 7.05% 8.33% 1.69% 61.5% 6.4%  Sil/Unitary Au  Jun-10 3,082 1,503 1,469 1,056 476 508 376 759 8444 524 453 710 1,140 733 687 164  14,484	15.9% 1.44% 20.57% -1.21% 36.9%  5.0%  tthority  Jul-10 3,080 1,481 1,546 1,014 480 489 453 761 866 537 426 773 1,244 741 665 168  14,724  Jul-09 3,057 1,460	Aug-10	Sep-10	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	Dec-10	Jan-11  *  *  *  *  *  *  *  *  *  *  *  *	Feb-11	Mar-11  *  *  *  *  *  *  *  *  *  *  *  *	-60.64% -63.70% -48.2%  -62.7%  12,379 5,895 5,889 4,237 1,916 1,965 1,630 3,098 3,522 2,261 1,751 2,897 4,690 3,137 2,677 672  58,616  YTD 36,937 18,292
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown  Total  Total Number of Patients Trans  Current Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Bristol  Bristol  Bristol	8.6% 9.4% 0.1% 14.4% 6.5% 248.6%  6.4%  Sported by Di Apr-10 3,060 1,417 1,430 1,040 468 471 419 801 889 559 416 679 1,080 796 631 145  14,301  Apr-09 2,974	7.4% -2.16% 12.60% 5.48% 198.3% 5.9%  strict Counce  May-10 3,157 1,494 1,444 1,127 492 497 382 777 923 641 456 735 1,226 867 694 195  15,107	15.0% 7.05% 8.33% 1.69% 61.5% 6.4%  6.4%  Sil/Unitary Au  Jun-10 3.082 1,503 1,469 1,056 476 508 376 759 844 524 453 710 1,140 733 687 164  14,484	15.9% 1.44% 20.57% -1.21% 36.9% 5.0%  sthority  Jul-10 3,080 1,481 1,546 1,014 480 489 453 761 866 537 426 773 1,244 741 665 168  14,724	Aug-10	Sep-10  *  *  *  *  *  *  *  *  *  *  *  *  *	Oct-10  *  *  *  *  *  *  *  *  *  *  *  *  *	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11  *  *  *  *  *  *  *  *  *  *  *  *	-60.64% -63.70% -48.2% -62.7% -62.7% -62.7% -62.7% -62.7% -62.79 -5,895 -5,889 -4,237 -1,916 -1,965 -1,630 -3,098 -3,522 -2,261 -1,751 -2,897 -4,690 -3,137 -2,677 -672 -58,616
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown  Total  Total Number of Patients Trans  Current Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Bristol South Gloucestershire North Gloucestershire North Gloucestershire South Gloucestershire North Gloucestershire North Somerset	8.6% 9.4% 0.1% 14.4% 6.5% 248.6%  6.4%  Sported by Di  Apr-10 3,060 1,417 1,430 1,040 468 471 419 801 416 679 1,080 796 631 145  14,301  Apr-09 2,974 1,416 1,307	7.4% -2.16% 12.60% 5.48% 198.3% 5.9%  strict Counce  May-10 3.157 1,494 1,127 492 497 382 7777 923 641 456 735 1,226 694 195  15,107  May-09 3.154 1,527 1,344	15.0% 7.05% 8.33% 1.69% 61.5% 6.4%  Sil/Unitary Au  Jun-10 3.082 1,503 1,469 1,056 476 508 376 759 844 453 710 1,140 733 687 164  14,484  Jun-09 2,970 1,404 1,277	15.9% 1.44% 20.57% -1.21% 36.9% 5.0%  sthority  Jul-10 3,080 1,481 1,546 1,014 480 489 453 761 866 537 426 773 1,244 741 665 168  14,724  Jul-09 3,057 1,460 1,334	Aug-10	Sep-10	Cot-10	Nov-10  *  *  *  *  *  *  *  *  *  *  *  *  *	Dec-10	*  *  *  *  *  *  *  *  *  *  *  *  *	Feb-10 2,779 1,248	Mar-11  *  *  *  *  *  *  *  *  *  *  *  *	-60.64% -63.70% -48.2% -62.7% -62.7% -62.7% -62.7% -62.7% -62.79 5,895 5,889 4,237 1,916 1,965 1,630 3,098 3,522 2,261 1,751 2,897 4,690 3,137 2,677 672 -58,616
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown  Total  Total Number of Patients Trans  Current Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Fennet Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown	8.6% 9.4% 0.1% 14.4% 6.5% 248.6%  6.4%  Sported by Di  Apr-10 3,060 1,417 1,430 1,040 468 471 419 801 889 559 416 679 1,080 796 631 145  14,301  Apr-09 2,974 1,416 1,307 1,064 424	7.4% -2.16% 12.60% 5.48% 198.3% 5.9%  strict Counce  May-10 3,157 1,494 1,444 1,127 492 497 382 641 456 735 1,226 867 694 195 15,107  May-09 3,154 1,527 1,344 1,102 425	15.0% 7.05% 8.33% 1.69% 61.5% 6.4%  6.4%  Sil/Unitary Au  Jun-10 3.082 1,503 1,469 1,056 476 508 376 759 844 524 453 710 1,140 733 687 164  14,484  Jun-09 2,970 1,404 1,277 1,037 400	15.9% 1.44% 20.57% -1.21% 36.9%  5.0%  sthority  Jul-10 3,080 1,481 1,546 1,014 480 489 453 761 866 537 426 773 1,244 741 665 168  14,724  Jul-09 3,057 1,460 1,334 1,091 389	Aug-10	Sep-10  *  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	Nov-10	Dec-10	Jan-11  *  *  *  *  *  *  *  *  *  *  *  *	Feb-11	Mar-11  *  *  *  *  *  *  *  *  *  *  *  *	-60.64% -63.70% -48.2%  -62.7%  12,379 5,895 5,889 4,237 1,916 1,965 1,630 3,098 3,522 2,261 1,751 2,897 4,690 3,137 2,677 672  58,616  YTD 36,937 18,292 16,336 13,218 5,296
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown  Total  Total Number of Patients Trans  Current Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire North Somerset Forest of Dean Cotswold Textup Wiltshire Salisbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire North Somerset Forest of Dean Cotswold Textup Wiltshire Salisbury Other/Unknown  Total	8.6% 9.4% 0.1% 14.4% 6.5% 248.6%  6.4%  Sported by Di  Apr-10 3,060 1,417 1,430 1,040 468 471 419 801 889 559 416 679 1,080 796 631 145  14,301  Apr-09 2,974 1,416 1,307 1,064 424 466 372 737 765	7.4% -2.16% -2.16% -5.48% -198.3% -5.9% -5.9% -5.9% -6.107	15.0% 7.05% 8.33% 1.69% 61.5% 6.4%  6.4%  Sil/Unitary Au  Jun-10 3.082 1,503 1,469 1,056 476 508 376 759 844 524 453 710 1,140 733 687 164  14,484  Jun-09 2,970 1,404 1,277 1,037 400 486 381 697 7771	15.9% 1.44% 20.57% -1.21% 36.9%  5.0%  sthority  Jul-10 3,080 1,481 1,546 1,014 480 489 453 761 866 537 426 773 1,244 741 665 168  14,724  Jul-09 3,057 1,460 1,334 1,091 389 458 404 706 822	Aug-10	Sep-10  *  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	Nov-10  *  *  *  *  *  *  *  *  *  *  *  *  *	Dec-10	Jan-11	Feb-11  *  *  *  *  *  *  *  *  *  *  *  *	Mar-11  *  *  *  *  *  *  *  *  *  *  *  *	-60.64% -63.70% -48.2%  -62.7%  12,379 5,895 5,889 4,237 1,916 1,965 1,630 3,098 3,522 2,261 1,751 2,897 4,690 3,137 2,677 672  58,616  YTD 36,937 18,292 16,336 13,218 5,296 5,652 4,957 8,891 10,090
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown  Total  Total Number of Patients Trans  Current Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown	8.6% 9.4% 0.1% 14.4% 6.5% 248.6%  6.4%  Sported by Di  Apr-10 3,060 1,417 1,430 1,040 468 471 419 801 889 559 416 679 1,080 796 631 145  14,301  Apr-09 2,974 1,416 1,307 1,064 424 466 372 737 765 558 432	7.4% -2.16% -2.16% -12.60% -5.48% -198.3% -5.9%	15.0% 7.05% 8.33% 1.69% 61.5% 6.4%  6.4%  Sil/Unitary Au  Jun-10 3,082 1,503 1,469 1,056 476 508 376 759 844 453 710 1,140 733 687 164  14,484  Jun-09 2,970 1,404 1,277 1,037 400 486 381 697 771 496 447	15.9% 1.44% 20.57% -1.21% 36.9%  5.0%  thority  Jul-10 3,080 1,481 1,546 1,014 480 489 453 761 866 537 426 773 1,244 741 665 168  14,724  Jul-09 3,057 1,460 1,334 1,091 389 458 404 706 822 512 416	Aug-10	Sep-10	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	Dec-10	* * * * * * * * * * * * * * * * * * *	Feb-11	Mar-11  *  *  *  *  *  *  *  *  *  *  *  *	-60.64% -63.70% -48.2%  -62.7%  12,379 5,895 5,889 4,237 1,916 1,965 1,630 3,098 3,522 2,261 1,751 2,897 4,690 3,137 2,677 672  58,616  YTD 36,937 18,292 16,336 13,218 5,296 5,652 4,957 8,891 10,090 6,523 5,331
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown  Total  Total Number of Patients Trans  Current Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire North Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown  Total  Cotswold Texture Somerset Forest of Dean Cotswold Forest of Dean Cotswold Forest of De	8.6% 9.4% 0.1% 0.1% 14.4% 6.5% 248.6%  6.4%  Sported by Di  Apr-10 3,060 1,417 1,430 1,040 468 471 419 801 889 559 416 679 1,080 796 631 145  14,301  Apr-09 2,974 1,416 1,307 1,064 424 466 372 737 765 558 432 612 945	7.4% -2.16% -2.16% -12.60% -5.48% -198.3% -5.9%	15.0% 7.05% 8.33% 1.69% 61.5% 6.4%  6.4%  Jun-10 3.082 1,503 1,469 1,056 476 508 376 759 844 524 453 710 1,140 733 687 164  14,484  Jun-09 2,970 1,404 1,277 1,037 400 486 381 697 771 496 447 693 1,054	15.9% 1.44% 20.57% -1.21% 36.9%  5.0%  sthority  Jul-10 3,080 1,481 1,546 1,014 480 489 453 761 866 537 426 773 1,244 741 665 168  14,724  Jul-09 3,057 1,460 1,334 1,091 389 458 404 706 822 512 416 734 1,035	Aug-10	Sep-10  *  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	Nov-10  *  *  *  *  *  *  *  *  *  *  *  *  *	Dec-10	Jan-11  *  *  *  *  *  *  *  *  *  *  *  *	Feb-11  *  *  *  *  *  *  *  *  *  *  *  *	Mar-11  *  *  *  *  *  *  *  *  *  *  *  *	-60.64% -63.70% -48.2%  -62.7%  12,379 5,895 5,889 4,237 1,916 1,965 1,630 3,098 3,522 2,261 1,751 2,897 4,690 3,137 2,677 672  58,616  YTD 36,937 18,292 16,336 13,218 5,296 5,652 4,957 8,891 10,090 6,523 5,331 10,090 6,523 5,331 10,090 6,523 5,331 13,125
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown  Total  Total Number of Patients Trans  Current Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire Salisbury	8.6% 9.4% 0.1% 14.4% 6.5% 248.6%  6.4%  Sported by Di  Apr-10 3,060 1,417 1,430 1,040 468 471 419 801 889 559 416 679 1,080 796 631 145  14,301  Apr-09 2,974 1,416 1,307 1,064 466 372 737 765 558 432 612 945 699 626	7.4% -2.16% -2.16% -12.60% -5.48% -198.3% -5.9%  strict Counce  May-10 -3.157 -1,494 -1,444 -1,127 -492 -497 -382 -777 -492 -497 -382 -777 -492 -497 -382 -777 -492 -497 -382 -777 -1,494 -1,107 -1,494 -1,107 -1,494 -1,107 -1,10	15.0% 7.05% 8.33% 1.69% 61.5% 6.4%  6.4%  Sil/Unitary Au  Jun-10 3,082 1,503 1,469 1,056 476 508 376 759 844 453 710 1,140 733 687 164  14,484  Jun-09 2,970 1,404 1,277 1,037 400 486 381 697 771 496 447 693 1,054 7714 686	15.9% 1.44% 20.57% -1.21% 36.9%  5.0%  thority  Jul-10 3,080 1,481 1,546 1,014 480 489 453 761 866 537 426 773 1,244 741 665 168  14,724  Jul-09 3,057 1,460 1,334 1,091 389 458 404 706 822 512 416 734 1,035 756 731	Aug-10	Sep-10	Cot-10	*  *  *  *  *  *  *  *  *  *  *  *  *	Dec-10	* * * * * * * * * * * * * * * * * * *	Feb-11  *  *  *  *  *  *  *  *  *  *  *  *	* * * * * * * * * * * * * * * * * * *	-60.64% -63.70% -48.2%  -62.7%  12,379 5,895 5,889 4,237 1,916 1,965 1,630 3,098 3,522 2,261 1,751 2,897 4,690 3,137 2,677 672  58,616  YTD 36,937 18,292 16,336 13,218 5,296 5,652 4,957 8,891 10,090 6,523 5,331 8,526 13,125 9,188 8,430
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown  Total  Total Number of Patients Trans  Current Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire North Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire Swindon West Wiltshire Salisbury Other/Unknown	8.6% 9.4% 0.1% 0.1% 14.4% 6.5% 248.6%  6.4%  Sported by Di  Apr-10 3,060 1,417 1,430 1,040 468 471 419 801 889 559 416 679 1,080 796 631 145  14,301  Apr-09 2,974 1,416 1,307 1,064 424 466 372 737 765 558 432 612 945 699 626 50	7.4% -2.16% -2.16% -5.48% -198.3%  5.9%  strict Counce  May-10 3,157 -1,494 -1,444 -1,127 -492 -497 -382 -641 -456 -694 -195 -15,107  May-09 -3,154 -1,527 -1,344 -1,102 -425 -446 -414 -705 -835 -537 -403 -701 -1,090 -764 -741 -73	15.0% 7.05% 8.33% 1.69% 61.5% 6.4%  6.4%  5il/Unitary Au  Jun-10 3.082 1,503 1,469 1,056 476 508 376 759 844 524 453 710 1,140 733 687 164  14,484  Jun-09 2,970 1,404 1,277 1,037 400 486 381 697 771 496 447 693 1,054 714 686 105	15.9% 1.44% 20.57% -1.21% 36.9%  5.0%  5.0%  thority  Jul-10 3,080 1,481 1,546 1,014 480 489 453 761 866 537 426 773 1,244 741 665 168  14,724  Jul-09 3,057 1,460 1,334 1,091 389 458 404 706 822 512 416 734 1,035 756 731 121	Aug-10	\$\frac{1}{2}\$\$ \$\frac	*  *  *  *  *  *  *  *  *  *  *  *  *	* * * * * * * * * * * * * * * * * * *	Dec-10	Jan-11  *  *  *  *  *  *  *  *  *  *  *  *	Feb-11  *  *  *  *  *  *  *  *  *  *  *  *	* * * * * * * * * * * * * * * * * * *	-60.64% -63.70% -48.2%  -62.7%  12,379 5,895 5,889 4,237 1,916 1,965 1,630 3,098 3,522 2,261 1,751 2,897 4,690 3,137 2,677 672  58,616  YTD 36,937 18,292 16,336 13,218 5,296 5,652 4,957 8,891 10,090 6,523 5,331 10,090 6,523 5,331 8,526 13,125 9,188 8,430 1,408
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Witshire PCT Other/Unknown  Total  Total Number of Patients Trans  Current Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire North Somerset Swindon West Wiltshire Salisbury Other/Unknown  Total  Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown	8.6% 9.4% 0.1% 14.4% 6.5% 248.6%  6.4%  Sported by Di  Apr-10 3,060 1,417 1,430 1,040 468 471 419 801 889 559 416 679 1,080 796 631 145  14,301  Apr-09 2,974 1,416 1,307 1,064 466 372 737 765 558 432 612 945 699 626	7.4% -2.16% -2.16% -12.60% -5.48% -198.3% -5.9%  strict Counce  May-10 -3.157 -1,494 -1,444 -1,127 -492 -497 -382 -777 -492 -497 -382 -777 -492 -497 -382 -777 -492 -497 -382 -777 -1,494 -1,107 -1,494 -1,107 -1,494 -1,107 -1,10	15.0% 7.05% 8.33% 1.69% 61.5% 6.4%  6.4%  Sil/Unitary Au  Jun-10 3,082 1,503 1,469 1,056 476 508 376 759 844 453 710 1,140 733 687 164  14,484  Jun-09 2,970 1,404 1,277 1,037 400 486 381 697 771 496 447 693 1,054 7714 686	15.9% 1.44% 20.57% -1.21% 36.9%  5.0%  thority  Jul-10 3,080 1,481 1,546 1,014 480 489 453 761 866 537 426 773 1,244 741 665 168  14,724  Jul-09 3,057 1,460 1,334 1,091 389 458 404 706 822 512 416 734 1,035 756 731	Aug-10	Sep-10	Cot-10	*  *  *  *  *  *  *  *  *  *  *  *  *	Dec-10	* * * * * * * * * * * * * * * * * * *	Feb-11  *  *  *  *  *  *  *  *  *  *  *  *	* * * * * * * * * * * * * * * * * * *	-60.64% -63.70% -48.2%  -62.7%  12,379 5,895 5,889 4,237 1,916 1,965 1,630 3,098 3,522 2,261 1,751 2,897 4,690 3,137 2,677 672  58,616  YTD 36,937 18,292 16,336 13,218 5,296 5,652 4,957 8,891 10,090 6,523 5,331 8,526 13,125 9,188 8,430
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown  Total  Total Number of Patients Trans  Current Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Total  2009/10  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Variance Year on Year	8.6% 9.4% 0.1% 14.4% 6.5% 248.6%  6.4%  Apr-10 3,060 1,417 1,430 1,040 468 471 419 801 889 559 416 679 1,080 796 631 145  14,301  Apr-09 2,974 1,416 1,307 1,064 424 466 372 737 765 558 432 737 765 558 432 612 945 699 626 50	7.4% -2.16% 12.60% 5.48% 198.3%  5.9%  istrict Counce  May-10 3,157 1,494 1,444 1,127 492 497 382 777 923 641 456 694 195  15,107  May-09 3,154 1,527 1,344 1,102 425 446 414 705 835 537 403 701 1,090 764 741 73 14,261	15.0% 7.05% 8.33% 1.69% 61.5% 6.4%  5il/Unitary Au  Jun-10 3.082 1.503 1.469 1.056 476 508 376 759 844 524 453 710 1.140 733 687 164  14,484  Jun-09 2.970 1.404 1.277 1.037 400 486 381 697 771 496 447 693 1.054 714 686 105	15.9% 1.44% 20.57% -1.21% 36.9%  5.0%  5.0%  thority  Jul-10 3,080 1,481 1,546 1,014 480 489 453 761 866 537 426 773 1,244 741 665 168  14,724  Jul-09 3,057 1,460 1,334 1,091 389 458 404 706 822 512 416 734 1,035 756 731 121 14,026	Aug-10	\$\frac{1}{2}\$\$ \$\frac	*  *  *  *  *  *  *  *  *  *  *  *  *	* * * * * * * * * * * * * * * * * * *	Dec-10	Jan-11  *  *  *  *  *  *  *  *  *  *  *  *	Feb-11  *  *  *  *  *  *  *  *  *  *  *  *	* * * * * * * * * * * * * * * * * * *	-60.64% -63.70% -48.2%  -62.7%  12,379 5,895 5,889 4,237 1,916 1,965 1,630 3,098 3,522 2,261 1,751 2,897 4,690 3,137 2,677 672  58,616  YTD 36,937 18,292 16,336 13,218 5,296 5,652 4,957 8,891 10,090 6,523 5,331 8,526 13,125 9,188 8,430 1,408
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown  Total  Total Number of Patients Trans  Current Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Bristol South Gloucestershire North Somerset Swindon West Wiltshire Salisbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Cheltenham Gloucester Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Variance Year on Year  Bristol South Gloucestershire	8.6% 9.4% 0.1% 14.4% 6.5% 248.6%  6.4%  Sported by Di  Apr-10 3,060 1,417 1,430 1,040 468 471 419 801 889 559 416 679 1,080 796 631 145  14,301  Apr-09 2,974 1,416 1,307 1,064 468 372 737 765 558 432 612 945 699 626 50  13,447	7.4% -2.16% -2.16% -12.60% -5.48% -198.3% -5.9%  strict Counce  May-10 -3.157 -1.494 -1.444 -1.127 -492 -497 -382 -777 -382 -777 -382 -777 -382 -777 -382 -777 -382 -777 -1.494 -1.526 -867 -694 -195 -15,107  May-09 -3.154 -1,527 -1,344 -1,102 -425 -446 -414 -705 -835 -537 -403 -701 -1,090 -764 -741 -73 -14,261  May -2.2%	15.0% 7.05% 8.33% 1.69% 61.5% 6.4%  6.4%  Sil/Unitary Au  Jun-10 3,082 1,503 1,469 1,056 476 508 376 759 844 524 453 710 1,140 7133 687 164  14,484  Jun-09 2,970 1,404 1,277 1,037 400 486 381 697 7771 1,037 400 486 381 697 7771 496 447 693 1,054 7714 686 105  13,618	15.9% 1.44% 20.57% -1.21% 36.9%  5.0%  thority  Jul-10 3,080 1,481 1,546 1,014 480 489 453 761 866 537 426 773 1,244 741 665 168  14,724  Jul-09 3,057 1,460 1,334 1,091 389 458 404 706 822 512 416 734 1,091 389 458 404 706 822 512 416 734 1,091 389 458 404 706 822 512 416 734 1,091 389 458 404 706 822 512 416 734 1,035 756 731 121 14,026	Aug-10	\$\frac{\circ}{\circ}\$\$ \$\frac{\circ}{\circ}\$\$	*  *  *  *  *  *  *  *  *  *  *  *  *	* * * * * * * * * * * * * * * * * * *	Dec-10	Jan-11  *  *  *  *  *  *  *  *  *  *  *  *	Feb-11	* * * * * * * * * * * * * * * * * * *	-60.64% -63.70% -48.2%  -62.7%  12,379 5,895 5,889 4,237 1,916 1,965 1,630 3,098 3,522 2,261 1,751 2,897 4,690 3,137 2,677 672  58,616  YTD 36,937 18,292 16,336 13,218 5,296 5,652 4,957 8,891 10,090 6,523 5,331 8,526 13,125 9,188 8,430 1,408  172,200  YTD -63.3% -64.6%
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown  Total  Total Number of Patients Trans  Current Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Total  1000/10  Cotswold Total  2009/10  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Variance Year on Year  Bristol South Gloucestershire North Somerset Balisbury Other/Unknown	8.6% 9.4% 0.1% 0.1% 14.4% 6.5% 248.6%  6.4%  Sported by Di  Apr-10 3,060 1,417 1,430 1,040 468 471 419 801 889 559 416 679 1,080 796 631 145  14,301  Apr-09 2,974 1,416 1,307 1,064 424 466 372 737 765 558 432 612 945 699 626 50  13,447	7.4% -2.16% -2.16% -12.60% -5.48% -198.3%  5.9%  strict Counce  May-10 3,157 -1,494 -1,444 -1,127 -492 -497 -382 -641 -456 -694 -195 -15,107  May-09 -3,154 -1,527 -1,344 -1,102 -425 -446 -414 -705 -835 -537 -403 -701 -1,090 -764 -741 -73 -73 -1,496 -2,2% -7,4% -2,2% -7,4% -2,3%	15.0% 7.05% 8.33% 1.69% 61.5% 6.4%  6.4%  5il/Unitary Au  Jun-10 3.082 1.503 1.469 1.056 476 508 376 759 844 524 453 710 1.140 733 687 164  14,484  Jun-09 2.970 1.404 1.277 1.037 400 486 697 771 496 447 693 1.054 7714 686 1055  13,618	15.9% 1.44% 20.57% -1.21% 36.9%  5.0%  5.0%  1.481 1,546 1,014 480 489 453 761 866 537 426 773 1,244 741 665 168  14,724  Jul-09 3,057 1,460 1,334 1,091 389 458 404 706 822 512 416 734 1,035 756 731 121 14,026	* * * * * * * * * * * * * * * * * * *	\$\frac{\circ}{\circ}\$\$ \$\frac{\circ}{\circ}\$\$	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	Dec-10	Jan-11  *  *  *  *  *  *  *  *  *  *  *  *	Feb-11	* * * * * * * * * * * * * * * * * * *	-60.64% -63.70% -48.2%  -62.7%  12,379 5,895 5,889 4,237 1,916 1,965 1,630 3,098 3,522 2,261 1,751 2,897 4,690 3,137 2,677 672  58,616  YTD 36,937 18,292 16,336 13,218 5,296 5,652 4,957 8,891 10,090 6,523 13,218 5,296 5,652 4,957 8,891 10,090 6,523 5,331 8,526 13,125 9,188 8,430 1,408  172,200  YTD -63.3% -64.6% -60.4% -65.0%
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown  Total  Total Number of Patients Trans  Current Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire North Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown  Total  Variance Year on Year  Bristol South Gloucestershire North Somerset Salisbury Other/Unknown	8.6% 9.4% 0.1% 14.4% 6.5% 248.6%  6.4%  Sported by Di  Apr-10 3,060 1,417 1,430 1,040 468 471 419 801 889 559 416 679 1,080 796 631 145  14,301  Apr-09 2,974 1,416 1,307 1,064 468 372 737 765 558 432 612 945 699 626 50  13,447  Apr 2.9% 0.1% 9.4% -2.3% 10.4% 11.1%	7.4% -2.16% -2.16% -12.60% -5.48% -198.3% -5.9%  strict Counce  May-10 -3.157 -1.494 -1.444 -1.127 -492 -497 -382 -777 -923 -641 -456 -735 -1.226 -867 -694 -195 -15,107  May-09 -3.154 -1.527 -1.344 -1.102 -425 -446 -414 -705 -835 -537 -403 -701 -1.090 -764 -741 -73 -14,261  May -2.2% -7.4% -2.3% -15.8% -11.4%	15.0% 7.05% 8.33% 1.69% 61.5% 6.4%  6.4%  Sil/Unitary Au  Jun-10 3,082 1,503 1,469 1,056 476 508 376 759 8444 524 453 710 1,140 733 687 164  14,484  Jun-09 2,970 1,404 1,277 1,037 400 486 381 697 7771 1,037 400 486 381 697 7771 496 447 693 1,054 774 688 105  13,618	15.9% 1.44% 20.57% -1.21% 36.9%  5.0%  thority  Jul-10 3,080 1,481 1,546 1,014 480 489 453 761 866 537 426 773 1,244 741 665 168  14,724  Jul-09 3,057 1,460 1,334 1,091 389 458 404 706 822 512 416 734 1,091 389 458 404 706 822 512 416 734 1,091 389 458 404 706 821 41,026	Aug-10	Sep-10	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	Dec-10	* * * * * * * * * * * * * * * * * * *	Feb-11  *  *  *  *  *  *  *  *  *  *  *  *	* * * * * * * * * * * * * * * * * * *	-60.64% -63.70% -48.2%  -62.7%  12,379 5,895 5,889 4,237 1,916 1,965 1,630 3,098 3,522 2,261 1,751 2,897 4,690 3,137 2,677 672  58,616  YTD 36,937 18,292 16,336 13,218 5,296 5,652 4,957 8,891 10,090 6,523 5,331 8,526 13,125 9,188 8,430 1,408  172,200  YTD -63.3% -64.6% -60.4% -65.0% -61.9%
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown  Total  Total Number of Patients Trans  Current Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Teykesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Teykesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Variance Year on Year  Bristol South Gloucestershire North Somerset Balth and North East Somerset Forest of Dean Cotswold Total  Variance Year on Year	8.6% 9.4% 0.1% 0.1% 14.4% 6.5% 248.6%  6.4%  Sported by Di  Apr-10 3,060 1,417 1,430 1,040 468 471 419 801 889 559 416 679 1,080 796 631 145  14,301  Apr-09 2,974 1,416 1,307 1,064 424 466 372 737 765 558 432 612 945 699 626 50 13,447  Apr 2.9% 0.1% 9.4% -2.3% 1.1% 12.6% 8.7%	7.4% -2.16% -2.16% -12.60% -5.48% -198.3% -5.9% -5.9% -5.9% -5.9% -6.107	15.0% 7.05% 8.33% 1.69% 61.5% 6.4% 6.4%  5il/Unitary Au  Jun-10 3.082 1.503 1.469 1.056 476 508 376 759 844 524 453 710 1.140 733 687 164  14,484  Jun-09 2.970 1.404 1.277 1.037 400 486 381 697 771 496 447 693 1.054 7714 686 105 13,618	15.9% 1.44% 20.57% -1.21% 36.9%  5.0%  5.0%  5.0%  1.481 1,546 1,014 480 489 453 761 866 537 426 773 1,244 741 665 168  14,724  14,724  14,724  14,724  1,035 756 731 1,211  14,026  14,026  14,026	Aug-10	\$\bigstyle="color: blue;">\bigstyle="color: bl	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	Dec-10	Jan-11  *  *  *  *  *  *  *  *  *  *  *  *	Feb-11	* * * * * * * * * * * * * * * * * * *	-60.64% -63.70% -48.2%  -62.7%  12,379 5,895 5,889 4,237 1,916 1,965 1,630 3,098 3,522 2,261 1,751 2,897 4,690 3,137 2,677 672  58,616  YTD 36,937 18,292 16,336 13,218 5,296 5,652 4,957 8,891 10,090 6,523 13,218 5,296 5,652 4,957 8,891 10,090 6,523 13,125 9,188 8,430 1,408  172,200  YTD -63.3% -64.6% -60.5% -61.9% -61.9%
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown  Total  Total Number of Patients Trans  Current Year  Bristol Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kindon West Wiltshire Salisbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown  Total  Variance Year on Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud  Kennet North Wiltshire Salisbury Other/Unknown  Total  Variance Year on Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud	8.6% 9.4% 0.1% 14.4% 6.5% 248.6%  6.4%  Sported by Di  Apr-10 3,060 1,417 1,430 1,040 468 471 419 801 889 559 416 679 1,080 796 631 145  14,301  Apr-09 2,974 1,416 1,307 1,064 468 372 737 765 558 432 6112 945 699 626 50  13,447  Apr 2.9% 0.1% 9.4% -2.3% 10.4% 12.6% 8.7% 16.2% 0.2%	7.4% -2.16% -2.16% -12.60% -5.48% -198.3% -5.9%  strict Counce  May-10 3,157 -1,494 -1,444 -1,127 -492 -497 -382 -777 -923 -641 -456 -735 -1,226 -867 -694 -195 -15,107  May-09 -3,154 -1,527 -1,344 -1,102 -425 -446 -414 -705 -835 -537 -403 -701 -1,090 -764 -741 -73 -14,261  May -2.2% -7.4% -2.3% -15.8% -11.4% -7.7% -10.2% -10.5% -19.4%	15.0% 7.05% 8.33% 1.69% 61.5% 6.4% 61.5% 6.4%  Sil/Unitary Au  Jun-10 3,082 1,503 1,469 1,056 476 508 376 759 844 524 453 710 1,140 733 687 164  14,484  Jun-09 2,970 1,404 1,277 1,037 400 486 381 697 7771 1,037 400 486 381 697 7771 496 447 693 1,054 774 688 105  13,618	15.9% 1.44% 20.57% -1.21% 36.9%  5.0%  5.0%  thority  Jul-10 3,080 1,481 1,546 1,014 480 489 453 761 866 537 426 773 1,244 741 665 168  14,724  Jul-09 3,057 1,460 1,334 1,091 389 458 404 706 822 512 416 734 1,091 389 458 404 706 822 512 416 734 1,091 389 458 404 706 822 512 416 734 1,091 389 458 404 706 822 512 416 734 1,091 389 458 404 706 822 512 416 734 1,091 389 458 404 706 822 512 416 734 1,091 389 458 404 706 822 512 416 734 1,091 389 458 404 706 822 512 416 734 1,091 389 458 404 706 822 512 416 734 1,091 389 458 404 784 498	Aug-10	\$\begin{array}{cccccccccccccccccccccccccccccccccccc	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	Dec-10	*  *  *  *  *  *  *  *  *  *  *  *  *	Feb-11  *  *  *  *  *  *  *  *  *  *  *  *	* * * * * * * * * * * * * * * * * * *	-60.64% -63.70% -48.2%  -62.7%  12,379 5,895 5,889 4,237 1,916 1,965 1,630 3,098 3,522 2,261 1,751 2,897 4,690 3,137 2,677 672  58,616  YTD 36,937 18,292 16,336 13,218 5,296 5,652 4,957 8,891 10,090 6,523 5,331 8,526 13,125 9,188 8,430 1,408  172,200  YTD -63.3% -64.6% -60.4% -65.0% -61.9% -61.9% -61.9% -61.9%
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown  Total  Total Number of Patients Trans  Current Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Teykesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown  Total  2009/10  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Teykesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Variance Year on Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Total  Variance Year on Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Teykesbury Cheltenham Gloucester Stroud Kennet North Wiltshire	8.6% 9.4% 0.1% 0.1% 14.4% 6.5% 248.6%  6.4%  Sported by Di  Apr-10 3,060 1,417 1,430 1,040 468 471 419 801 889 559 416 679 1,080 796 631 145  14,301  Apr-09 2,974 1,416 1,307 1,064 424 466 372 737 765 558 432 612 945 699 626 50  13,447  Apr 2.9% 0.1% 9.4% -2.3% 1.1% 12.6% 8.7% 16.2% 0.2% 12.6% 8.7% 16.2% 0.2% 10.9%	7.4% -2.16% -2.16% -12.60% -5.48% -198.3% -5.9% -5.9% -5.9% -6.10	15.0% 7.05% 8.33% 1.69% 61.5% 6.4% 6.4%  Sil/Unitary Au  Jun-10 3.082 1.503 1.469 1.056 476 508 376 759 844 524 453 710 1.140 733 687 164  14,484  Jun-09 2.970 1.404 1.277 1.037 400 486 381 697 771 496 4.25% 1.3618	15.9% 1.44% 20.57% -1.21% 36.9%  5.0%  5.0%  1.481 1,546 1,014 480 489 453 761 866 537 426 773 1,244 741 665 168  14,724  Jul-09 3,057 1,460 1,334 1,091 389 458 404 706 822 512 416 734 1,035 756 731 121 14,026	*  *  *  *  *  *  *  *  *  *  *  *  *	\$\bigstyle="color: blue;">\bigstyle="color: bl	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	Dec-10	Jan-11  *  *  *  *  *  *  *  *  *  *  *  *	Feb-11	* * * * * * * * * * * * * * * * * * *	-60.64% -63.70% -48.2% -62.7% -62.7%  12,379 -5,895 -5,889 -4,237 -1,916 -1,965 -1,630 -3,098 -3,522 -2,261 -1,751 -2,897 -4,690 -3,137 -2,677 -672  58,616  YTD -63,36 -13,218 -5,296 -5,652 -4,957 -8,891 -10,090 -6,523 -5,331 -8,526 -13,125 -9,188 -9,188 -1,408 -61,9% -62,8%
Bristol PCT Gloucestershire PCT North Somerset PCT South Gloucestershire PCT Swindon PCT Wiltshire PCT Other/Unknown  Total  Total Number of Patients Trans  Current Year  Bristol South Gloucestershire North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Porest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Swindon West Wiltshire Salisbury Other/Unknown  Total  Porest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Somerset Bath and North East Somerset Forest of Dean Cotswold Tewkesbury Cheltenham Gloucester Stroud Kennet North Wiltshire Salisbury Other/Unknown  Total  Variance Year on Year  Bristol South Gloucestershire North Somerset Salisbury Other/Unknown  Total  Variance Year on Year  Bristol South Gloucestershire North Somerset Salisbury Other/Unknown  Total  Variance Year on Year	8.6% 9.4% 0.1% 14.4% 6.5% 248.6%  6.4%  Sported by Di  Apr-10 3,060 1,417 1,430 1,040 468 471 419 801 889 559 416 679 1,080 796 631 145  14,301  Apr-09 2,974 1,416 1,307 1,064 424 466 3772 765 558 432 612 945 699 626 50  13,447  Apr 2.9% 0.1% 9.4% 1.1% 12.6% 8.7% 10.2% -3.7% 11.9%	7.4% -2.16% -2.16% -12.60% -5.48% -198.3% -5.9%  strict Counce  May-10 -3.157 -1,494 -1,444 -1,127 -492 -497 -382 -777 -492 -497 -382 -777 -1,494 -1,56 -735 -1,226 -867 -694 -195 -15,107  May-09 -3.154 -1,527 -1,344 -1,102 -425 -446 -414 -705 -835 -537 -403 -701 -1,090 -764 -741 -73 -14,261  May -2.2% -7.4% -2.3% -15.8% -15.8% -15.8% -10.5% -1	15.0% 7.05% 8.33% 1.69% 61.5% 6.4%  6.4%  Sil/Unitary Au  Jun-10 3,082 1,503 1,469 1,056 476 508 376 759 844 524 453 710 1,140 733 687 164  14,484  Jun-09 2,970 1,404 1,277 1,037 400 486 381 697 7771 1,037 400 486 381 697 7771 496 447 693 1,054 774 688 105  13,618  Jun 3.8% 7.1% 15.0% 1.8% 19.0% 4.5% 1.3% 8.9% 9.5% 5.6% 1.3% 8.9% 9.5% 5.6% 1.3% 8.9% 9.5% 5.6% 1.3% 8.9% 9.5% 5.6% 1.3% 8.9% 9.5% 5.6% 1.3% 8.9% 9.5% 5.6% 1.3% 8.9% 9.5% 5.6% 1.3%	15.9% 1.44% 20.57% -1.21% 36.9%  5.0%  5.0%  thority  Jul-10 3,080 1,481 1,546 1,014 480 489 453 761 866 537 426 773 1,244 741 665 168  14,724  Jul-09 3,057 1,460 1,334 1,091 389 458 404 706 822 512 416 734 1,095 786 787 787 788 788 789 788 788 788 788 788	Aug-10	\$\begin{array}{cccccccccccccccccccccccccccccccccccc	*  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	Dec-10	*  *  *  *  *  *  *  *  *  *  *  *  *	Feb-11  *  *  *  *  *  *  *  *  *  *  *  *	*  *  *  *  *  *  *  *  *  *  *  *  *	-60.64% -63.70% -48.2%  -62.7%  12,379 5,895 5,889 4,237 1,916 1,965 1,630 3,098 3,522 2,261 1,751 2,897 4,690 3,137 2,677 672  58,616  YTD 36,937 18,292 16,336 13,218 5,296 5,652 4,957 8,891 10,090 6,523 5,331 8,526 13,125 9,188 8,430 1,408  172,200  YTD -63.3% -64.6% -60.5% -61.9% -64.0% -61.9% -61.9% -61.9% -61.9% -61.9% -61.9% -61.9% -61.9% -61.9% -62.6%
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# **Board Performance Report August 2010**

This report presents the performance of the Trust against its 2010/2011 Business Plan and consists of :

An overview of how Great Western Ambulance Service is performing against national targets and internal Trust indicators Detailed information relating to exceptions to national target and indicator performance

Commentary, and where appropriate graphical representation, of deviations in performance is provided with detail of remedial action being taken to bring performance back to agreed tolerance levels

Red:	Variance from target/plan requiring exception actions
Amber:	Variance from target/plan requiring managed actions
Green:	Variance within tolerance levels to be maintained

- ↑ Denotes improvement in performance
- ↓ Denotes a reduction in performance

# Aim: Timely access to services

Objective: Achievement of all accident and emergency performance standards – A8, A19, B19

# **Narrative**

We achieved A8/A19 & B19 targets this month with slight improvements across the board on the previous month. We are continuing to build on the encouraging results of the 1st quarter.

A change in the use of agency to improve clinical quality of care has been introduced - agency resources can no longer respond to Cat A calls unless there is a paramedic on board (change from previous use of agency). This may have an impact on performance

We continue to apply efforts across rural areas to bring performance closer to GWAS targets.

Our call answering is delivering an excellent service

A specific project has been initiated to focus on improving wrap up performance, which we will be monitoring closely.

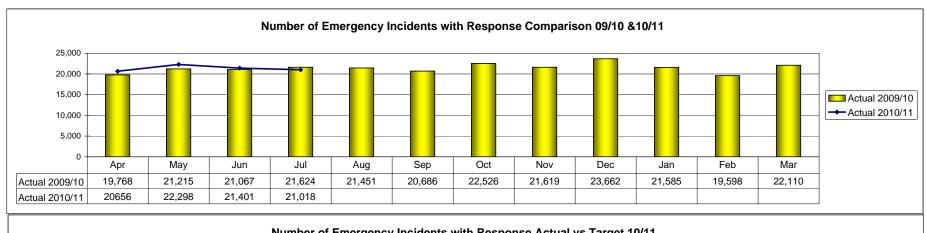
#### A19 Performance

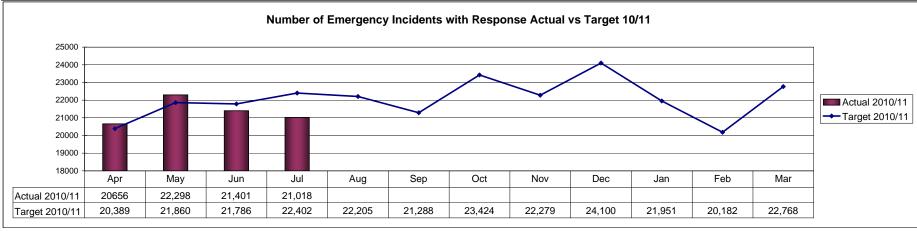
The impact of high demand activity in the Wiltshire & Gloucester localities makes the delivery of the A19/B19 targets challenging particularly in rural areas.

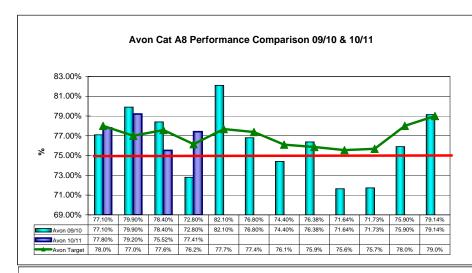
Despite an increase in activity in both the Wiltshire & Gloucester localities, there has been minimal change in A19 performance between Apr-Jul 2010 and the same months the previous year. This is due to an improvement in efficiency.

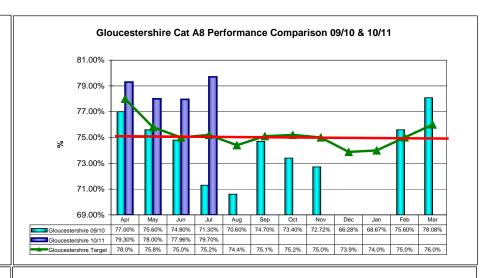
Description	Target	Monthly Plan	(July)	Year to date	previous month	Year end forecast			
Accide	nt & Emer	gency							
folume of responses:									
% of Category A			35.04%	36.09%	$\downarrow$				
% of Category B			36.69%	36.55%	<b>↑</b>				
% of Category C (excluding uncategorised calls)			27.95%	27.07%	<b>↑</b>				
Activity (emergency incidents with response) (Activity does not include additional 3% funded as part of the clinical desk investment)	264,634	21,786	21,891	86,249	<b>↑</b>	265,957			
Responses to Category A calls within 8 minutes	75%	76.27%	77.55%	77.62%	1	76%			
Responses to Category A calls within 19 minutes	95%	95.59%	95.66%	96.62%	<b>↑</b>	95.83%			
Responses to Category B calls within 19 minutes	95%	90.87%	92.52%	92.83%		93.42%			

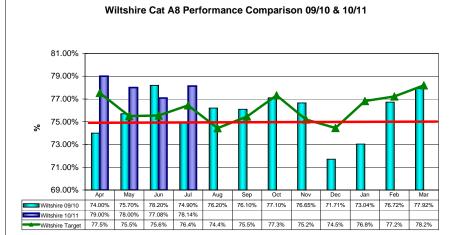
# **Emergency Incidents with Response**

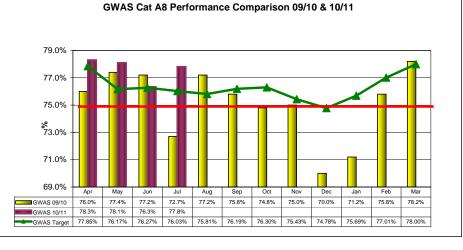


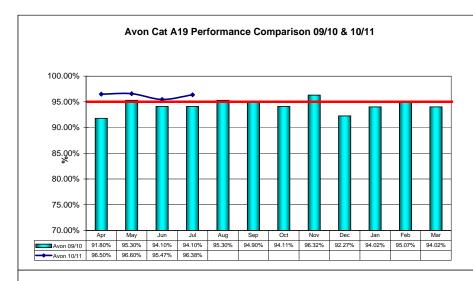


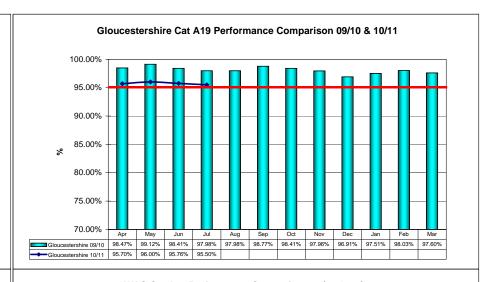


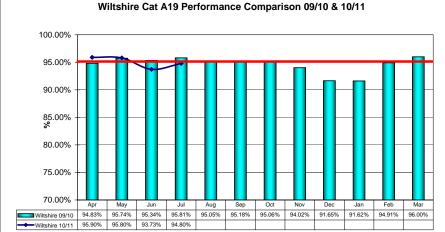


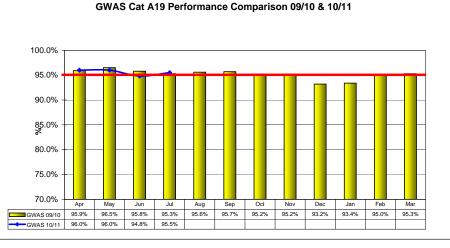


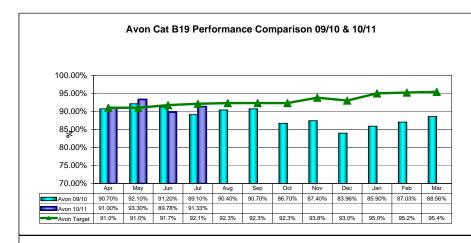


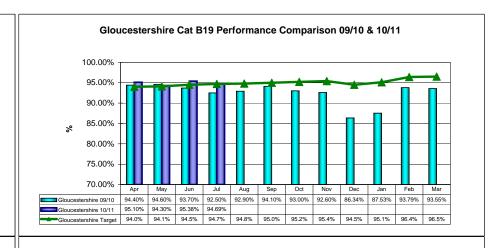


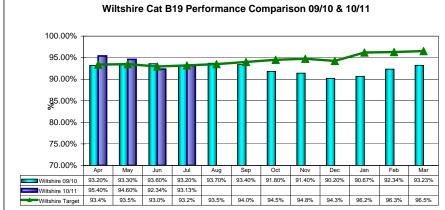


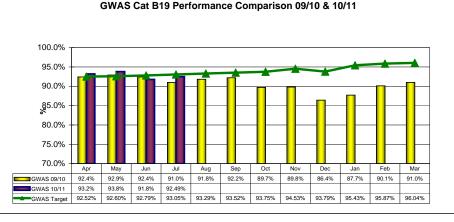






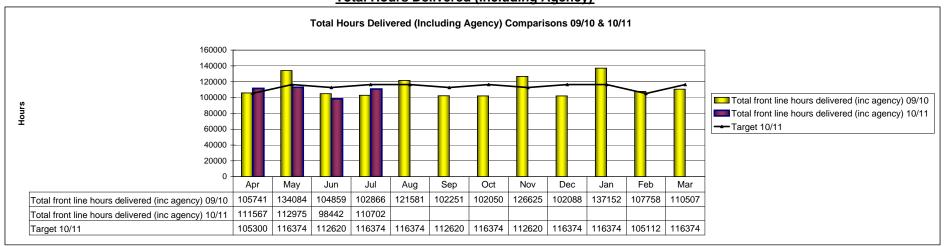




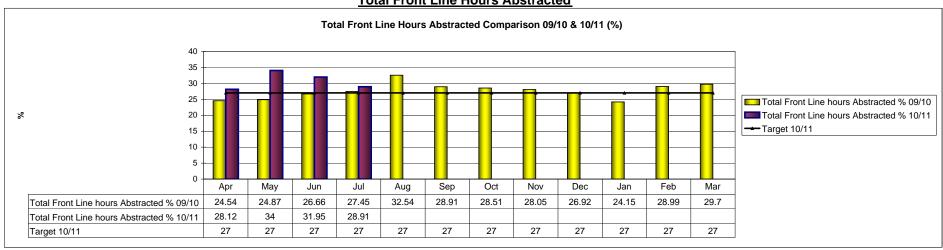


Accide	Accident & Emergency										
Description	Year end Target	Monthly Plan	Latest month	Year to date	Movement on previous month	Year end forecast					
Call answering (999 calls)	95% in 5 seconds		96.69%	96.73%	<b>↑</b>	97.60%					
Total front line hours delivered (including agency)	1,370,210		98,442	322,984	$\downarrow$	1,295,485					
Total front line hours abstracted	27%		41,436 (31.45%)	118,121 (28.82%)	<b>↑</b>						
Handover delays (at A&E departments)(average time for month)			11:23	12:53	<b>↑</b>						
Number of handovers in excess of 15 minutes	0		2,039	10,619	<b>↑</b>						
Wrap up time(average time for month)			14:07	15:02							
Number of Wrap ups in excess of 15 minutes	0		3,938	18,172	<u> </u>						
Average total turnaround			25:30	27:55	1						

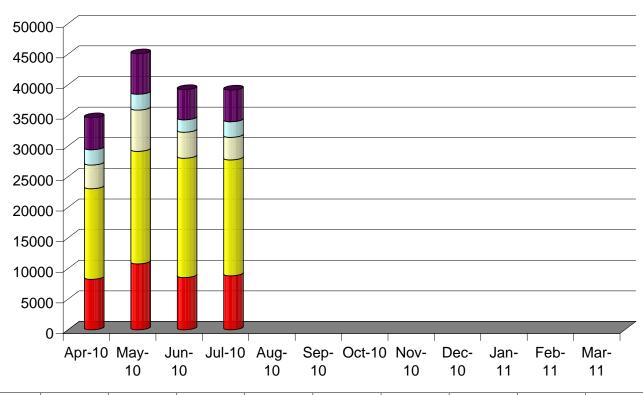
# **Total Hours Delivered (Including Agency)**



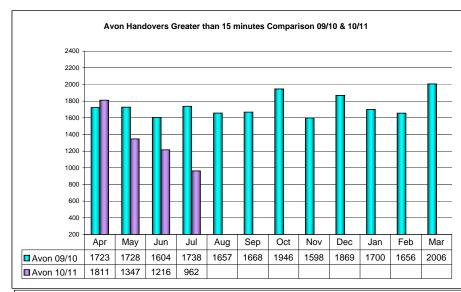
# **Total Front Line Hours Abstracted**

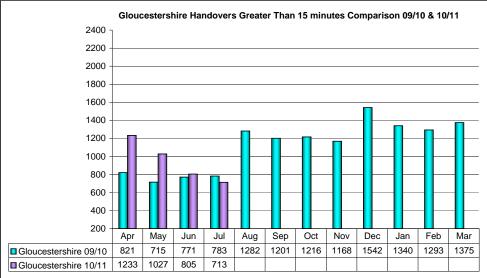


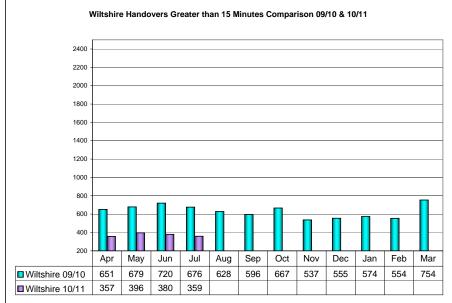
# **Breakdown of Abstracted hours by Reason 2010-2011**

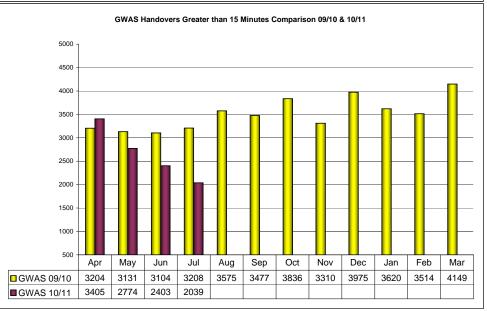


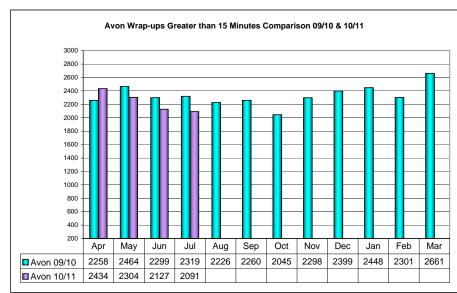
	Apr-10	May-10	Jun-10	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11
Other	5230	6590	4947	5171								
■ Maternity	2495	2587	2024	2545								
□ Training hours	3864	6742	4243	3694								
☐ A/L hours	14792	18370	19484	18910								
■ Sick hours	8251	10774	8534	8828								

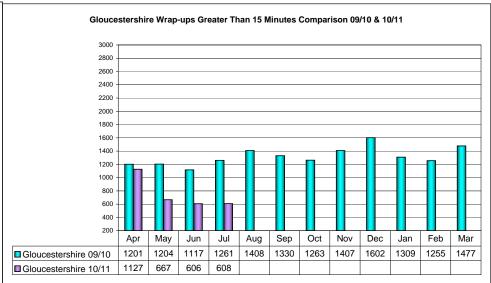


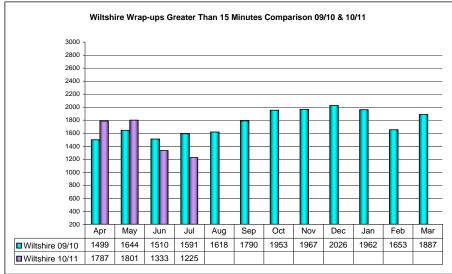


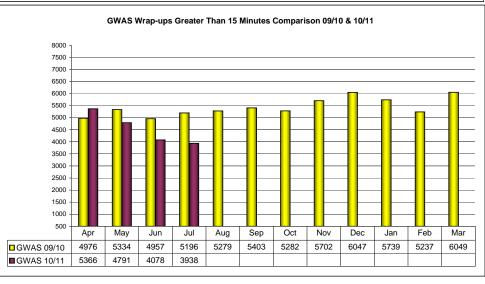












# **Out of Hours Service**

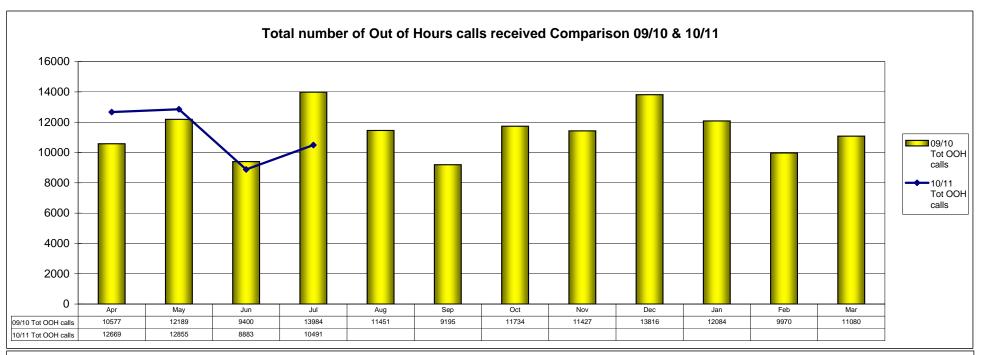
# **Narrative**

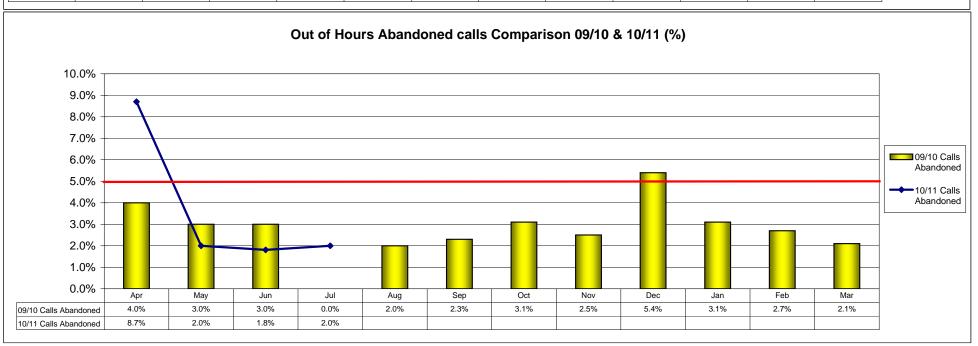
Out of Hours has turned in a really pleasing first quarter, which we expect to continue.

We are not complacent and are working to add robustness to our performance, improving those areas currently not meeting targets

Performance for the month of June was fully compliant and it is anticipated with the implementation of the Tough Notebooks on the vehicles and Version 3 of Adastra to increase the mobile performance and efficiency of dispatching.

Out of Hours Service										
Description	Year end Target	Monthly Plan	Latest month	Year to date	Movement on previous month	Year end forecast				
Total number OOH calls received		13,984	10,491	44,898	<b>↑</b>					
Calls abandoned	< 5%		2.00%	3.70%	$\downarrow$	3%				
Calls engaged	< 1%		0%	0%	$\leftrightarrow$	0%				
Percentage of calls answered under 60 seconds	95% in 60 seconds		97.00%	96.00%	$\leftrightarrow$	95.2% in 60 seconds				
Triage under 20 minutes	> 95%		98.00%	97.00%	$\leftrightarrow$	> 95.9%				
Triage under 60 minutes	> 95%		99.00%	99.00%	$\leftrightarrow$	> 99.3%				
Emergency Visit under 1 hour	95%		100%	98.00%	$\leftrightarrow$	98.20%				
Urgent Visit under 2 hours	95%		95.00%	95.00%	$\leftrightarrow$	93.50%				
Routine Visit under 6 hours	95%		98.00%	97.00%	<u></u>	95%				





# Aim: Provision of high quality clinical care

Objective: Achievement of reperfusion standard and introduction of clinical performance indicators

# **Narrative**

# Reperfusion

Trend of reducing number of PHT continues as PPCI becomes more available. Performance of 20.00% (5/1) achieved for June based on data received to date. YTD June, currently at 50.00% (16/8) which is below national requirement of 68%. Poor performance in South Wiltshire (SFT 4/1) due to lack of PPCI service and telemetry issues. Investigations underway.

Call to balloon performance for May is 83.0% (53/44). There was one additional case which was an interhospital transfer, which is excluded from the criteria. YTD is 83.3%, small 0.4% reduction

# Conveyance

Conveyance reporting now excludes G.P. admissions and inter hospital transfers, this is a better reflection on opportunities that clinicians have to find alternatives to the emergency department.

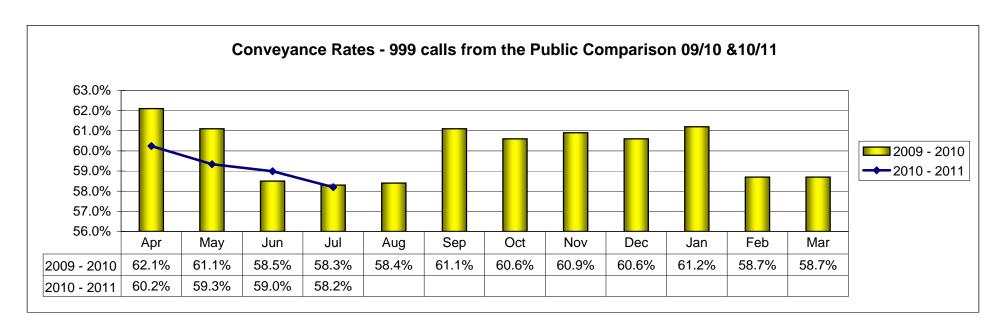
The figure for all calls are provided for historical comparison purposes only.

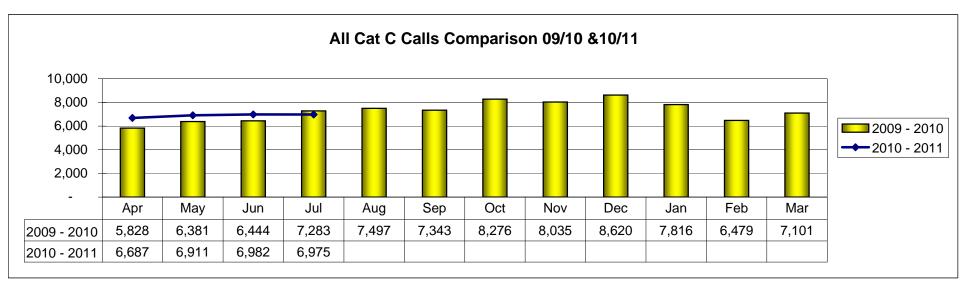
Conveyance rates have maintained a downward trend despite the increasing interventions of the clinical desk in stopping responses which has the paradoxical affect of increasing conveyance rates.

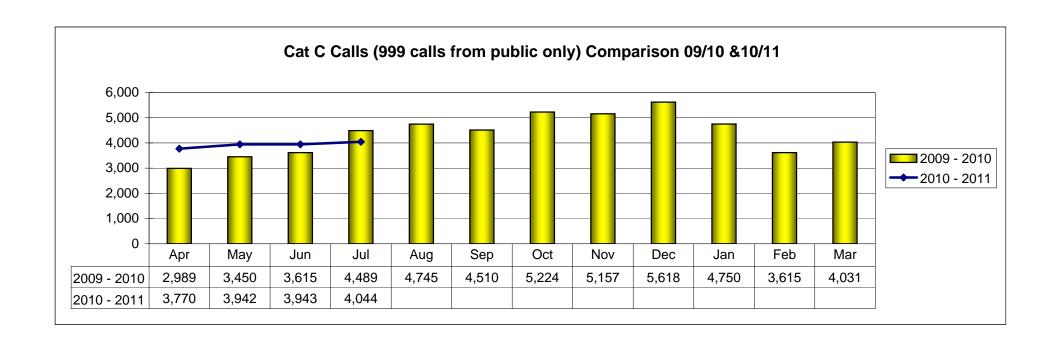
The number of Cat C calls triaged and closed by the clinical desk rose from the previous month

Recruitment to the desk has been disappointing with a limited number of succesful applicants. Work is underway to recruit more individuals to maintain the benefits trajectory of the desk. At the present time the objective of having 12 triage clinicians in post and trained for 1st November looks at risk

Clinical	Clinical Care										
Description	Year end Target	Monthly Plan	Latest month	Year to date	Movement on previous month	Year end forecast					
% under 60 minutes call to needle time (May figures)	68%		20.00%	50% *(8/16 cases)	↓ 51.4%	68%					
% under 150 minutes call to balloon time(April figures)	75%	75%	83.00%	83.50%		75%					
Conveyance rate (AII)	65%	65%	65.51%	66.31%	$\rightarrow$	65.80%					
Conveyance rate from 999 members of the public	60%	60%	58.19%	59.19%	<b>↑</b>						
Conveyance rate to other destinations (eg MIU, WIC) (Excludes hospital transfers and health care professional calls)			0.37%	3.60%	$\downarrow$						
All Category C calls			6,975	27,555	$\downarrow$						
Category C calls from members of the public suitable for clinical desk triage			3,345	12,850	<b>↑</b>						
Category C calls passed to NHSD			259	1073							
			7.14%	8.35%	$\downarrow$						
Category C calls <b>triaged</b> by clinical desk			922	3546	<b>↑</b>						
Category C calls <b>closed</b> by clinical desk			266	847							
			7.95%	6.59%	<b>1</b>						





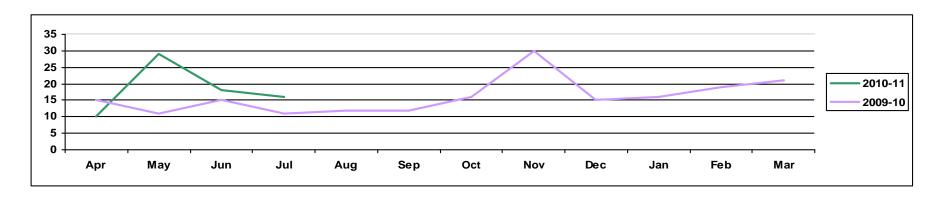


# **Narrative**

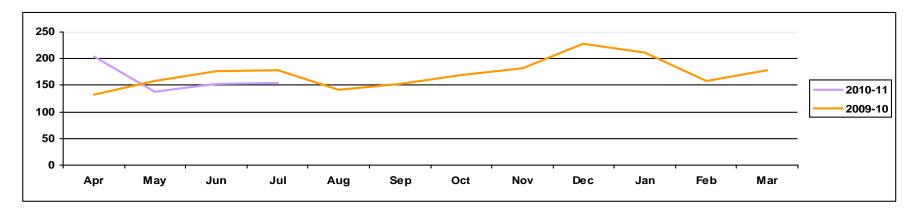
Since May 2010, the Incidents Officer has noticed a reduction in incident reporting. In particular, there has been reduced Emergency Operations Centre (EOC) reporting. Work is ongoing to identify reasons behind this overall decrease.

Compla	Complaints										
Description	Year end Target	Monthly Plan	Latest month	Year to date	Movement on previous month	Year end forecast					
Number of formal complaints received			16	77	<b>↑</b>						
Formal complaints acknowledged within 3 working days	100%	100%	(16) 100%	(77) 100%	$\leftrightarrow$	100%					
Formal complaints responded to within 25 working days (or agreed extension):	100%	100%	10	53	<b>↑</b>	97.60%					
Formal complaints not completed within time			2	3	$\downarrow$						
Formal complaints still ongoing, within time			4	7							
Number of serious untoward incidents			0	6	<b>↑</b>						
Number of patient safety incidents			12	57	$\downarrow$						

The graph below illustrates the number of complaints received from patients and the public this year to date compared with 2009-10 and 2008-09



The graph illustrates the number of internal incidents received this year to date, compared with 2009-10



# Aim: Develop a highly skilled, professional and flexible workforce Objective: Implement a staff survey action plan to address key developmental areas

Narrative
Staffing levels

**Data Source:** Target & Forecast align with the budget at 1 April 2010. Monthly Plan is calculated taking the previous month's Year to Date figure, subtracting projected turnover & adding projected recruitment. Latest month is monthly recruitment from ESR. Year to Date is ESR staff list at last day of month. Movement has up arrow to show improvement; down arrow deteriorated, horizontal no change.

Recruitment plans are underway to bring A&E to full establishment. 17 Emergency Care Assistants commenced training on 5 July 2010 and a further 17 commenced on 26 July 2010, with an additional cohort of 22 scheduled to commence on 6 September 2010. Recruitment assessments took place for Graduate and Qualified Paramedics during w/c 26 June 2010 and 19 offers have been made, with further assessments scheduled in August 2010.

Recruitment activity is currently underway for a number of posts within EOC including the additional Triage Clinican positions for the clinical desk. Interviews for EMDs are taking place w/c 9 August 2010.

A full recruitment programme to recruit to the new PTS structure contained in the BNSSG tender proposal is being carried out. In accordance with this plan offers were made to successful candidates in July ready to commence the training programme in August and September.

Vacancies within support services are spread across a number of directorates. Recruitment is being managed at a local level in accordance with service delivery requirements.

#### Staff turnover

**Data Source:** Headcount & leavers from ESR (excluding bank staff). Monthly turnover is calculated as leavers for the month divided by average headcount for the month, multiplied by 12 to give an annualised figure. The year to date figure is calculated in a similar fashion.

Turnover was at 7.4% in July and remains on target as does the YTD figure. The high percentage of staff turnover in July within OOH is due to the relatively low numbers of staff within the service. Turnover does not represent any cause for concern in any of the service lines.

#### Sickness Absence

**Data Source:** Primarily ESR. The sickness rate is calculated as FTE Calendar Days Lost divided by FTE Calendar Days Available. This is the standard ESR calculation for sickness absence. In order to provide sickness data for the month immediately preceding the Board meeting, some processing of raw data prior to its input to ESR by our payroll provider is necessary.

The Trust absence figure for July reduced to at 5.3% from 5.8%. The YTD figure also reduced to 5.7% from 5.9% in June.

In service areas where absence exceeds the 5% target, all long term absence cases are kept under weekly review ensuring appropriate contact is made with the employee and information is obtained from Occupational Health. As part of the transitision to the new Occupational Health provider, all long term cases are being reviewed to ensure they are being managed in the most appropriate way. In support of this absence trajectories are being developed to reduce absence to 5% over the next 12-18 months and will include key deliverables and milestones to acheieve the plan.

Initially, all staff with 5 or more absences in a rolling 12 month period are being managed and reviewed to ensure they are at the correct stage of the management of attendance policy. Absence in these service areas continues to be monitored and reviewed at operational level on a weekly basis, with support and input from HR. The primary focus of the Absence Management Project between now and the end of the year will be to embedd the application of the Management of Attendance Policy and improve the availability and visability of compliance with the policy.

#### Trust Education Plan (paid release) training hours A&E Field

Reports a deficit of 465 hours. 225 hours of the deficit was due to postponed annual leave commitments within the education team. 15 hours were due to staff annual leave commitments that were not recorded on PROMIS when allocated, and the remaining 225 hours related to a combination of sickness absence, work commitments, short notice cancellations, date changes and person reasons. This will need to be recouped throughout the year in order to achieve the plan.

#### **Appraisals**

Appraisal activity during July has been low and is being reviewed at performance meetings with managers. Appraisal trajecotries have been requested from each service line.

#### **Accident Frequency Rates**

Total number of incidents (verbal abuse not included) X 100, 000 divided by total hours worked

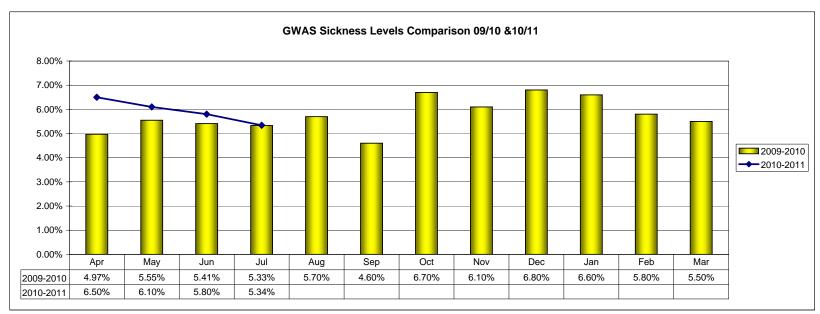
#### Violence and Aggression

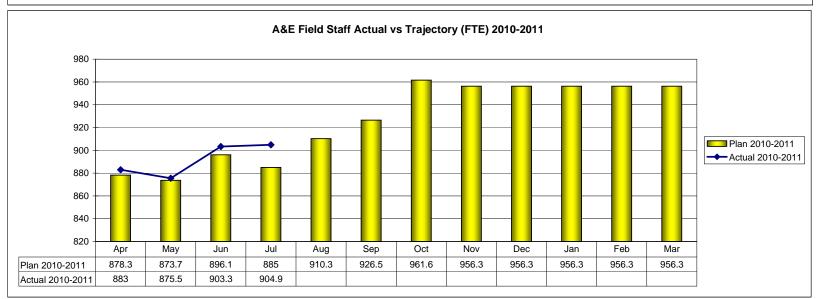
Two of the reported eleven incidents were physical assaults. Whilst the number of incidents are slightly higher than projected, the number of physical assaults remains low by contrast indicating a reduction in the severity of reported incidents.

#### Manual Handling

Overall there is a general downward trend in manual handling incidents with one spike in June which was outside this trend.

	Sick	ness & A	Absence	Levels		
Description	Target	Monthly Plan	Latest month	Year to date	Movement on previous month	Year end
Staff – FTE* A&E(field)	958.4	900.7	1.5	904.9	<b>↑</b>	958.4
ASU	14.8	14.0	0.0	14.0	$\leftrightarrow$	14.8
HART	42	32.0	23.0	32.0	<b>↑</b>	42
EOC	173.2	155.2	3.5	152.8	i	173.2
EOC (pre P.E)	(166.2)				·	
оон	39.5	35.4	0.0	34.8	1	39.5
PTS	180.4	174.8	0.4	176.0	Ĭ	180.4
Support staff	231.4	199.2	1.6	196.4	Ĭ	231.4
Total	1639.7	1511.2	30.0	1510.8	<u>*</u>	1639.7
*year end target may be subject to change					'	
*Staff – Turnover A&E(field)			3.8%	5.4%	<b>↑</b>	
ASU			0.0%	0.0%	↔	
HART			0.0%	0.0%	$\leftrightarrow$	
EOC			21.8%	12.6%	1	
ООН	10%	<10%	50.0%	18.8%	Ť	<10%
PTS			11.9%	12.1%	<b>*</b> ↔	
Support staff			0.0%	7.3%	<u></u>	
Total			7.4%	7.5%	<u> </u>	
*annualised			11170	11070	'	
*Sickness A&E(field)			5.6%	6.1%	<b>↑</b>	
ASU			17.3%	7.9%	i	
HART			2.2%	1.6%	Ť	
EOC			5.6%	6.4%	<b>*</b>	
OOH	5%	<5%	1.7%	3.4%	<b>↑</b>	5%
PTS			6.0%	6.0%		
Support staff			3.7%	3.9%	<b>↓</b>	
Total			5.3%	5.7%	↑	
			0.070	0.1 70	<b>↑</b>	
Trust Education Plan (paid release) Training hours A&E field	67,600	5,325	4860	21,352	'	65,037
Training hours general (PTS, OOH, Support Directorate, Mgmt)	1,000	111	69	207		1,000
Number of clinical staff completed mandatory training (Face to	1,000		03	201		1,000
face)	90%	8.3%	31.2%	34.3%	<b>↑</b>	9000
Number of staff completed mandatory training (Workbook)*		0.070	511275	0.11070		****
* from November 2008 – November 2011 three year cycle	90%		97.8%	97.8%		97%
Percentage of staff undertaken an appraisal (from April 2010)	80%	8.3%	3.0%	7.4%	<b>↓</b>	80%
. 5.55. mage 5. oran unastration an appraisal (nom/tpm/2010)	0070	0.070	0.070	7.170		
Number of RIDDOR reportable incidents	50	<4.3	4	9	$\leftrightarrow$	
Accident frequency rates	9	9	8	6	<b>↑</b>	
Number of violence and aggression incidents	136	<11	11	51	<u> </u>	
Number of manual handling incidents	100	<8.5	8	41	<u> </u>	
Number of stress incidents	4.5	< 0.35	1	1	↔	





# Aim: To become a competitive and effective organisation

Objectives: Financial balance

Governance – achievement of Auditors Local Evaluation Full compliance with Care Quality Commission Standards

Development and implementation of full Foundation Trust programme

#### Narrative

The Audit Commission has confirmed they have discontinued the use of scored assessments, which means that ALE work will not be undertaken in the future. Further information about the approach will be included in the 2011/12 work programme and scale of fees consultation in September 2010. However, given that meeting ALE level 3 requirements would suggest that the Trust is performing well, the Audit Commission has suggested the Trust may wish to continue with the development of an action plan to achieve. Therefore the action plan for the achievement of ALE level 3 will be presented to the Audit and Risk Committee on 26 August 2010. The NHSLA assessment is due to take place on 15/16 September and it is planned to have the necessary arrangements in place by end August. A position paper will be presented to the reconvened Governance Committee when a date has been agreed.

An updated version (v8) of the Information Governance Toolkit was issued in June 2010. There remains the requirement to achieve a minimum of Level 2 performance and the two areas where the trust remains at level 1, data quality and use of NHS number. There are a number of other areas where the updated toolkit requirements will impact on trust performance and these are being assessed through the revision of the action plan which is presented to the Information Governance Steering Group. Of particilar concern are the stringent training requirements and a delivery plan is being discussed with the training department

Finance Target	Annual Plan £'000	Month 4 Plan £'000	Month 4 Actual £'000	Variance to Plan £'000	Last Month Variance £'000	Forecast Outturn £'000
Income & Expenditure	800	283	242	- 41	- 11	800
Delivery of Cost Improvement	4,431	945	869	- 76		4,431
Capital Resource Limit	10,293	1,642	425	- 1,217	421	10,293
Better Payment Practice Code						
- Number	95%	95%	98.5%	3.5%	3.5%	95%
- Value	95%	95%	95.9%	0.9%	1.3%	95%
External Financing Limit	5100	N/A	N/A			5100
Rate of Return on Capital	3.5%	3.5%	3.5%			3.5%

Description	Measure	Year end Target	Status	Comments
Care Quality Commission	Maintain registration with the Care Quality Commission with no conditions	No breaches in regulations		Further work being undertaken to ensure wider organisation engagement and compliance
NHS Litigation Authority	Maintain and consolidate Level 1	Level 1		Action plan developed. Feedback to governance committee
NHS Litigation Authority	Develop and implement action plan for achieving Level 2			
Information Governance	Delivery and implementation of IGT action plan	75%		Action plan to IGS group July, further work being undertaken to ensure wider organisation engagement and compliance

# Aim: Develop effective partnership and stakeholder engagement

Objective Improvement of the reputation of the Trust and the development of effective working relationships and partnerships

# Narrative

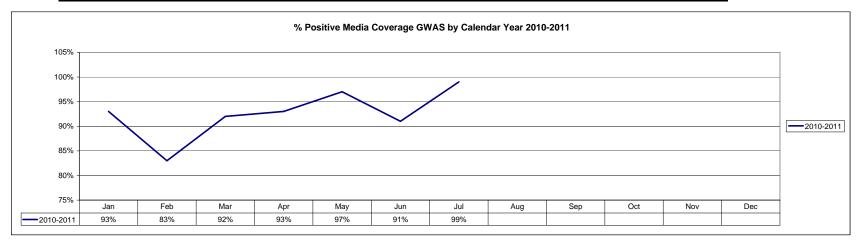
Balanced and positive media coverage is assigned to articles that either praise the ambulance service or contain no information or comments/quotes which could be

86/87 balanced/positive media coverage = 99%

One item of negative coverage – Forest of Dean and Wye Valley Review: Ambulance 999 responses lag well behind the best was about GWAS meeting its A8 target across the trust but that this is still not the case in some of the rural areas the trust covers, including the FoD. The article did include quotes from GWAS stating that we have many schemes underway to improve the responses in rural areas.

The public engagement activity for July consisted of GWAS attendance at the South Gloucestershire HOSC

Description	Year end Target	Monthly Plan	Latest month	Year to date	Movement on previous month	Year end forecast
Newspapers Daily Weekly			44 23	264 91		
Broadcasts TV Radio			1 2	3 15		
Other Websites			16 1	126 3		
Stakeholder activity Station visits HOSC meetings External Reference Group LINks			13 1 0 0	36 3 1 3		

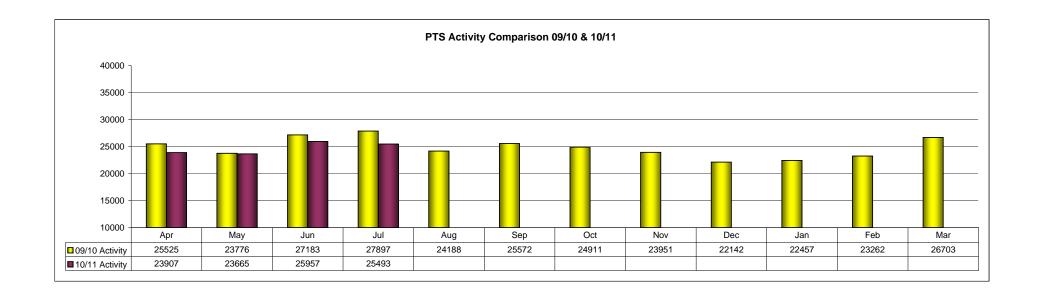


# **Patient Transport Service**

# **Narrative**

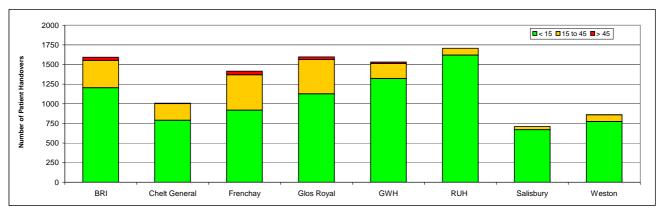
Four months into the year PTS activity is broadly in line with predicted levels and service delivery is matching demand. The implementation plan for the BNSSG project is on track, with excellent feedback from staff so far on the training currently being delivered to support the new service model. Contract negotiations are underway to ensure service commencement on the 1st of October is delivered as per the tender specification.

Description	Year end Target	Monthly Plan	Latest month	Year to date	Movement on previous month	Year end forecast
Patient Transport Services						
Activity		25,464	25,493	99,022	<u></u>	260,812



# **GWAS MONTHLY A&E HANDOVER SUMMARY - July 2010**

Acute Hospital	<= 15:00	15:00 - 19:59	20:00 - 24:59	25:00 - 29:59	30:00 - 34:59	35:00 - 39:59	40:00 - 44:59	45:00 - 59:59	1 - 2 Hrs	2 - 3 Hrs	3 - 4 Hrs	> 4 Hrs	Total 15 Mins and Over	Total 45 Mins and Over	Total
Bristol Royal Infirmary	1203	164	78	45	34	17	11	20	18	3			390	41	1593
Cheltenham General Hospital	790	111	43	33	12	6	6	5	1				217	6	1007
Frenchay Hospital	918	187	98	69	45	31	19	23	21	3			496	47	1414
Gloucester Royal Hospital	1125	210	84	63	36	23	20	26	10				472	36	1597
Great Western Hospital	1321	113	24	15	16	15	8	11	8				210	19	1531
Royal United Hospital	1618	82	4	2									88	0	1706
Salisbury District Hospital	668	30	6	4	1								41	0	709
Weston General Hospital	772	65	13	3	5	1		2					89	2	861
Overall Total	8415	962	350	234	149	93	64	87	58	6			2003	151	10418



Acute Hospital	% < 15:00	% 15:00-19:59	% 20:00 - 24:59	% 25:00 - 29:59	% 30:00 - 34:59	% 35:00 - 39:59	% 40:00 - 44:59	% 45:00 - 59:59	% 1-2 Hours	% 2-3 Hours	% 3-4 Hours	% > 4hrs	% 15 Mins and Over		Total
Bristol Royal Infirmary	75.5%	10.3%	4.9%	2.8%	2.1%	1.1%	0.7%	1.3%	1.1%	0.2%			24.5%	2.6%	100%
Cheltenham General Hospital	78.5%	11.0%	4.3%	3.3%	1.2%	0.6%	0.6%	0.5%	0.1%				21.5%	0.6%	100%
Frenchay Hospital	64.9%	13.2%	6.9%	4.9%	3.2%	2.2%	1.3%	1.6%	1.5%	0.2%			35.1%	3.3%	100%
Gloucester Royal Hospital	70.4%	13.1%	5.3%	3.9%	2.3%	1.4%	1.3%	1.6%	0.6%				29.6%	2.3%	100%
Great Western Hospital Swindon	86.3%	7.4%	1.6%	1.0%	1.0%	1.0%	0.5%	0.7%	0.5%				13.7%	1.2%	100%
Royal United Hospital Bath	94.8%	4.8%	0.2%	0.1%									5.2%	0.0%	100%
Salisbury District Hospital	94.2%	4.2%	0.8%	0.6%	0.1%								5.8%	0.0%	100%
Weston General Hospital	89.7%	7.5%	1.5%	0.3%	0.6%	0.1%		0.2%					10.3%	0.2%	100%
GWAS Average	80.8%	9.2%	3.4%	2.2%	1.4%	0.9%	0.6%	0.8%	0.6%	0.1%			19.2%	1.4%	100%

